



PUNJAB NATIONAL BANK

Invites

Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

**(Tender Category: Open Tender)
E-Tender No 2762**

**Punjab National Bank,
Head Office,
General Services Administration Division,
Plot No 4, Sector-10,
Dwarka, New Delhi
e-mail: - maintenance@pnb.co.in**

www.pnbindia.in
E-mail: maintenance@pnb.co.in

Tel
011 -28044402

पंजाब नैशनल बैंक punjab national bank

सामान्य सेवा प्रशासन प्रभाग
कॉर्पोरेट ऑफिस प्लॉट, नंबर 04, सेक्टर-10 द्वारका, नई दिल्ली 110075
General Services Administration Division
Corporate Office Plot no.04 , Sector 10 Dwarka, New delhi 110075

पंजाब नैशनल बैंक
...भरोसे का प्रतीक !



punjab national bank
...the name you can BANK upon !

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THE TENDER DOCUMENT CONSIST OF 113 PAGES ONLY.

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2. NOTICE INVITING TENDER

1. Online E- tenders are invited on item rate basis on behalf of Punjab National Bank from bidders who fulfill the eligibility criteria mentioned in the tender documents for **“Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.”**

Tender schedule will be as under:

| | | |
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| i. | Tender Reference | E-Tender no. 2762 |
| ii. | Date of commencement of Tender download | 21.11.2024 from 1000 hrs |
| iii. | Last date and time for acceptance of queries | 29.11.2024 till 1500 hrs |
| iv. | Date, Time and Venue for Pre-Bid Meeting | 02.12.2024, 1100 hrs Head Office, General Services Administration Division , Punjab National Bank, Dwarka, New Delhi - 110075 |
| v. | Last date and time for downloading tender | 11.12.2024 up to 1600 hrs |
| vi. | Last date and time for Bid preparation and Hash Submission | 11.12.2024 up to 1600 hrs |
| vii. | Close for Technical & Commercial Bid (to be done by Bank) | 11.12.2024 from 1601 hrs to 11.12.2024 from 1700 hrs |
| viii. | Last Date for Bid re-encryption and physical Bid Submission | 11.12.2024 from 1701 hrs to 12.12.2024 till 1200 hrs |
| ix. | Date and Time of Opening of Technical cum Eligibility Bid in E tendering portal | 12.12.2024 from 1300 hrs |
| x. | Cost of Tender Document | ₹ 2,950/- (Rupees Two Thousand Nine Hundred and Fifty Only) (including GST) in the form of Demand Draft in favour of Punjab National Bank payable at New Delhi. Tender fee can also be paid by the bidder through RTGS/ NEFT to the following Bank Account, detailed as below: Account Name: Imprest A/c – General Services Admin Div Account No.: 1988002100141010 IFSC: PUNB0976200 Bank: Punjab National Bank |

(Signature of Authorised Signatory)

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| xi. | Earnest Money Deposit | <p>₹ 17,83,400/- (Rupees Seventeen Lacs Eighty Three Thousand and Four Hundred Only) (to be submitted with Envelope-I).</p> <p>EMD to be paid in form of Account Payee Demand Draft (payable at New Delhi and drawn in favour of Punjab National Bank), Insurance Surety Bonds, Fixed Deposit Receipt, Bankers' Cheque or Bank Guarantee (including e-Bank Guarantee) (from any Scheduled Commercial Bank other than Punjab National Bank). EMD can also be paid by the bidder through RTGS/ NEFT to the following Bank Account, detailed as below:</p> <p>Account Name: Imprest A/c – General Services Admin Div</p> <p>Account No.: 1988002100141010</p> <p>IFSC: PUNB0976200</p> <p>Bank: Punjab National Bank</p> |
| xii. | Validity of Tender | 90 days |
| xiii. | Estimated Cost of Project | <p>₹ 8,91,70,000/- (Rupees Eight Crores Ninety One Lacs Seventy Thousand Only for supply and installation of hardware, software and commissioning) i/c of all taxes, excluding operation charges</p> |
| xiv. | Time of Completion | 120 Days |
| xv. | Place of Physical Bid Submission & Opening of Bids | <p>Chief Manager (Electrical), Head Office, General Services Administration Division , Punjab National Bank, Dwarka, New Delhi - 110075</p> |
| xvi. | Contact Person | <p>Gaurav Rajput Chief Manager (Electrical) Mob: 8085717434 Tel: 01128044402 Email: maintenance@pnb.co.in</p> |

Bank will be following the e-procurement process. The complete details of the requirements for participation in the e-procurement process of the Bank are available on the website <https://etender.pnbnet.in> which may be referred for details & clarification. It is mandatory for the bidder to get itself registered on Bank's website for submission of online bids.

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Note: - Technical bids will be opened in the presence of bidders who choose to attend as above. The above schedule is subject to change. Notice of any changes will be published on Bank's website (www.pnbindia.in & <https://etender.pnbnet.in>) wherever feasible. Further, please note that commercial bid opening date and time will be intimated to the technically qualified bidders at a later date.

Online E-tenders are invited on item rate basis on behalf of Punjab National Bank from bidders who fulfil the eligibility criteria mentioned in the tender documents for **“Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.”** against payment of ₹ 2,950/- (Rupees One Thousand Seven Hundred Seventy only) (non-refundable towards cost of tender and i/c GST @ 18%), in two envelope system containing (1) Technical Bid (2) Commercial bid. Tender purchase fee of ₹ 2,950/- (Rupees One Thousand Seven Hundred Seventy only) (including GST) to be submitted in form of demand draft in a separate envelope with EMD of ₹ 17,83,400/- (Rupees Seventeen Lacs Eighty Three Thousand and Four Hundred Only). Commercial bid shall be submitted online only (If Commercial Bid submitted along with the Hard copy of Tender, bid will be summarily rejected).

2. The Bidders intending to participate in this tender are required to get enrolled on the Bank's website i.e. <https://etender.pnbnet.in> Enrolment on the above mentioned website is mandatory.

3. As the bids of the Bidders have to be digitally signed by the Electronic/Digital Signature of the respective Bidder before submitting the bids online, the bidders are advised to obtain Electronic/Digital Signature Certificates (Class III & above both encryption & Signing) in order to bid for the tender.

4. The Tender Documents containing detailed terms & conditions can be downloaded online directly from the portal <https://etender.pnbnet.in> (or pnbindia.in) as per tender schedule attached and shall be submitted online.

5. All the bidders are required to submit Demand Draft in favour of Punjab National Bank, New Delhi/ e-payment in our aforementioned Imprest A/c of ₹2,950/- (Rupees One Thousand Seven Hundred Seventy only) towards the cost of tender document by 11.12.2024 till 1600 hrs, failing which, the bids shall be summarily rejected.

6. Bidders may submit their queries regarding any technical clarification before 29.11.2024 till 1500 hrs through email. No queries shall be entertained after last date fixed for acceptance of queries.

7. Clarifications of Bank on RFP may be downloaded from the “Corrigendum / Addendums” section of the above mentioned portal up to 11.12.2024 up to 1600 hrs after clarification on queries. No deviation on the above shall be entertained by the Bank thereafter.

8. Based on the clarification of conditions by the Bank, an intending bidder shall submit its unconditional acceptance on the prescribed format along with tender document.

(Signature of Authorised Signatory)

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9. Price bid of only those bidders shall be opened who submit their tender in line with requirements of tender documents and are acceptable to the Bank and the bidder who do not submit the EMD & tender fee in the form of Bank draft/e-payment, as the case may be, their tenders shall be summarily rejected.

10. Bidders who have submitted Tender Fee and EMD in the non-customer Bank account specified in the tender document shall mandatorily submit copy of transaction receipt as proof of submission. Any other mode of payment, i.e., Insurance Surety Bonds, Account Payee Demand Draft, Fixed Deposit Receipt (lien to be marked in favour of Bank), Bankers' Cheque (in favour of Punjab National Bank) or Bank Guarantee (including e-Bank Guarantee) (from any Scheduled Commercial Bank other than Punjab National Bank) shall be submitted in original.

11. First Tender Fee & E.M.D. Envelope shall be opened in the e tender portal, and if the hard copy of the same/confirmation of online payment is received on time i.e. up to 12.12.2024 till 1200 hrs, only then technical bid shall be opened online. Hard copy i.e. the Demand Draft (or any other form as mentioned under clause no. 18 of General Conditions of Contract) in favour of Punjab National Bank for an amount of **₹ 17,83,400/- (Rupees Seventeen Lacs Eighty Three Thousand and Four Hundred Only)** towards EMD and Tender Fee amount of **₹2,950/- (Rupees One Thousand Seven Hundred Seventy only)** is to be submitted physically by the bidder in the office of the

Chief Manager (Electrical),
Head Office, General Services Administration Division,
Punjab National Bank, Dwarka, New Delhi – 110075
on or before 12.12.2024 till 1200 hrs

12. The commercial bid of technically eligible bidder who meets the eligibility criteria stipulated in tender documents will be opened online in the presence of participants or representatives of participant bidders as per the schedule attached. The Date for opening of commercial bids shall be intimated later.

