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**Corrigendum 1: RFP for Selection of Vendor for Supply and Installation of Biometric Authentication Solution**

SN	RFP Page NO Clause no	Existing RFP Clause	Amended RFP Clause
1	Scope of Work	Biometric Attendance System software needs to be installed by vendor in all the locations of Bank, if required	<b>In case required, the Biometric Attendance System software needs to be installed by vendor at domestic administrative offices or specific domestic locations as per the business requirement of the bank..</b>
2	Clause 8. PAYMENT, PENALTY, DELIVERY AND TIMELINES. 37	<b>Onsite Technical Support:</b> The timings of onsite service support resource shall be from 10:00 AM to 06:00 PM at our Data Centre (presently at 5, Sansad Marg Building) during working days of the Bank. However, in case of any exigencies Bank may call upon resources on non-working days/Holidays or beyond working hours as per Business Requirement of the Bank. If desired Bank can station the resources in Delhi/NCR as per requirement of the Bank. The bidder shall provide onsite technical during warranty period without any additional cost to the Bank. After warranty period the onsite support charges will be paid by bank cost at Sr No. 4 in Commercial Indicative Offer Finalized after Reverse Auction.	<b>Onsite Technical Support: The timings of onsite service support resource shall be from 08:00 AM to 08:00 PM in shifts at our Data Centre (presently at 5, Sansad Marg Building) during working days of the Bank.</b> However, in case of any exigencies Bank may call upon resources on non-working days/Holidays or beyond working hours as per Business Requirement of the Bank. If desired Bank can station the resources in Delhi/NCR as per requirement of the Bank. The bidder shall provide onsite technical during warranty period without any additional cost to the Bank. After warranty period the onsite support charges will be paid by bank cost at Sr No. 4 in Commercial Indicative Offer Finalized after Reverse Auction. <b>The timings of the shifts will be decided by the bank as per its business requirement.</b>

			However online Service support should be available on 24 x 7 x 365 basis.
3	Scope of Work: Biometric Authentication System (23), 12	Bank is currently using Safran Morpho MSO 1300 E, Safran Morpho MSO 1300 E2 and IDEMIA MSO 1300 E3 Biometric scanners. Bidder shall design the biometric authentication system in such a way that it supports above devices along with other biometric scanners (fingerprint scanners, iris scanners, facial recognition etc), if procured by Bank in future. The bidder will co-ordinate with the device vendors for integrating above mentioned devices with to be provided biometric solution at no additional cost to the Bank.	<p>Bank is currently using Safran Morpho MSO 1300 E, Safran Morpho MSO 1300 E2 and IDEMIA MSO 1300 E3 Biometric scanners. Bidder shall design the biometric authentication system in such a way that it supports above devices along with other biometric scanners (fingerprint scanners, iris scanners, facial recognition etc), if procured by Bank in future. The bidder will co-ordinate with the device vendors for integrating any other fingerprint scanners <b>and other biometrics (IRIS and Facial recognition)</b> with the provided biometric solution at no additional cost to the Bank.</p> <p><b>For implementation of other biometric scanners (IRIS and Facial recognition) the commercials to be mentioned separately as optional item in Table B of ANNEXURE-X, Performa for Indicative Commercial Offer which will be valid till warranty period.</b></p>
4	8. PAYMENT, PENALTY, DELIVERY AND TIMELINES	<b>Future Integration and Customization:</b> In case, there is requirement of integration of the solution with any existing or new software/web application etc., within one year of complete implementation (i.e. one year from sign-off of Go-Live of all modules), the same is to be done by the bidder without any cost to the Bank. Beyond the period of one year from sign-off, Customization cost will be paid as per the Commercial bid except for customizations required due to regulatory compliance and version upgrade as stated in General Aspects in Scope of RFP document. (Customization cost at Sr No. 6 in Commercial Indicative Offer Finalized after Reverse Auction).	<b>Future Integration and Customization:</b> In case, there is requirement of customization of the solution with any existing or new software/web application etc., within one year of complete implementation (i.e. one year from sign-off of Go-Live of all modules), the same is to be done by the bidder without any cost to the Bank. Beyond the period of one year from sign-off, <b>Customization cost at offered solution level</b> will be paid as per the Commercial bid except for customizations required due to regulatory compliance and version upgrade as stated in General Aspects in Scope of RFP

