



**Information Technology Division, HO, 5, Sansad Marg, New Delhi – 110 001**  
**Email: [itdhw@pnb.co.in](mailto:itdhw@pnb.co.in) Tel: 011-23311452**

**Corrigendum1: RFP for Empanelment of vendors for procurement of Network Equipment and AMC of Bank owned Network Equipment**

Sr. No.	RFP Page No.	RFP Clause Name & No.	Existing RFP Clause	Amended Clause
1	Page 51	ANNEXURE-III - ELIGIBILITY CRITERIA OF THE BIDDER: Clause 8	The Bidder Should have supplied or managed minimum 1000 routers in any PSU/financial institutions/Govt. Sector during the last 3 years.	The Bidder Should have <b>supplied/supported/managed</b> minimum <b>1000 routers/network devices</b> in any PSU/financial institutions/Govt. Sector during the last 3 years <b>as on date of submission of Bids.</b>
2	Page 51-52	ANNEXURE-III - ELIGIBILITY CRITERIA OF THE BIDDER : Clause 8	The Bidder should have their own Centralized Support Center in India for providing 24x7x365 support service, and Bidder should have support offices at all major cities of India, at least at the state capitals.	The Bidder should have their own Centralized Support Center in India for providing 24x7x365 support service. Bidder should have support offices at all major cities of India, at least at the state capitals except Sikkim & 7 North-Eastern States. For Sikkim & 7 North-Eastern, bidder should have support office at least at one of the state capitals out of these 8 states.
3	Page 38	Annexure I : Terms and Conditions : 5. Delivery & Installation	Bidder shall be responsible for delivery of complete equipment ordered at specified site within 8 weeks from the date of order. The date on which the complete system is	Bidder shall be responsible for delivery of complete equipment ordered at specified site <b>within 16 weeks from the date of order.</b> The date on which the complete system is delivered

			<p>delivered will be taken as the date of delivery. In case of part delivery of the system, the date of last item/s delivered will be taken as the date of delivery.</p> <p>Bidder shall be responsible for installation of the equipment ordered at site within 7 days from the date of delivery or within 3 days of logging the call for installation along with all the necessary configurations.</p> <p>Installation means mounting of hardware in Rack (If any) and "Power-On" all the hardware with all the accessories provided with the hardware. The point of delivery/ destination will be as defined by the Bank in the purchase order.</p> <p>The date on which the complete system is installed will be taken as the date of installation. In case of part installation of the system, the date of last items installed will be taken as the date of installation.</p> <p>The Bank reserves the right to cancel the order in case complete delivery is not affected within the stipulated time.</p>	<p>will be taken as the date of delivery. In case of part delivery of the system, the date of last item/s delivered will be taken as the date of delivery.</p> <p>Bidder shall be responsible for installation of the equipment ordered at site within 7 days from the date of delivery or within 3 days of logging the call for installation along with all the necessary configurations.</p> <p>Installation means mounting of hardware in Rack (If any) and "Power-On" all the hardware with all the accessories provided with the hardware. The point of delivery/ destination will be as defined by the Bank in the purchase order.</p> <p>The date on which the complete system is installed will be taken as the date of installation. In case of part installation of the system, the date of last items installed will be taken as the date of installation.</p> <p>The Bank reserves the right to cancel the order in case complete delivery is not affected within the stipulated time.</p>
4	Page 39	Annexure I : Terms and Conditions : 8. PENALTY CLAUSE: 8.1 Delivery and Installation:	<p>The system is to be delivered within stipulated time from the date of order: -</p> <ul style="list-style-type: none"> <li>For this purpose, delivery means delivery of all the ordered equipment including add on accessories as specified in the orders. Installation means physical mounting of the device in network rack, as available, powering on and initial configuration so that the router becomes accessible to the Bank's NI. Bidder's resource visiting the Bank's site for</li> </ul>	<p>The system is to be delivered within stipulated time from the date of order: -</p> <ul style="list-style-type: none"> <li>For this purpose, delivery means delivery of all the ordered equipment including add on accessories as specified in the orders. Installation means physical mounting of the device in network rack, as available, powering on and initial configuration so that the router becomes accessible to the Bank's NI. Bidder's resource visiting the Bank's site for installation will have to</li> </ul>