13. The Tenders shall be valid for a period of not less than 90 days after the date of opening of price bid/commercial bid online.

14. All disputes arising out of or in connection with this agreement shall be deemed to have arisen in New Delhi and only the courts of New Delhi shall have the jurisdiction to determine the same.

15. Please note that bid preparation and hash submission and bid submission are compulsory activities, failing which bidder will not be able to submit the bids online.

16. For any further information/Queries please contact Gaurav Rajput, Chief Manager (E), Mob: 8085717434, Tel: 01128044402, Email: maintenance@pnb.co.in.

17. The Bank reserves the right to accept/reject any or all the offers submitted in response to this advertisement without assigning any reason whatsoever.

(Signature of Authorised Signatory)

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18. The Bank will not be bound to accept the lowest tender and reserves the right to accept or reject any or all the tenders without assigning any reasons whatsoever.

19. Please note that, on tendering procedure through the electronic tendering system refer to the Instructions for Using the Electronic Tendering System document available along with the tender documents on <https://etender.pnbnet.in>.

20. Bidder must submit documentary proof in respect of all above mentioned criteria while submitting the proposal. Proposal of bidders who do not fulfill the above criteria or who fail to submit documentary evidence thereon would be rejected.

21. Bidders registered under MSEs will also necessarily submit Tender Cost and EMD (since this tender is for procurement of works). If MSE bidders do not enclose Tender Cost or EMD, their bid will be summarily rejected as NON-RESPONSIVE.

22. It shall be mandatory to sign the integrity pact as mentioned in tender documents by the bidder failing which bidder will stand disqualified for tendering process and their bid shall be rejected summarily.

Chief Manager (Electrical)

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3. PURPOSE OF TENDER

Bank is intending implement Indoor Digital Signage Solution on PAN India Basis in Bank's premises at Bank's Premises.

Tentatively, 1000 Nos of Branches shall be provided with Professional Large Format Displays, that shall display content in image / video format. The list of premises provided consists of Urban, Semi Urban and Rural Branches.

The successful bidder shall Install Professional Large Format Displays at the indicated premises along with peripherals such as Dual Sim M2M routers complete with 4G/5G sim.

The list provided is indicative and Bank may at its discretion change, increase or decrease the number of premises for installation of solution. The decision in this regard shall be taken by Bank and bidder shall have no objection to the same. No claims in this regard shall be entertained by the Bank.

The bidder shall also provide content management software and server hardware capable of supporting up to 5000 displays. The scope of work also includes operation and upkeep of the system on annual basis.

The work is to be carried out in a time bound manner as specified in the tender document, and in coordination with PNB officials.

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4. MINIMUM ELIGIBILITY CRITERIA

1) The Bidder should possess the requisite experience, resources and capabilities in providing the services necessary to meet the requirements, as described herein. The Bidder should also possess the technical know-how and the financial wherewithal that would be required to complete the scope of work. The Bid must be complete in all respects and should cover the entire scope of work as stipulated in the tender document. Bidders not meeting the Eligibility Criteria will not be considered for further evaluation and bid submitted by them shall be summarily rejected.

2) This invitation of bids is open to bidders provided they fulfill the minimum eligibility criteria as below. Consortium/Joint Ventures and Special Purpose Vehicles are not eligible for the tender and the bid, if any, submitted by them shall be summarily rejected. Proposals not complying with minimum eligibility criteria, as enumerated below, will be rejected and will not be considered for evaluation of technical bid.

3) The proposal should adhere to the following minimum eligibility criteria:

| S. No. | Minimum Eligibility Criteria |
|---------------|--|
| i. | <p>The Bidder should have satisfactorily completed similar works during last 7 (seven) years ending last day of the month of October 2024 with Central/State Government Department/Central Autonomous Body/Central Public Sector Undertaking/City Development Authority/Municipal Corporation of City formed under any Act by Central/State Government and published in Central/State Gazette/ Scheduled Commercial Banks or its subsidiaries/Private organizations should be either of the following: -</p> <p>One similar nature work amounting to ₹ 713.36 Lacs OR One similar nature work with more than 800 Displays Or Two similar nature works, each amounting to ₹ 445.85 Lacs OR Two similar nature works each with more than 500 Displays Or Three similar nature works, each amounting to ₹ 356.68 Lacs OR Three similar nature work each with more than 400 Displays</p> <p>Similar work means Implementation of Digital Signage Solution Complete with Supply & Installation of Displays, providing Content Management Software, providing Cloud / On-site server for Content management. Cumulative works executed for a single client under various purchase orders / rate contract shall also be considered.</p> <p>Components of work executed other than those included in definition of similar works shall be deducted while calculating cost of similar work. Bidder shall submit abstract of cost of work in support of the same.</p> <p>Certificates of satisfactory completion of similar work should be issued by competent Authority. For works carried out on Opex Mode, supporting documents establishing the cumulative numbers to be provided.</p> |

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| | <p>In case the similar work/s is of private nature other than Central/State Government/Central Autonomous Body/Central Public Sector undertaking/City Development Authority/ Municipal Corporation of city, they shall be required to submit T.D.S. Traces / Certificates for such works issued by respective Principal Employer/ Clients.</p> <p>The value of executed works shall be brought to current costing level by enhancing the actual value of work at simple interest of 7% per annum, calculated from the date of completion to the last date of receipt of application for tender.</p> |
| ii. | <p>The minimum average annual turnover of Bidder for the last three financial years i.e. 2021-22, 2022-23 and 2023-24 must not be less than ₹ 267.51 Lacs (Rupees Two Crores Sixty Seven Lacs and Fifty One Thousand Only). Bidder to upload audited Balance sheet, Profit & Loss statement and trading account details for these financial years, if applicable.</p> <p>The multiplication factor of 7% per annum simple interest is not applicable on the Annual Financial Turnover figures. ** In case, the company/bidder does not have the audited Balance Sheet for period ending March 2024 (Previous Financial Year), provisional balance sheet certified by their Statutory Auditors will be acceptable.</p> |
| iii. | <p>The Applicant should not have been black-listed/ barred by any office of Bank, Department of Financial Services, Govt. of India, or regulators like RBI, SEBI, IRDA etc. and their firm / company should not feature in the debarment list on Central Public Procurement Portal (CPPP) maintained by Department of Expenditure, Ministry of Finance Government Agency. Further, similar eligible works should not have been carried out on Back to Back basis and the Applicant shall have to furnish undertaking as under. An undertaking in this regard is to be submitted to Bank by Bidder (on stamp paper of Rs.100/-) as per Annexure-II</p> <p>" I/We have not been black-listed/ barred by any office of Bank, Department of Financial Services, Govt. of India, or regulators like RBI, SEBI, IRDA etc. and my company does not feature in the debarment list on Central Public Procurement Portal (CPPP) maintained by Department of Expenditure, Ministry of Finance Government Agency.</p> <p>"I/ We undertake and confirm that eligible similar work(s) has/have not been got executed through another agency on back to back basis.</p> <p>Further that, if such a violation comes to the notice of the Bank, then I/we shall be debarred for bidding in PNB in future forever. Also, if such violation comes to the notice of the Bank before date of start of work, the Bank shall be at liberty to forfeit the entire amount of Earnest Money Deposit."</p> |
| iv. | <p>Bidder must have valid PAN No. and GST No. Copy of PAN Card and GSTIN to be submitted.</p> |
| v. | <p>The bidder should be authorized dealer / Agency / Distributor / Integrator or Agents authorized by Display Manufacturers for professional large</p> |

(Signature of Authorised Signatory)

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| | format displays authorized through OEM's Manufacturer's Authorization Form (MAF). Bidders must furnish bid specific Manufacturer's Authorization Form (MAF) separately of aforementioned equipment as per the Annexure -IX. |
| vi. | The bidder must submit bid specific Authorization Form for the Content Management System (CMS) Software from the publisher / supplier of the CMS Software as per the Annexure -X. |

4) The bidder should be Class-I/II local supplier. "Class-I/II local supplier" means a supplier or solution provider, whose goods, services or works offered for procurement, meets the minimum "local content" as prescribed for Class-I local supplier as per DPIIT vide OM P-45021/2/2017PP (BE-II) dated 16.09.2020 issued the Public Procurement (Preference to Make in India) Order 2017-revision.

The "local content" requirement to categorize a supplier as "Class-I local supplier" is minimum 50%.

The "local content" requirement to categorize a supplier as "Class-II local supplier" is minimum 20%.

5) "Local content" means the amount of value added in India which shall, unless otherwise prescribed by the nodal ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

6) **The bidder must submit the Compliance Statement (ANNEXURE-VI) and Compliance to "Technical Specifications" on company's letterhead duly signed and stamped along with the data sheets, technical literature etc., failing which the bids may not be taken for further evaluation.**

7) **Verification of "local content":** The "Class-I / Class-II local supplier" with the bid document shall be required to submit self-certification that the bidder meets the local content requirement for "Class-I / Class-II local supplier".