			<p>document. (Customization cost at Sr No. 6 in Commercial Indicative Offer Finalized after Reverse Auction).</p> <p><b>In case, there is requirement of integration of the offered solution with any existing or new/future software/web application the same is to be done by the bidder without any cost to the Bank during the entire contract period.</b></p> <p><b>As Perpetual Enterprises Licenses to be provided by the bidder as such no additional cost of new licences will be paid by the bank during the entire contract period.</b></p> <p><b>The Bidder has to do changes/ modification or customisation at their application level only.</b></p> <p><b>Bank's application related changes/ modification will be done by the Bank only.</b></p>
5	ANNEXURE-X Performa for Indicative Commercial Offer	Commercials for providing comprehensive End to End Solution for the period of 7 years as per terms stipulated in RFP	<p>Revised ANNEXURE-X</p> <p>Commercials for providing comprehensive End to End Solution for the period of 7 years as per terms stipulated in RFP.</p>

## ANNEXURE-X

### Amended Performa for Indicative Commercial Offer

#### Reg.: RFP for Empanelment of Vendor for Supply Installation & Maintenance of Biometric Authentication Solution

(To be submitted in bank's e-Procurement online portal only)

Commercials for providing comprehensive End to End Solution for the period of 7 years as per terms stipulated in RFP

				Table-A
				Amount in ₹ ( exclusive of GST)
Sn	Mandatory Items	Unit Cost (a)	Quantity (b)	Total Cost (c=a*b)
1.	Perpetual Enterprises Licenses charges for entire solution irrespective of number of users and offices (License will be for fully used by Branches/Offices of PNB within/outside India, its sponsored RRBs and its subsidiaries within/outside India. ( with Warranty)		1	
2.	End-to-End Implementation Cost for Biometrics finger/hand (both for DC & DR)		1	
3.	Yearly ATS for Licenses at Sr.1, per year (range Minimum 10%- Maximum 20% of Sr.No.1)		4	
4.	Onsite Technical Support (Yearly cost of one L1 resource to be deployed at PNB HO: ITD Sansad Marg)		8	
5.	Training Cost for 1 day of 100 officials(as and when required)		5	
6.	Customization cost (in man days)(as and when required)		500	
<b>Total of Table A (1+2+3+4+5+6)</b>				

				Table-B
				Amount in ₹ ( exclusive of GST)
Sn	Optional Items	Unit Cost (a)	Quantity (b)	Total Cost (c=a*b)
1.	End-to-End Implementation Cost of other Biometrics (IRIS and Facial recognition) (both for DC & DR)		1	
<b>Total of Table B (1)</b>				
<b>Total Cost of Ownership ( Table A+ Table B)</b>				

#### NOTES:

- The rates quoted in commercial bid should be inclusive of all taxes except GST. However, GST shall be paid to the bidder on actual basis at the rate applicable. The rate of applicable GST should be informed and charged separately in the invoice generated for supply of the product.

2. Any column left blank by the bidder will result in disqualification of the bid.
3. Price of application software quoted should be inclusive of 3 years' warranty.
4. AMC/ATS will be applicable after expiry of warranty period of three years.
5. ATS/AMC should be quoted in the specified range only. If quoted lower or beyond the specified range, it will automatically be recalculated. For e.g. In case AMC is quoted lower than 5% it will be recalculated at 5% and if quoted higher than 10% it will be recalculated at 10%.
6. L1 cost will be decided as per total of Table A, after Reverse Auction is conducted as per Clause mentioned in Instruction to Bidder.
7. Bank may place Orders for Sr. no. 4, 5 & 6 of Table A as and when required during the entire contract period at the unit rates finalized after Reverse Auction. Bank is not bound to place any minimum order. The quantity will also be as per requirement of the Bank.
8. The multiplication factor as mentioned in above tables (Table A) is only indicative and for the purpose of deriving the Total Cost for determining the L1 bidder. The actual quantity of any item ordered may vary according to the requirement of the Bank. In addition to the initial Order placed, Bank may place subsequent orders for any item, if required, at any time during the contract period of 7 years, at the unit rate finalized after Reverse Auction.
9. The multiplication factor as mentioned in above table (Table B) is only indicative. The actual quantity of any item ordered may vary according to the requirement of the Bank. In addition to the initial Order placed, Bank may place subsequent orders for any item, if required, at any time during warranty period, at the unit rate finalized after Reverse Auction.
10. Bank is not bound to place any minimum order for any item.
11. Bank will only pay the integration cost & no customization cost at application-end will be paid by the Bank.

Date: \_\_\_\_\_  
Place: \_\_\_\_\_

**Signature of Authorized Signatory**  
**Name of Signatory:**  
**Designation:**  
**Email ID:**  
**Mobile No:**  
**Telephone No.:**  
**Seal of Company:**