

Information Technology Division, HO, 5, Sansad Marg, New Delhi – 110 001
 Email: itdhw@pnb.co.in Tel: 011-23311452

Clarification of Pre Bid Queries: Request for Proposal (RFP) For Selection of Service Provider for Conducting Red Team Exercise

S. No	RFP Page No.	RFP Clause Name & No.	RFP Clause	Bidder's Query/Suggestion/Remarks	Banks Reply
1	10	Scope of Work 3.1 d	This imported data has to be stored in the test / attack library for replay at any time.	Kindly remove this clause. PCAP data is an action and sequence of events and this cannot be converted into a test/attack library for replay. The clause can be changed to " Should have the ability to create customized test cases on the basis of PCAP data captured"	Bidders are informed that there should be a capability in solution for simulation run for which data library should be available in solution.
2	10	Scope of Work 3.1 i	The platform shouldn't just test endpoint security controls, it also should test the performance of network security controls (like firewalls, proxies, IDS/IPS).	This clause may be modified as this tool is for Security test case determination. Performance parameters are different and hence kindly do not include performance parameters in the same.	Please refer corrigendum-1 , Point-4

3		Scope of work Section 3	additional Clause	<p>Kindly include the following clause " PNB SOC team should be able to create their own customized testing simulation environment using simple drag and drop feature."</p> <p>Justification This is a very important clause as changing dynamics of attacks require PNB SOC team to have their own simulation environment very easily</p>	Please be guided by RFP.
4		Scope of work Section 3	additional Clause	<p>Kindly include the following clause " While performing training exercises for the PNB SOC team using this tool, then each participant should be assigned a designated role , for eg. SOC analyst, firewall administrator, linux forensics. The roles should be displayed throughout the exercise so as to provide better visibility of learning outcomes".</p> <p>Justification Without this function the Environment will not be complete and will not help fulfil the need for continious improvement of the PNB SOC team</p>	Please be guided by RFP.

5		Scope of work Section 3	additional Clause	<p>Kindly include the following clause “ PNB SOC team should be able to choose appropriate Role based access to the tool such that they can chose between a simulation exercise or a learning exercise. There should be separate environment for both the use cases and historical data will be stored for minimum of six months”</p> <p>Justification - This clause is extremely important as the platform should offer both simulation and also contnious learning for the PNB SOC team such that all the attacks can be tried out in their inviroment with least impact and best results.</p>	Please be guided by RFP.
6		Scope of work Section 3	additional Clause	<p>Kindly include the following clause " The tool should offer a continuous improvement platform for PNB Security team on specific areas like Firewall, SOC, Forensics, OS and hence should offer specific filtered out reports from the learning exercises. These reports should be filtered based on individuals, groups, attack types</p> <p>Justification : Reporting function for learning and simulation is extremely important as without that the function curve is not complete.</p>	Please be guided by RFP.
7		3.4 Social Engineering (h)	h) The solution should have support of more than 15 languages for creating phishing scenarios	Kindly remove this clause as this is mostly of academic interest and language support doesn't help in phishing as most common attacks are in English and other language libraries are not that common.	Please refer corrigendum-1 , Point-5

8	32	ELIGIBILITY CRITERIA OF THE BIDDER	Bidder should be a I CERT-IN empanelled vendor as on date of bid submission of this RFP.	We request you to kindly relax this clause as there are only a limited number of CERT-IN vendors and the window of applying for the CERT-IN empanelment is quite restricted and time consuming. Hence we request you to kindly relax this clause	Please refer corrigendum-1 , Point-6
9	9	For On-Premise based Red Team capability solution	The Bidder should also propose and deploy an On-Premise automated tool for PNB Staffs to perform below activities	Is the bidder expected to provide all hardware, software, etc for the entire solution to be deployed on premise? Kindly Clarify	Yes
10	9	For On-Premise based Red Team capability solution	The Bidder should also propose and deploy an On-Premise automated tool for PNB Staffs to perform below activities	Is the bidder expected to Simulate the PNB Data center and Application solution ? If yes, kindly give an indication of the number of technologies and sizing of the VM that needs to be provisioned for the tool.	Will be shared with successful bidder.
11	9	For On-Premise based Red Team capability solution	The Bidder should also propose and deploy an On-Premise automated tool for PNB Staffs to perform below activities	If the bidder is expected to simulate the PNB Data center or part of it, Who is going to provide the license of the same, like firewall, etc. Kindly clarify.	Please be guided by RFP.