8) This being procurement of works, Startups and Firms registered under MSEs would not be exempted from submission of tender Cost/Fee and from payment of EMD.

9) Bidder must submit documentary evidence in respect of all above mentioned criteria while submitting the proposal. Proposal of bidder who do not fulfill the above criteria or who fail to submit documentary evidence thereon would be rejected.

10) Bidder has to upload scanned and legible copies of all supporting documents on Bank's e-procurement website <https://etender.pnbnet.in> for its scrutiny.

11) The Bank reserves the right to request for any additional information by giving minimum 3 days' notice to the bidders and also reserves the right to reject or accept the bid of a bidder, if in the opinion of Bank, the qualification data is incomplete or the bidder is found not qualified to satisfactorily execute the requirements of the project and no communication shall be entertained in this regard in future. Decision of Bank shall be final in this matter.

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5. INSTRUCTIONS TO BIDDERS

1) BIDDING PROCESS (TWO STAGES)

For the purpose of the present job, a three-envelope bidding process will be followed. The response to the present tender will be submitted in two parts:

- Technical bid
- Commercial bid

The bidders will have to submit the technical bid in Banks e-procurement system as well as in hard copy and commercial bids in only online form through Bank's e-procurement system.

2) TECHNICAL BID

TECHNICAL BID will also contain the Compliance statement as per the Terms & Conditions mentioned in the Tender Documents, and NOT contain any pricing or commercial information at all. Technical bid documents with any commercial information will be rejected.

In the first stage, only TECHNICAL BIDS will be opened and evaluated. Only those bidders confirming compliance to all the terms & conditions of Tender document shall be short-listed for commercial stage.

3) COMMERCIAL BID

In the second stage, the COMMERCIAL BID of only those bidders, whose technical bids are short listed, will be opened.

4) SUBMISSION OF BIDS

Bidders are required to strictly submit their bids in electronic form using the e-procurement system at <https://etender.pnbnet.in> the Bank by using their digital certificates of class III and above (both encryption and signing). All the interested bidders should register themselves in the e-procurement system <https://etender.pnbnet.in> for submitting the bids online, if they have not done earlier. The Tender document and further corrigendum, if any can also be downloaded from Bank's website www.pnbindia.in. Bids received after closing of the bid in the e-procurement system are summarily rejected without any reason. The commercial bid should be submitted online only.

Envelope No.1- Tender Cost & EMD – Marked Cover-I

Envelope No.1 shall contain Cost of Tender Document of ₹ **2,950/- (Rupees Two Thousand Nine Hundred and Fifty Only) (including GST)**, in the form of Demand Draft/Online payment which shall be non-refundable along with **Earnest Money Deposit of ₹ 17,83,400/- (Rupees Seventeen Lacs Eighty Three Thousand and**

(Signature of Authorised Signatory)

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Four Hundred Only) by crossed Demand Draft/Online Payment/ Bank Guarantee from scheduled commercial bank, payable at New Delhi and drawn in favour of Punjab National Bank and to be submitted with Envelope-I. This envelope shall be super scribed “**Envelope No. 1 - Tender Cost and EMD for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises**”

Envelope No. 2 – Technical Bid – Marked Cover-II

Envelope No. 2 shall contain technical bid (one set of duly signed tender document except commercial bid). Each page and correction duly signed by Bidders including tender form duly filled in with complete details and descriptions. Bidder shall submit supporting documents in support of eligibility criteria as mentioned in tender documents. This envelope shall be super scribed “**Envelope No. 2 - Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises**”. Both Envelope No. 1 and Envelope No. 2 shall be contained in Envelope No. 3 super scribed “**Envelope No. 3 – Cover-III– Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises**”

Both Envelope No. 1 and Envelope No. 2 contained in Envelope No. 3 should reach the below mentioned address before the final date & time of bid submission mentioned in the tender schedule.

**Chief Manager (Electrical),
Head Office,
General Services Administration Division ,
Punjab National Bank,
Dwarka, New Delhi – 110075**

5) CONTENT OF DOCUMENTS TO BE SUBMITTED

Documents required in Technical Bid Envelope (Sealed Cover):

- a) Bidders undertaking letter
- b) Supporting documents as per Eligibility Criteria
- c) Performance/Completion Certificate from clients
- d) Duly signed Tender document and corrigendum, if any
- e) Board Resolution / Power of attorney in favour of authorized person signing the Bid documents. In case of companies, Board Resolution in the favour of authorised signatory is mandatory.
- f) Certificate of Incorporation & Partnership Deed, if applicable
- g) PAN No.
- h) GST Registration No.
- i) Copy of last three years audited balanced sheet, Profit & Loss Statement, Balance Sheet and ITR (2021-22, 2022-23 & 2023-24).
- j) List of similar work completed in last 7 (Seven) years with details enclosing completion certificate from the principal employer / clients along with the names of two responsible clients/ persons with address & telephone number who will be in position to certify about quality as well as past performance of your organization.

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- k) List of Govt./ Quasi-Govt. Deptt. and other organizations of repute with whom the company is empanelled.
- l) Annexures & Undertakings Sought in tender document
- m) Technical Compliances, Data Sheets and Technical Literature for Displays, Routers and Servers

Note:

- a. All pages of the bid documents must be signed by authorized person.
- b. All pages of the bid documents should be numbered in serial order i.e. 1, 2, 3...
- c. Commercial bid to be submitted in e-procurement portal only. No hardcopy of the same be enclosed with the supporting documents, if submitted, the bid will be summarily rejected.
- d. Earnest Money Deposit & Tender Document cost (Sealed Cover **Envelope No.1-Tender Cost & EMD – Marked Cover-I**).

6) PRELIMINARY EXAMINATION

- i. Bank will examine the bids to determine whether they are complete, whether any computational errors have been made, whether required information has been provided as underlined in the bid document, whether the documents have been properly signed, and whether bids are generally in order.
- ii. The bid determined as not in order as per the eligibility criteria will be rejected by the Bank. The decision of the Bank is final towards evaluation of the bid documents.

7) EVALUATION CRITERIA

7.1 After opening of the technical bids, all the documents and annexure (except commercial documents/offer) will be evaluated first by the Bank. First, received bids will be evaluated based on the eligibility criteria. Technical bids of only those bidders satisfying the eligibility criteria will be evaluated.

7.2 Only those bidders satisfying the technical requirements and accepting the terms and conditions of this document shall be short-listed for further steps.

7.3 Bank will determine to their satisfaction whether the bidder selected as having submitted the best evaluated responsive bid is qualified to satisfactorily perform the contract. The decision of Bank will be final in this regard.

7.4 The determination will take into account bidder's financial, technical and support capabilities, based on an examination of documentary evidence submitted by bidders in support of eligibility criteria. Even if the bidder meets the eligibility criteria and Pre-Qualification Criteria, he shall be subject to disqualification if he or any of the constituent partners is found to have:

- i) Made misleading or false representations in the forms, statements, affidavits and attachments submitted in proof of the qualification requirements; and/ or;

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ii) Records of poor performance during the last five years, as on the date of last date of bid submission, such as abandoning the work, rescission of the contract for reasons which are attributable to non-performance of the Solution Provider, inordinate delays in completion, consistent history of litigation resulting in awards against the Solution Provider or any of the constituents, or financial failure due to bankruptcy, and so on. The rescission of a contract of venture JV on account of reasons other than non-performance such as the most experienced partner (major partner) of the JV pulling out.

iii) On account of currency of debarment by any office of Bank, Department of Financial Services, Govt. of India, or regulators like RBI, SEBI, IRDA etc. and their firm / company should not feature in the debarment list on Central Public Procurement Portal (CPPP) maintained by Department of Expenditure, Ministry of Finance Government Agency. All concerns which come within the sphere of effective influence of the debarred firms shall be treated as allied firms. In determining this, the following factors, may be taken into consideration:

- Whether the management is common;
- Majority interest in the management is held by the partners or directors of banned/suspended firm.
- Substantial or majority shares are owned by the banned/ suspended firm and by virtue of this it has a controlling voice.
- Directly or indirectly controls, or is controlled by or is under common control with another bidder.
- All successor firms.

Note: The terms "banning of firm", 'suspension', 'Black-Listing' etc., convey the same meaning as of "Debarment".

7.5 The award of contract will be based on evaluation of technical and commercial bids.

7.6. To be eligible for shortlisting of technical bids, the bidder must comply with the minimum eligibility criteria. Further, Bidders may be called to present their solution for which a presentation shall be made at Bank's office complete with a display demo unit of the proposed display model at their own cost. Bidders shall be notified two working days before the presentation. The bidders shall be required to demonstrate the following as requested in technical specifications

- Display unit complete with CMS Client Software
- CMS Software functionalities
- Server Solution recommended by bidder (only presentation to be made, no hardware to be demonstrated)

All tools, devices and facilities required for the demonstration shall be provided by the bidder at their own cost. In case the bidder fails to demonstrate the above functionalities to the satisfaction of Bank, their bid shall not be evaluated further.