			<p>installation will have to provide all necessary support and co-ordination with Bank's NI till the successful completion of the device's configuration.</p> <ul style="list-style-type: none"><li>If the bidder fails to deliver any or all goods or perform services within stipulated time schedule, the purchaser shall, without prejudice to its other remedies under the rate contract, deduct penalty on the following basis:</li></ul> <table><tr><th>Sr. No.</th><th>Delivery and Installation Time</th><th>Penalty Amount</th></tr><tr><td>1</td><td>Within 8 weeks</td><td>NIL</td></tr><tr><td>2</td><td>After 8 weeks</td><td>1% of the individual device cost for per week's delay or part thereof subject to a maximum of 10% of the device cost.</td></tr></table> <p>The above penalty amount will be applicable on per device basis.</p> <ul style="list-style-type: none"><li>The purchaser is entitled to withhold (deduct) from the purchase price or any other amount, which is due to bidder/supplier from the contract, or any other contract.</li></ul>	Sr. No.	Delivery and Installation Time	Penalty Amount	1	Within 8 weeks	NIL	2	After 8 weeks	1% of the individual device cost for per week's delay or part thereof subject to a maximum of 10% of the device cost.	<p>provide all necessary support and co-ordination with Bank's NI till the successful completion of the device's configuration.</p> <ul style="list-style-type: none"><li>If the bidder fails to deliver any or all goods or perform services within stipulated time schedule, the purchaser shall, without prejudice to its other remedies under the rate contract, deduct penalty on the following basis:</li></ul> <table><tr><th>Sr. No.</th><th>Delivery and Installation Time</th><th>Penalty Amount</th></tr><tr><td>1</td><td>Within 16 weeks</td><td>NIL</td></tr><tr><td>2</td><td>After 16 weeks</td><td>1% of the individual device cost for per week's delay or part thereof subject to a maximum of 10% of the device cost.</td></tr></table> <p>The above penalty amount will be applicable on per device basis.</p> <ul style="list-style-type: none"><li>The purchaser is entitled to withhold (deduct) from the purchase price or any other amount, which is due to bidder/supplier from the contract, or any other contract.</li></ul>	Sr. No.	Delivery and Installation Time	Penalty Amount	1	Within 16 weeks	NIL	2	After 16 weeks	1% of the individual device cost for per week's delay or part thereof subject to a maximum of 10% of the device cost.
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5	Page 61-62	ANNEXURE-Xa	ANNEXURE-Xa: Manufacturer's (OEM) Authorization Form (MAF)	Revised Annexure Xa: Manufacturer's (OEM) Authorization Form (MAF) is provided below.																		

6	Page 63	ANNEXURE-Xb	ANNEXURE-Xb: Undertaking for being the OEM of the offered Product	Revised Annexure Xb: Undertaking for being the OEM of the offered Product is provided below.
7	Page 78	ANNEXURE- XV(a)	ANNEXURE- XV(a): Certificate regarding RFP for Empanelment of vendors for procurement of Network Equipment and AMC of Bank owned Network Equipment (to be provided on letter head by each OEM)	Revised ANNEXURE- XV(a): Certificate regarding RFP for Empanelment of vendors for procurement of Network Equipment and AMC of Bank owned Network Equipment is provided below.
8	Page 79	ANNEXURE- XV(b)	ANNEXURE- XV(b): Certificate regarding RFP for Empanelment of vendors for procurement of Network Equipment and AMC of Bank owned Network Equipment (to be provided on letter head of Bidder)	Revised ANNEXURE- XV(b): Certificate regarding RFP for Empanelment of vendors for procurement of Network Equipment and AMC of Bank owned Network Equipment is provided below.

**MANUFACTURER'S (OEM) AUTHORIZATION FORM (MAF)**  
**(To be provided on the Letter head of the OEM duly signed & stamped by their Authorized Signatory.)**

To  
The Assistant General Manager  
I T Procurement Department  
Punjab National Bank  
I.T. Division, Head Office  
New Delhi

Dear Sir,

**Reg.: RFP for Empanelment of vendors for procurement of Network Equipment and AMC of Bank owned Network Equipment**

We hereby submit the following: -

We, M/s\_\_\_\_\_ who are the established and reputable manufacturers of the following equipment/components/devices/solution/services (as per table A below) having factories at \_\_\_\_\_ do hereby authorize M/s\_\_\_\_\_ (who is the vendor submitting it's bid pursuant to the Request for Proposal issued by Punjab National Bank) to offer their quotation, negotiate and conclude a contract with you against the above bid invitation with our products.

**Table-A**

SL No.	Components/ devices/ solution/ equipment/services Name	Model No.	Components/ devices/ solution/ equipment/services conforms to all the technical specifications and requirements mentioned in this RFP

(Add as many rows as required)

We hereby extend our guarantee and warranty as per the terms and conditions of this RFP and its subsequent Corrigendum and/or Clarifications, if any, and the contract for the equipment/component/solution/device and services offered against this invitation by the above mentioned Bidder. We also hereby undertake to perform the obligations as set out in the RFP in respect of such equipment and services.

In case the bidder i.e. M/s \_\_\_\_\_ is not able to perform the obligations as per RFP during the contract period (like if bidder ceases to exist from the ICT Industry, stops services or support to the Bank, terminates contract due any reasons with Bank or due to any other reason), we will perform the said obligations, as per given scope of work of RFP, either directly or through mutually agreed third party/any other authorized Partner of ours.

With reference to all the components/parts/assemble/software used inside the company products being quoted by us vide your tender cited above, we hereby undertake that all the components / parts / assembly used inside the company products/software shall be original new components / parts / assembly / software only and that no refurbished, duplicate, second hand components, parts, assembly are being supplied.