7.7. The Lowest bidder will be decided based on cumulative total of rates quoted for BOQ items.

7.8. Purchase Preference to be given to Class I/Class II local suppliers is given below:-

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a) Subject to the provisions of the Order and to any specific instructions issued by the Nodal Ministry or in pursuance of the Order, purchase preference shall be given to 'Class-I local supplier' in procurements undertaken by Bank in the manner specified here under.

b) In the procurements of goods or works, which are covered by Class-I local supplier and which are not divisible in nature, the 'Class-I local supplier' shall get purchase preference over 'Class-II local supplier' as well as 'Non-local supplier', as per following procedure:-

I. Among all qualified bids, the lowest bid will be termed as L1. If L1 is 'Class-I local supplier', the contract for full quantity will be awarded to L1.

II. If L1 is not 'Class-I local supplier', the lowest bidder among the 'Class-I local supplier', will be invited to match the L1 price subject to Class-I local supplier's quoted price falling within the margin of purchase preference, i.e. 20 % within the price quoted by the L1 bidder, and the contract shall be awarded to such 'Class-I local supplier' subject to matching the L1 price.

III. In case such lowest eligible 'Class-I local supplier' fails to match the L1 price, the 'Class-I local supplier' with the next higher bid within the margin of purchase preference shall be invited to match the L1 price and so on and contract shall be awarded accordingly. In case none of the 'Class-I local supplier' within the margin of purchase preference matches the L1 price, the contract may be awarded to the L1 bidder.

IV. "Class-II local supplier" will not get purchase preference in any procurement, undertaken by Bank.

V. 'Class II local suppliers' may also participate in the bidding process along with 'Class I Local suppliers' as per provisions of the Order

8) AWARD OF WORK

Work shall be initially awarded for Item Nos. 1.1 to 1.6 of the Schedule of Quantities. There after the work shall be awarded for operation and maintenance as per the quoted rates for the respective year of operation starting from the date of project sign-off.

9) CRITERIA FOR ABNORMALLY LOW / ABNORMALLY HIGH BIDS

The following are the estimated prices for charges and the threshold value for which the bid shall be considered abnormally high / abnormally low.

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| S.No. | Description | BoQ Item Nos | Estimated Cost | Difference in amount in percentage from bid estimated amount for bid to be considered abnormally high or abnormally low |
|-------|--|--------------|----------------|---|
| 1 | Operation Charges for First Year of operation | 1.7 to 1.8 | ₹ 49.42 Lacs | 25% |
| 2 | Operation Charges for Second Year of operation | 2.1 to 2.7 | ₹ 77.15 Lacs | 25% |
| 3 | Operation Charges for Third Year of operation | 3.1 to 3.7 | ₹ 77.15 Lacs | 25% |
| 4 | Operation Charges for Fourth Year of operation | 4.1 to 4.8 | ₹ 133.79 Lacs | 25% |
| 5 | Operation Charges for Fifth Year of operation | 5.1 to 5.8 | ₹ 133.79 Lacs | 25% |

In case of abnormally low bid for Operation Charges, the period of performance security against the total amount quoted for BoQ. Item nos 1.1 to 1.6 shall be till the end of entire period of operation, i.e., 5 years, instead of the warranty period specified for the respective items.

Notwithstanding anything mentioned in the bid document, Bank may seek justifications, undertakings, cost breakups etc. from the bidder in support of feasibility of their quoted amounts for any head.

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6. LETTER SUBMITTING TENDER

(To be submitted in the letter head of the bidder)

**Chief Manager (Electrical),
Head Office,
General Services Administration Division,
Punjab National Bank,
Dwarka, New Delhi - 110075**

Dear Sir,

Reg: Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

- 1) Having visited the site and examined the conditions of contract, special conditions of contract, general specifications and detailed specifications, schedules and bill of quantities for the execution of the above named works, we offer to complete and maintain the whole of the said works in conformity with the said conditions of contract, specifications, schedules and bill of quantities for the sum stated in bill of quantities of this Tender Document or such other sum as may be ascertained in accordance with the said conditions of contract.
- 2) We undertake to complete and deliver the whole of the works comprised in the contract within the stipulated time stated in the tender.
- 3) We have independently considered the amount of liquidated damages shown in the Appendix to form of tender hereto and agree that it represents a fair estimate of the loss likely to be suffered, by you in the event of the works not being completed in time.
- 4) We agree to abide by this tender for the period of 90 days from opening of Price Bid/Commercial Bid or extension there of as required by the Bank from the date fixed for receiving the same and it shall remain binding upon us and may be accepted at any time before the expiry of that period.
- 5) We confirm that the period and rates as referred in the agreement or general conditions of contract are given or summarized in the tender, to which we give our consent and agree to abide by the same.
- 6) We understand that if our tender is accepted, we are to be jointly and severally responsible for the due performance of the contract.
- 7) We understand that you are not bound to accept the lowest or any tender you may receive and may reject all or any tender, accept or entrust the entire work to the Solution Provider without assigning any reason or giving any explanation whatsoever.
- 8) I/we have deposited Earnest Money **₹ 17,83,400/- (Rupees Seventeen Lacs Eighty Three Thousand and Four Hundred Only)** by demand draft which amount is not to bear any interest. I/we do hereby agree that this sum shall be forfeited by you in the event our tender is accepted and I/we fail to execute the contract when called upon to do so.

Dated this day of _____ 2024.

(Signature of Authorised Signatory)

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

Signature _____ in the capacity of _____ duly
authorized to sign tenders for and on behalf of
_____ (IN CAPITALS)

Tender submitted on _____ before _____ P.M.

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

7. LETTER OF TRANSMITTAL
(To be submitted on letter head of the Bidder)

**Chief Manager (Electrical),
Head Office,
General Services Administration Division ,
Punjab National Bank,
Dwarka, New Delhi - 110075**

Dear Sir,

Reg: Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

Having examined the details given in Press advertisement and tender document No..... for the above work, I/we hereby submit the relevant information.

- 1) I/We here by certify that all the statement made and information supplied in the enclosed annexures and accompanying statement are true and correct.
- 2) I/We have furnished all information and details necessary for eligibility and have no further pertinent information to supply.
- 3) I/We submit the following certificates in support of our suitability, technical knowledge and capability for having successfully completed the following eligible similar works:-

| S No | Name of the Work | Value of Work / Number of DSS Installed | Date of Completion | Certificate issued by |
|-------------|-------------------------|--|---------------------------|------------------------------|
| | | | | |
| | | | | |
| | | | | |

“Certify that the information given in the enclosed tender documents is correct. It is also certified that I/we shall be liable to be debarred, disqualified / cancellation of bid in case any information furnished by me/us found to be incorrect.”

Enclosures:

Date of submission

Signature of Authorised Signatory _____

In the capacity of / Designation _____

Duly authorized to sign tenders for and on behalf of _____

(IN CAPITALS)

(Signature of Authorised Signatory)

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

8. APPENDIX TO FORM OF TENDER

| S.No. | Description | Details |
|-------|---|---|
| 1) | Warranty period | As per warranties defined in "Scope of Work & Technical Specifications" Project Sign-Off of the project will be certified and recorded by Site Engineer / Bank's Representative. |
| 2) | Date of Commencement | Date of start of work shall be reckoned from 3 rd day of issue of award letter. |
| 3) | Time of completion | 120 days from the date of commencement of work. |
| 4) | Period of Final Validation of Deliverables | 1 (One) months from the Date of Project Sign-Off. |
| 5) | Liquidated Damages | Stage-wise liquidated damages as Indicated in Time Schedule for Completion |
| 6) | Minimum Value of work for Interim Certificate | As specified under Payment clause of General Conditions of Contract. |
| 7) | Total Security Deposit | 5% of the contract amount |
| 8) | Performance Security | <p>Performance Security shall be 5% of the value of the contract. Performance Security shall be inclusive of EMD. It shall be in form of Insurance Surety Bonds, Account Payee Demand Draft, Fixed Deposit Receipt, Bankers' Cheque or Bank Guarantee (including e-Bank Guarantee) (from any Scheduled Commercial Bank other than Punjab National Bank) or online payment in non-customer account of the procuring office of Bank. Performance security for works shall be returned to the party within 14 days after completion of warranty periods / period of annual operation.</p> <p>The aforesaid refund of Performance Security would be subject to condition that the Solution Provider has satisfactorily carried out all the works attended to all defects in accordance with the conditions of the Contract, including the site clearance.</p> <p>Claim period would be considered as mentioned on Bank Guarantee or 03 Months after the end of warranty period / period of annual operations (as applicable) whichever is later (Clause 18 of General Conditions of Contract regarding Total Security Deposit to apply)</p> |
| 9) | Period of Honouring Certificate | 15 days from date of receipt of certificate from the Site Engineer / Bank's Representative |

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

9. ARTICLES OF AGREEMENT

AGREEMENT

This agreement is made at on..... Day of..... 2024 between Punjab National Bank, a body corporate constituted under the Banking Companies (Acquisition and transfer of Undertaking Act 1970) having its Corporate office at Plot No. 4, Sector 10, Dwarka, New Delhi – 110075 and its General Services & Administration Division (Hereinafter referred to as "The Bank " which expression shall be deemed to mean and include its successors, administrators and permitted assigns) of the one part & (herein after called "the Successful Bidder/Solution Provider" which expression shall be deemed to mean and include its successors, administrators and permitted assigns) of the other part.

WHEREAS the Bank is desirous of executing work of **"Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises."** and has by letter of acceptance dated.....accepted a tender by the Solution Provider for the execution, completion & maintenance of such work.

After discussion, the Bank and the bidder agree to enter into this agreement on the terms and condition set out hereunder:

NOW THIS AGREEMENT WITNESSES AS FOLLOWS:

- 1) In this agreement words and expressions shall have the same meaning as are respectively assigned to them in the said conditions of contract hereinafter referred to:
- 2) The following documents, terms and conditions contained therein shall form and construe as integral part and parcel of this agreement and be read as part and parcel of this agreement, viz.
 - a. Original tender document duly signed and stamped on each page by the authorised signatory of the bidder;
 - b. Relevant correspondence letters / communications forming parts of contract and referred to in acceptance letter;
 - c. Acceptance of Award of Work;
 - d. Bill of quantities;
 - e. Corrigendum/Addendums (if published); and
 - f. Other additional documents as may be required.
- 3) The aforesaid documents shall be taken as complementary and mutually explanatory of one another, but in the case of ambiguities of discrepancies the latest documents issued by the Bank shall prevail over the earlier documents.
- 4) In consideration of payment to be made by the Bank to the successful bidder as hereinafter mentioned, the successful bidder hereby covenants with the Bank to perform execute, complete and maintain the work in due respects and in conformity with the provision of the contract and tender documents.
- 5) The Bank hereby covenants to pay the Solution Provider/successful Bidder in consideration of the execution, completion of the work such sums as shall become

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

payable hereunder at the time(s) and in the manner prescribed in the said conditions and price schedule of quantities / bill of quantities prescribed in the contract.

6) All disputes or differences whatsoever arising between the parties shall be settled amicably. If parties are not able to solve amicably, the same shall be settled by arbitration by a sole Arbitrator to be nominated by the competent authority of Punjab National Bank in accordance with Arbitration and Conciliation Act 1996 and the Rules and Regulations framed thereunder, as may be amended from time to time. The award made in pursuance thereof shall be binding on the parties.. Venue of arbitration shall be at New Delhi and the language shall be English. The Parties to the arbitration shall bear their own costs. The Arbitrator shall give a reasoned award.

7) All disputes arising out of or in connection with this agreement shall be deemed to have arisen in New Delhi and only the courts of New Delhi shall have the jurisdiction to determine the same.

8) Notices as required by the agreement that shall be entered with the successful bidder shall be sent to the addresses as would be mentioned first therein or such other addresses as the Parties may designate from time to time, and shall be sent by certified or registered mail with acknowledgement due on receipt.

SIGNED AND SEALED AND DELIVERED BY THE

Said

Said

(Name)

(Name)

on behalf of the Solution Provider

on behalf of the Bank

In the presence of

In the presence of

Name:

Name

Address:

Address:

This form is included in the tender documents only for the information of the bidders. Only the successful bidder will be in due course, required to complete the form.

(Signature of Authorised Signatory)

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10. GENERAL CONDITIONS OF CONTRACT (GCC)

Except where provided for in the description of the individual items in the Schedule of quantities and in the specification and conditions laid down herein after, the work shall be carried as per standard specifications and under the directions of the Bank.

1) INTERPRETATION

In construing these conditions, the specifications, the schedule of quantities, tender and agreement, the following words shall have the meaning herein assigned to them except where the subject of context otherwise requires :

i. Employer: The term employer shall denote Punjab National Bank with their Head Office at Plot No. 4, Sector 10, Dwarka, New Delhi – 110075, and any of its employees or representative authorized to act on its behalf.

ii. The Bank: The term Bank shall mean Punjab National Bank, the Employer.

iii. The Engineer in charge: The term means Engineer of the Bank deployed to look after the work.

iv. Solution Provider: The term Solution Provider shall mean M/s _____ (name and address of the Solution Provider) and his/their heirs, legal representatives assigns and successors.

v. Site: The site shall mean the sites indicated in this bid document where the works are to be executed as shown within boundary on the Site Plan including any building and erections thereon allotted by the employer for the Solution Provider's use.

vi. Site Engineer / Bank's Representative: The Site Engineer / Bank's Representative may be appointed by the Bank. The Bank may also determine the number of Site Engineer / Bank's Representatives and the supporting staff at site office- to assist him/her and also whether the Site Engineer / Bank's Representative shall be temporary or permanent. As far as possible, the Site Engineer / Bank's Representative should assume charge of his post before the Solution Provider reports onsite of work. Where more than one Site Engineer / Bank's Representative is appointed, one of them shall be designated as Senior Site Engineer / Bank's Representative by the Bank and the other Site Engineer / Bank's Representative shall be reporting to the Senior Site Engineer / Bank's Representative.

vii. Specifications: The work is to be carried out by the Solution Provider in accordance with specifications, the schedule of quantities and any other instruction, which may be given by the Employer from time to time during the execution of the work.

viii. In case any detailed drawings / specifications are necessary, Solution Provider shall prepare such detailed drawings and/or specifications therefore and have it confirmed by the employer prior to taking up such work.

ix. The Solution Provider shall ask in writing for all clarifications on matters occurring anywhere in specifications and schedule of quantities or to additional instructions at least ten (10) days ahead of the time when it is required for implementations so as to enable the Employer to give a decision thereon.

(Signature of Authorised Signatory)

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- x. "The Work" shall mean the work or works to be executed or done under this contract.
- xi. "Act of Insolvency" shall mean any act as such as defined by the Presidency Towns Insolvency Act or Provincial Insolvency Act or any Amending Statutes.
- xii. "The Schedule of Quantities" shall mean the schedule of quantities as specified and forming part of this contract.
- xiii. Order of precedence for any ambiguity in the schedule of quantities, general conditions, special conditions and specifications for the Solution Provider shall be as per the decision of the Employer and the same will be binding on the Solution Provider, and shall be read as under in the decreasing order of importance.
- a) Schedule of Quantities.
 - b) Special Conditions
 - c) General Conditions.
 - d) Standard (Technical) Specifications of Contract.
 - e) Bureau of Indian Standards specifications.
 - f) State P.W.D./General Engineering Practice.
 - g) Integrity Pact.

Any ambiguity observed shall be brought to the notice of Employer and shall be executed only after obtaining approval from the Employer. In case of any ambiguity between the above, the most stringent one shall follow.

2) **BRIEF SCOPE OF WORK**

The work consists of **Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises** in accordance with the "Schedule of Quantities" and "Scope of Work". The designing of system, are within the scope of this tender. It includes furnishing all materials, labour, tools and equipment and management necessary for and incidental to the completion of the work. All work, during its progress and upon completion, shall conform to the specifications issued by the Employer. Should any detail essential for efficient completion of the work be omitted from the specifications it shall be the responsibility of the Solution Provider to inform the Employer and to furnish and install such detail with Employer's concurrence only, so that upon completion of the proposed work the same will be acceptable and ready for use.

Employer or his representative may in their absolute discretion issue further drawings and/or written instructions, details, directions and explanations, which are, hereafter collectively referred to as "The Employer's instructions" in regard to:

- a) The variation or modification of the design quality or quantity of works or the addition or omission or substitution of any work; or
- b) Any discrepancy in the drawings or between the schedule of quantities and/or drawings and/or specification; or
- c) The removal from the site of any defective material brought thereon by the Solution Provider and the substitution of any other material thereof; or
- d) The dismissal from the work of any persons employed there upon; or
- e) The opening up for inspection of any work covered up; or

(Signature of Authorised Signatory)

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g) The rectification and making good of any defects under clauses hereinafter mentioned and those arising during the warranty period.

The Solution Provider shall forthwith comply with and duly execute any work comprised in such Employer's or his representative's instructions, provided always that verbal instructions, Directions and explanations given to the Solution Provider's or his representative upon the works by the Employer or his representative shall, if involving a variation, be confirmed in writing to the Solution Provider(s) within seven days. No works for which rates are not specifically mentioned in the priced schedule of quantities shall be taken up without written permission of the Employer or his representatives. Rates of items not mentioned in the priced schedule of quantities shall be fixed by the Employer as provided in Clause "Variation/Deviation" hereunder.

Regarding all factory made products for which ISI marked products are available, only products bearing ISI marking shall be used in the work unless otherwise specifically requested by Bank.

3) VISIT OF SITE

Intending Bidder shall visit the site and make himself thoroughly acquainted with the local site conditions, nature and requirements of the works, facilities of transport conditions, effective labour and materials, accesses and storage for materials and removal of rubbish. The Bidder shall provide in their bid for cost of carriage, freight and other charges as also for any special difficulties and including police restriction for transport etc. for proper execution of work as indicated in scope of work. The successful Bidder will not be entitled to any claim of compensation for difficulties faced or losses incurred on account of any site conditions which existed before the commencement of the work or which in the opinion of the Employer might be deemed to have reasonably been inferred to be so existing before commencement of work.