In case of default/non-compliance of the IT asset supplied including hardware / software as per RFP requirements during the contract period, we agree to replace the IT asset including hardware / software supplied with new one in accordance with RFP requirements.

**Date:**  
**Place:**  
**Yours faithfully**  
**Signature of Authorized Signatory**  
**Name of Signatory:**  
**Designation:**  
**Email ID:**  
**Mobile No:**  
**Telephone No.:**  
**Seal of Company**

**UNDERTAKING FOR BEING the OEM of the OFFERED Product**

To  
 The Assistant General Manager  
 I. T. Procurement Department  
 Punjab National Bank  
 I.T. Division, Head Office, New Delhi

Sir

**Reg: RFP for Empanelment of vendors for procurement of Network Equipment and AMC of Bank owned Network Equipment**

We hereby submit the following: -

We, M/s\_\_\_\_\_ are the OEM of the devices/components/solution/services (as per Table A) having factories at \_\_\_\_\_ do hereby offer our quotation against the above bid invitation with our products.

**Table A**

<b>SL No.</b>	<b>Components/ devices/ solution/ equipment/services Name</b>	<b>Model No.</b>	<b>Components/ devices/ solution/ equipment/services conforms to all the technical specifications and requirements mentioned in this RFP</b>

(Add as many rows as required)

We hereby extend our guarantee and warranty as per the terms and conditions of this RFP and its subsequent Corrigendum and/or Clarifications, if any, and the contract for the equipment/component/solution/device and services offered against this invitation. We also hereby undertake to perform the obligations as set out in the RFP in respect of such equipment and services.

With reference to all the components/parts/assemble/software used inside the company products being quoted by us vide your tender cited above, we hereby undertake that all the components / parts / assembly used inside the company products/software shall be original new components / parts / assembly / software only and that no refurbished, duplicate, second hand components, parts, assembly are being supplied.

In case of default/non-compliance of the IT asset supplied including hardware / software as per RFP requirements during the contract period, we agree to replace the IT asset including hardware / software supplied with new one in accordance with RFP requirements

**Date:**  
**Place:**  
**Yours faithfully**  
**Signature of Authorized Signatory**  
**Name of Signatory:**  
**Designation:**  
**Email ID:**  
**Mobile No:**  
**Telephone No.:**  
**Seal of Company**



**Certificate regarding RFP for Empanelment of vendors for procurement of Network Equipment and AMC of Bank owned Network Equipment.**

**(to be provided on letter head by each OEM)**

We M/s \_\_\_\_\_, having its registered office at \_\_\_\_\_ OEM of \_\_\_\_\_(item), having model No/version no.: \_\_\_\_\_, offered in this RFP, through our authorized Service provider, M/s \_\_\_\_\_, hereby undertake that we have read the clauses stated in the Office Memorandum issued by Ministry of Finance, Government of India on the Insertion of Rule 144 (xi) in the General Financial Rules (GFRs), 2017 dated 23 July 2020 and amendments & clarifications hereto regarding restrictions on procurement from a bidder of a country which shares a land border with India and on sub-contracting to contractors from such countries. We certify that we are not from such a country or, if from such a country, has been registered with the Competent Authority and will not sub-contract any work to a contractor from such countries unless such contractor is registered with the Competent Authority. We hereby certify that we fulfill all requirements in this regard and is eligible to be considered.

If at any time our undertaking is found false or non-compliant with the above order of the Ministry of Finance, Bank may immediately terminate the contract and may take legal action in accordance with the law.

**Date:** \_\_\_\_\_

**Place:** \_\_\_\_\_

**Signature of Authorized Signatory**

**Name of Signatory:**

**Designation:**

**Email ID:**

**Mobile No:**

**Telephone No.**

**Seal of Company:**

**Certificate regarding RFP for Empanelment of vendors for procurement of Network Equipment and AMC of Bank owned Network Equipment.**

(to be provided on letter head of Bidder)

We M/s \_\_\_\_\_, having its registered office at \_\_\_\_\_ have directly participated in the captioned RFP hereby undertake that we have read the clauses stated in the Office Memorandum issued by Ministry of Finance, Government of India on the Insertion of Rule 144 (xi) in the General Financial Rules (GFRs), 2017 dated 23 July 2020 and amendments & clarifications hereto regarding restrictions on procurement from a bidder of a country which shares a land border with India and on sub-contracting to contractors from such countries. We certify that we are not from such a country or, if from such a country, has been registered with the Competent Authority and will not sub-contract any work to a contractor from such countries unless such contractor is registered with the Competent Authority. We hereby certify that we fulfill all requirements in this regard and is eligible to be considered.

If at any time our undertaking is found false or non-compliant with the above order of the Ministry of Finance, Bank may immediately terminate the contract and may take legal action in accordance with the law.

**Date:** \_\_\_\_\_

**Place:** \_\_\_\_\_

**Signature of Authorized Signatory**

**Name of Signatory:**

**Designation:**

**Email ID:**

**Mobile No:**

**Telephone No.:**

**Seal of Company:**