4) TENDERS

The e-tender should be submitted by bidder duly priced and also digitally signed.

The schedule of quantities shall be filled in as follows:

- i. The rates column to be filled.
- ii. The employer reserves the right to reject the lowest or any tender.

The Bank reserves the right to accept the tender in full or in part and the bidder shall have no claim for revision of rate or other conditions if his tender is accepted in parts. The bidders should note that the tender is strictly on item rate basis and their attention is drawn to the fact that the rates for each and every item should be correctly worked out and self-supporting. The Employer may call upon a bidder for the detailed analysis of any or all of the rates shall be quoted/submitted by the Solution Provider. The Employer shall not be bound to recognize the Solution Provider's analysis.

The works shall be paid against deliverables on the basis of actual milestones achieved and not as "lump sum" contract.

All items of work described in the schedule of quantities are to be deemed and paid as complete works in all respects and details including preparatory and finishing works involved directly related to and reasonably detectable from the specifications and schedule of quantities and no further extra charges shall be allowed in this connection.

(Signature of Authorised Signatory)

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In the case of lump sum charges in the tender in respect of any item of works, the payment of such items of work shall be made for the actual work done on the basis of lump sum charges as shall be assessed to be payable by the Employer and the same shall be binding on the Solution Provider.

The Employer has power to add to, omit from any works as shown in or described in specifications or included in schedule of quantities and intimate the same in writing to the Solution Provider. However, no addition, omission or variation shall be made by the Solution Provider in any of the works without authorization from the Employer, and any such variation by the Bank shall not vitiate the contract.

The bidder shall note that his bid shall remain open for consideration for a period of 90 days from the date of opening of the tender (Price Bid).

5) CONTACTING THE BANK

Any effort by a bidder to influence the Bank in evaluation of the bid, bid comparison or contract award decision may result in the rejection of the Bidders' bid. Bank's decision will be final and without prejudice and will be binding on all parties.

6) CLARIFICATIONS OF BIDS

The Bank to assist itself in the examination, evaluation and comparison of bids may, at its discretion, ask any bidder for a clarification. The response should be in writing and no change in the price or substance of the bid shall be sought, offered or permitted.

7) AMENDMENT OF BIDDING DOCUMENTS

At any time prior to the last Date and Time for submission of bids, the Bank at its sole discretion may, for any reason, modify the Bidding Documents through amendments. All amendments shall be uploaded on the Bank's websites (www.pnbindia.in and <https://etender.pnbnet.in>) and shall be binding on all who are interested in bidding. In order to provide prospective Bidders a reasonable time to take into account the amendment if any, while preparing their bid, the Bank may, at its discretion, extend the deadline for submission of bids.

8) MODIFICATION AND WITHDRAWAL OF BID BY THE TENDERER

- i. Modification of the submitted bid shall be allowed on-line and the bidder may modify and resubmit the bid on-line only before the deadline of Bid Hash Preparation. For modification of e-bid, bidder has to rework and upload/resubmit digitally signed modified bid on bank's e-tendering portal i.e. <https://etender.pnbnet.in>.
- ii. Bids once submitted will be treated as final and no bid may be modified subsequent to the deadline for Bid Hash Preparation.
- iii. No bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of period of bid validity specified in tender documents. For withdrawal of bid after the end date of online bid submission, the bidder will have to make a request in writing to Tender Inviting Authority of Bank. Withdrawal of bid may be allowed till issue of work order with the following provision of penal action:

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a) If the request of withdrawal is received before fixing the date for opening of price bid, the EARNEST MONEY DEPOSIT submitted by bidder will be forfeited and bidder will be debarred for 6 months from participating in tenders in Punjab National Bank. The price bid of remaining technically qualified bidders will be opened and the tender process shall go on.

b) If the request of withdrawal is received after fixing the date for opening of price bid, the EARNEST MONEY DEPOSIT submitted by bidder will be forfeited. The price bid of all technically qualified bidders including this bidder (if he found technically eligible) will be opened and action will follow as under:

c) If the bidder withdrawing his bid is other than L-1, the tender process shall go on and bidder will be debarred for 1 year from participating in tenders in Punjab National Bank.

d) If the bidder withdrawing his bid is L-1, the re-tendering shall be done and the said bidder shall be debarred for 2 years from participating in tenders in Punjab National Bank.

e) In either of above cases, if the bidder is MSE, they shall be debarred for a period of 6 months from participating in tenders in Punjab National Bank.

9) AGREEMENT

The successful Solution Provider may be required to sign agreement as may be drawn up to suit local conditions and shall pay for all stamps and legal expenses, incidental thereto.

10) RELATIONSHIP BETWEEN PARTIES:

The engagement of bidder shall not constitute the appointment of either Party as the legal representative or agent of the other Party. This engagement is on a Principal to Principal basis between the Parties hereto. No Party to this engagement shall have any right or authority to assume, create or incur any liability or any obligation of any kind, express or implied, against or in the name of or on behalf of the other Party to this Agreement except as may be specifically provided.

11) PUBLICITY

In connection with the transactions contemplated by this engagement/agreement each Party agrees that it will not use other Parties name, marks, symbols, or logos in any advertising, promotional material, press release, publication, public announcement, or through other media, whether written or oral, without the prior written consent of such other Party.

12) NON-EXCLUSIVITY:

It is expressly agreed that the engagement/agreement between the parties, shall be on a non-exclusive basis. Bank reserves its right to appoint/ engage one or more Solution Providers/ agencies/ solution providers to provide the like services or/ and work concurrently during the currency of engagement.

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13) GOVERNMENT AND LOCAL RULES

The Solution Provider shall confirm to the provisions of all local Bye-laws and acts relating to the work and to the regulations etc. of the Government and local authorities and of any company with whose system the structure is proposed to be connected. The Solution Provider shall give all notices required by said act, rules, regulations and Bye- laws etc. and pay all fees payable to such concerned administrative/municipal authorities for execution of the work involved. The cost if any shall be deemed to have been included in his quoted rates, taking into account all liabilities for licenses etc. He shall indemnify the employer against such liabilities and shall defend all actions arising from such claims or liabilities.

14) TAXES AND DUTIES

The bidders must include in their quoted bid prices all duties, royalties, cesses, labour cess, GST or any other taxes or local charges, as applicable. TDS shall be deducted at source and the certificate in respect of TDS shall be issued by the Bank as per rule. Any variation in taxes and duties and/or imposing any new taxes and duties during currency of contract or extended period shall be borne by the bidder. No claim whatsoever on this account shall be entertained.

Bidder may be required to raise GST invoice for individual location and against Bank's GSTIN for the respective state. The decision of Bank in this regard shall be final.

15) PROVISIONAL SUM (P.S.)

All provisional sums described in the schedule of quantities as P.S. shall be exclusively allotted to the purchase of materials and not for any handling and fixing to be done by the Solution Provider. Such cost of handling and fixing with profit (including transport charges if required) shall be separately included in the contract price as described in the schedule of quantities. The disposal of the amounts covered under this head shall be absolutely at the discretion of the Employer. The Solution Provider is liable to make payments for these materials to the suppliers on certificate or orders issued by the Employer and shall realize them through his bills from the Employer.

16) QUANTITY OF WORK TO BE EXECUTED

The quantities shown in the schedule of quantities are intended to-cover the entire work but the Employer reserves the right to execute only a part or the whole or any excess thereof without assigning any reason therefore and the same shall be binding on the Solution Provider.

17) OTHER PERSONS ENGAGED BY THE EMPLOYER

The employer reserves the right to execute any part of the work included in this contract or any work which is not included in this contract by other agency or persons and Solution Provider shall allow all reasonable facilities and use of his scaffolding for the execution of such work.

18) TOTAL SECURITY DEPOSIT

The Total Security Deposit on the contract should be 5% of the contract amount. Total Security Deposit comprises of the following:

i) Earnest Money Deposit

(Signature of Authorised Signatory)

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The bidder will have to deposit an amount of ₹ 17,83,400/- (**Rupees Seventeen Lacs Eighty Three Thousand and Four Hundred Only**). EMD to be paid in form of Account Payee Demand Draft (payable at New Delhi and drawn in favour of Punjab National Bank), Insurance Surety Bonds, Fixed Deposit Receipt, Bankers' Cheque or Bank Guarantee (including e-Bank Guarantee) (from any Scheduled Commercial Bank other than Punjab National Bank). EMD can also be paid by the bidder through RTGS/ NEFT to the following Bank Account, detailed as below:

Account Name: Imprest A/c – General Services Admin Div

Account No.: 1988002100141010

IFSC: PUNB0976200

Bank: Punjab National Bank

Bid Securities of unsuccessful bidders shall be returned within 30 days of declaration of result of technical evaluation. EMD of successful bidder be kept in sundries account of Bank and shall be converted into performance security. The employer is not liable to pay any interest on the Earnest Money.

ii) Performance Security

The successful bidder/ Solution Provider shall submit Performance security amounting to 5% of awarded work value covering the entire warranty period. The performance Security shall be accepted in form of Insurance Surety Bonds, Account Payee Demand Draft, Fixed Deposit Receipt, Bankers' Cheque or Bank Guarantee (including e-Bank Guarantee) (from any Scheduled Commercial Bank other than Punjab National Bank) or online payment through NEFT/RTGS. The Performance security submitted in the form of Bank Guarantee (including e-Bank Guarantee) shall remain valid for claim period or a period of 90 days beyond the date of warranties of respective equipment and other contractual obligations. Further, the bidder shall be required to submit performance security for respective year of operation for up to 5% of the amount quoted for respective year of operation on award of work for the said period. The warranty period for the various components delivered under the contract shall be as under:

| S.No. | Description | BoQ Item Nos | Duration of Performance Security | Performance Security to be Submitted within |
|-------|--|--------------|---|---|
| 1 | Performance Security against Large Format Displays | 1.6 | 3 Years from project Sign-Off + Claim Period of 90 days | 1 week from award of work |
| 2 | Other Hardware and Software Components | 1.1 to 1.5 | 1 Year from project Sign-Off + Claim Period of 90 days | 1 week from award of work |
| 3 | Operation Charges for First | 1.7 to 1.8 | 1 Year (during the period of operation) + | 1 week from award of work |

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| S.No. | Description | BoQ Item Nos | Duration of Performance Security | Performance Security to be Submitted within |
|-------|--|--------------|---|--|
| | Year of operation | | Claim Period of 90 days | for First Year of Operation |
| 4 | Operation Charges for Second Year of operation | 2.1 to 2.7 | 1 Year (during the period of operation) + Claim Period of 90 days | 1 week from award of work for Second Year of Operation |
| 5 | Operation Charges for Third Year of operation | 3.1 to 3.7 | 1 Year (during the period of operation) + Claim Period of 90 days | 1 week from award of work for Third Year of Operation |
| 6 | Operation Charges for Fourth Year of operation | 4.1 to 4.8 | 1 Year (during the period of operation) + Claim Period of 90 days | 1 week from award of work for Fourth Year of Operation |
| 7 | Operation Charges for Fifth Year of operation | 5.1 to 5.8 | 1 Year (during the period of operation) + Claim Period of 90 days | 1 week from award of work for Fifth Year of Operation |

Bank reserves the right to set off the performance security deposited by the solution provider for one head, or any other payments due, against claim for against any sub head of work after giving 1 weeks' notice.

In case of abnormally low bid for Operation Charges, the period of performance security against the total amount quoted for BoQ. Item nos 1.1 to 1.6 shall be till the end of entire period of operation, i.e., 5 years, instead of the warranty period specified for the respective items.

19) SOLUTION PROVIDER TO PROVIDE EVERYTHING NECESSARY

The Solution Provider shall provide everything necessary for the proper execution of work according to the intent and meaning of the scope of work, schedule of quantities and specifications taken together whether the same may or may not be particularly shown or described therein provided that the same can reasonably be inferred there from and if the Solution Provider finds any discrepancies therein, he shall immediately and in writing refer the same to the employer whose decision shall be final and binding.

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The rates quoted against individual items will be inclusive of everything necessary to complete the said items of work within the contemplation of the contract and beyond the unit price. No extra payments will be allowed for incidental or contingent work, labour and/or materials inclusive of all taxes and duties whatsoever except for specific taxes, if any, stipulated in the tender documents.

The Solution Provider shall supply, fix and maintain at his own cost for the execution of work, all tools tackles, machinery and equipment.

The Solution Provider shall at all times give access to workers by the Employer or any men employed on the buildings.

20) TIME OF COMPLETION, EXTENSION OF TIME & PROGRESS CHART

i. Time of completion

The entire work is to be completed in all respects within the stipulated period **120 Days** from the commencement date. Time is the essence of the contract and shall be strictly observed by the Solution Provider.

The work shall not be considered as completed until the Employer have certified in writing that work has been completed and the warranty period shall commence from the date of such certificate.

ii. Extension of Time

If, in the opinion of the Employer the works be delayed

- a) By reason of instruction from the employer in consequence of proceedings taken of threatened by or disputes, with adjoining or neighboring owners or
- b) By the works, or delay, of other Solution Providers or tradesmen engaged or nominated by the Employer and not referred to in the specification or
- c) By reason of authorized extra and additions or
- d) By reason of any combination of workmen or strikes or lock-out effecting any of the building trades or
- e) From other causes which the employer may consider are beyond the control of the Solution Provider, the Employer at the completion of the time allowed for the contract, shall make fair & reasonable extension of the time for completion in respect therefore. In the event of the Employer failing to give possession of the site upon the day specified above the time of completion shall be extended suitably.

In case of such strikes or lock-outs, as are referred to above, the Solution Provider shall immediately give the Employer, written notice thereof. Nevertheless, the Solution Provider shall use his best endeavors all that to prevent delay, and shall do all that may be reasonably required, to the satisfaction of the Employer to proceed with the works and on his doing so that it will be ground of consideration by the Employer for an extension of time as above provided. The decision of Employer as to the period to allow for an extension of time for completion hereunder (Which decision shall be final and binding on the Solution Provider) shall be promulgated at the conclusion of such strike or lock-out and the employer shall then, in the event of an extension being granted, determine and declare the final completion date. The provision in clause 20.4 with respect to payment of liquidated damages shall, in such case, be read and

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construed as if the extended date fixed by the employer were substituted for and the damage shall be deducted accordingly.

iii. Progress of work

During the period of execution the Solution Provider shall maintain proportionate progress on the basis of a programme chart submitted by the Solution Provider immediately before commencement of work and agreed to by the Employer. Solution Provider should also include planning for procurement for scarce material well in advance and reflect the same in the programmed chart so that there is no delay in completion of project. A Progress report of the work is to be submitted by the Solution Provider fortnightly in the format approved by the Employer.

iv. Liquidated Damages

Should the work be not completed to the satisfaction of the Employer within the stipulated period, the Solution Provider shall be bound to pay to the employer a sum calculated as given below by way of liquidated damages and not as penalty during which the work remains un commenced or unfinished after the expiry of the completion date.

The liquidated damages shall be applicable as per schedule of completion indicated in the bid document. Any delay beyond this, Punjab National Bank shall be free to terminate the contract and get the work done from an alternate source at the risk of the Solution Provider.

21) TOOLS & STORAGE OF MATERIALS

The Solution Provider shall provide at his own cost all tools and facilities required for the work to complete the work within the specified time.

The Solution Provider shall not fix or place any placards or advertisement of any description or permit the same to be fixed or placed in or upon any boarding, gantry, building structure other than those approved by the Employer.

Solution Provider shall indemnify the Employer against any possible damage to the building, or members of the public in course of execution of the work.

Storage of materials: The Solution Provider shall maintain proper storage and adequate protection of the materials etc. and other work that may be executed on the site including the tools and materials and remove same on completion.

Tools: All kinds of tools necessary on the works shall be provided by the Solution Provider for the due performance of this contract as instructed by the Site Engineer / Bank's Representative.

22) NOTICE AND PATENTS OF APPROPRIATE AUTHORITY AND OWNERS

The supplier shall indemnify the Bank against all third-party claims of infringement of patent, trademark or industrial design rights arising from use of the Goods, Software etc., or any part thereof in India.

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I. The supplier shall, at their own expense, defend and indemnify the Bank against all third-party claims or infringement of intellectual Property Right, including Patent, trademark, copyright, trade secret or industrial design rights arising from use of the products or any part thereof in India or abroad.

II. The supplier shall expeditiously extinguish any such claims and shall have full rights to defend it there from. If the Bank is required to pay compensation to a third party resulting from such infringement, the supplier shall be fully responsible including all expenses and court and legal fees.

III. The Bank will give notice to the Supplier of any such claim without delay, provide reasonable assistance to the Supplier in disposing of the claim, and shall at no time admit to any liability for or express any intent to settle the claim.

IV. The Supplier shall grant to the Bank a fully paid-up, irrevocable, non-exclusive license throughout the territory of India or abroad to access, replicate and use software (and other software items) provided by the supplier, including-all inventions, designs and marks embodied therein in perpetuity.

23) SOLUTION PROVIDER IMMEDIATELY TO REMOVE ALL OFFENSIVE MATTERS FROM THE SITE

The Solution Provider shall arrange for the disposal of waste material etc. accumulated to the satisfaction of the Employer and the local authority and no claims will be entertained afterwards if he does not include in his rates for the purpose.

24) ACCESS

Any authorized representative of the Employer shall at all reasonable times have free access to the works and / or to the warehouses, facilities or other places where materials are being prepared / stored for the work and also to any place where the materials are lying or from where they are being obtained, and the Solution Provider shall give every facility to the Bank or their representatives necessary for inspection and examination and test of the materials.

25) MATERIALS USED FOR WORK

All the works specified and provided for in the specification or which may be required to be done in order to perform and complete any part thereof shall be executed by the Solution Provider in the best manner with materials of the best and approved quality of the respective kinds in accordance with the particulars contained in and implied by the specifications and as represented by the drawings (if any) or according to such other additional particulars and instructions as may from time to time be given by the Employer during the execution of the work, and to his entire satisfaction.

All the materials (except where otherwise described) stores and equipment required for the full performance of the work under the contract must be provided through normal channels and must include charge for import duties, sales taxes, octroi, GST and other charges and must be the best of their kind available and Solution Providers must be entirely responsible for the proper and efficient carrying out of the work. The work must be done in the best workman like manner.

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26) REMOVAL OF IMPROPER WORK

The Employer shall during the progress of the work have power to order in writing from time to time the removal of any materials etc. from the work within such reasonable time or times as may be specified in the order which in the opinion of the Employer are not in accordance with specification or instructions. The employer shall have the said powers in case of the substitution or proper re-execution of any work executed with materials or implementation is not in accordance with the specifications or instructions. In case the Solution Provider refuses to comply with the order the Employer shall have the power to employ and pay other agencies to carry out the work and all expenses consequent thereon or incidental there to as certified by the Employer. Such expenses or costs paid by the Employer shall be borne by the Solution Provider or may be deducted from any money due to or that may become due to the Solution Provider.

27) SITE ENGINEER / BANK'S REPRESENTATIVE

The term "Site Engineer / Bank's Representative" shall mean the person posted at site by Employer to superintend the work. The Solution Provider shall afford the Site Engineer / Bank's Representative every facility and assistance for examining the works and materials for checking and measuring work and materials. The Site Engineer / Bank's Representative shall have no power to revoke, alter, enlarge or relax any requirements of the Solution Provider or to sanction any day work, additions, alterations, deviations, or omissions or any extra work whatever, except in so far as such authority may be specially conferred by a written order of the Employer.

The Site Engineer / Bank's Representative shall have power to give notice to the Solution Provider or to his foreman of non- approval of any work or materials and such work shall be suspended or the use of such materials shall be discontinued until the decision of the Employer is obtained. The work will from time to time be examined by the Engineer from the premises department of the Employer and the Site Engineer / Bank's Representative, if any, but such examination shall not in any way exonerate the Solution Provider from the obligation to remedy and defects which may be found to exist at any stage of the work or after the same is complete. Subject to the limitations of this clause, the Solution Provider shall take instruction only from the Employer.

28) SOLUTION PROVIDER'S EMPLOYEES

The Solution Provider shall employ technically qualified and competent supervisor(s) / project manager(s) for the work who shall be available (by turn) throughout the working hours as single point of contact to receive and comply with instructions of the Employer. The Solution Provider shall employ in connection with the work persons having the appropriate skill or ability to perform their job efficiently.

The Solution Provider shall employ local workers on the work as far as possible. No worker below the age of eighteen years and who is not an Indian national shall be employed on the work. Any Worker supplied by the Solution Provider to be engaged on the work on day work basis either wholly or partly under the direct order or control of the Employer or his Representatives, shall always be deemed to be a person employed by the Solution Provider.

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The Solution Provider shall maintain relevant records and comply with the provisions of all applicable labour legislations, rules and regulations framed thereunder, both state and central, including but not limited to the requirements of:-

- a. The Payment of Wages Act
- b. Employer's Liability Act
- c. Workmen's Compensation Act
- d. Contract labour (Regulation 7 Abolition) Act, 1970 and Central Rules 1974
- e. Apprentices Act 1961
- f. Minimum Wages Act 1948.
- g. Industrial Disputed Act. 1947.
- h. Maternity Benefit Act 1961.
- i. ESI Act.
- j. Payment of Bonus Act.
- k. Payment of Gratuity Act.
- l. The Employees' Provident Funds and Miscellaneous Provisions Act, 1952
- m. Any other Act are enactment relating thereto and rules framed there under from time to time.

The Solution Provider shall keep the Employer saved, harmless and indemnified against all the claims under applicable labour laws or otherwise, if any, of the workmen or any other person and all costs and expenses as any be incurred by the Employer in connection with any claim that may be made by any workman or any other person. The successful bidder shall be responsible for settling any claim / compensation against any and all damages and accidents caused due to negligence on the part of his employees/workers engaged by it for fulfilling the obligations under this agreement and keep Bank indemnified from any compensation / liability.

Bank shall not be responsible for any violation by the Solution Provider on the above mentioned acts/ rules. The Solution Provider shall be wholly/ solely responsible for any claim in the above referred subjects

The Solution Provider shall be responsible for all statutory provisions and deductions towards ESI, PF or any other applicable Labour Laws, as the case may be or any other levies and taxes shall be borne by the Solution Providers.

The Solution Provider shall be responsible for payments of all statutory dues with respect to each of his personnel/employees engaged by him to render service under this Agreement with respect to each applicable/extant labour law. No dues/contributions under any labour legislations as applicable, remain payable by the Employer with respect to his personnel/employees, and the Solution Provider shall produce all records to the Engineer-in-charge or any other statutory authority as and when called for. The Engineer- in-charge does not hold any responsibility on account of any lapses in this regard. The Solution Provider shall submit an undertaking in this regard with each bill confirming payment of all dues of sub-Solution Providers and all statutory wages to labour working under him/her/sub-Solution Provider.

Bank shall not be held responsible for any penalty on failure of the any Labour Regulations. Bank shall have the power to inspect the Wage Register and for physical verification of salary paid to the staff with reference to any records of the Solution Provider and to insist the Solution Provider to comply with Laws.

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The Solution Providers shall arrange to provide first-aid treatment to the labourers engaged on the works. He shall within 24 hours of the occurrence of any accident at or about the site or in connection with execution of the works, report such accident to the employer and also to the competent authority where such report is required by law.

29) DISMISSAL OF WORKMEN

The Solution Provider shall in the request of the Employer immediately dismiss from works any person employed thereon by him who may in the opinion of the Employer be unsuitable or incompetent or who may misconduct himself. Such discharges shall not be the basis of claim for compensation or damages against the Employer or any of its officers or employee.

30) ASSIGNMENT

The whole of the works included in the contract shall be executed by the Solution Provider and the Solution Provider shall not directly or indirectly transfer, assign or sublet the Contract or any part, share or interest therein nor, shall take a new partner without written consent of the Employer and no subletting shall relieve the Solution Provider from the full and entire responsibility of the contract or from active superintendence of the work during their progress.

31) INSURANCE

Unless otherwise instructed the Solution Provider shall insure the works for all risk (include fire & third party) of the Solution Provider for 105% of the total tender value in the joint names of the Punjab National Bank and the Solution Provider (the name of Punjab National Bank placed first in the policy) and keep them insured until the project sign-off of the contract against any loss or damage of the material and of project. The insurance must be placed with a company approved by Punjab National Bank for such amount and for any further sum if called to do so by Punjab National Bank. The premiums of such further sum being allowed to the Solution Provider as an authorized extra. The Solution Provider shall deposit the policy and receipt of premium paid with Punjab National Bank within three (3) days from the date of issue of work order unless otherwise instructed.

In default of the Solution Provider insuring as provided above, Punjab National Bank on its behalf may so insure and may deduct the premiums paid from any money due, or which may become due to the Solution Provider. The Solution Provider shall as soon as the claim under the policy is settled or the work reinstated by Insurance Company should they elect to do so, proceed with due diligence with the completion of the works in the same manner as though the fire has not occurred and in all respects under the conditions of the contract. The Solution Provider in case of rebuilding or reinstatement after fire shall be entitled to extension of time for completion, as the Employer may deem fit.

32) ACCOUNTS RECEIPT & VOUCHERS

The Solution Provider shall, upon the request of the Employer furnish them with all the invoices, accounts, receipts and other vouchers that they may require in connection with the works under this contract. If the Solution Provider shall use materials less than what he is required under the contract, the value of the difference in the quantity of the

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materials he was required to use and that he actually used shall be deducted from his dues. The decision of the Employer shall be final and binding on the Solution Provider as to the amount of such materials.

33) VALIDATION OF FINAL DELIVERABLES

Before validating final deliverables, the Site Engineer / Bank's Representative or a subordinate deputed by him shall give reasonable notice to the Solution Provider. If the Solution Provider fails to validate the deliverables after such notice or fails to countersign or to record the difference / deviations within a week from the date of validation in the manner required by the Site Engineer / Bank's Representative then in any such event the Deliverables recorded by the Site Engineer / Bank's Representative or by the subordinate deputed by him as the case may be is final and binding on the Solution Provider and the Solution Provider shall have no right to dispute the same.

34) PAYMENTS

All bills shall be prepared & submitted by the Solution Provider. The bills in proper forms must be duly accompanied by installation / commissioning reports in support of the quantities of work done and must show deductions for all previous payments, performance security (if any) etc. The bill shall be checked at site by Site Engineer / Bank's Representative who shall issue a certificate after due scrutiny of the Solution Provider's bill which may be further verified by the Employer and the Solution Provider shall be entitled to payment thereof within the period of honouring certificates named in these documents, as per final verified amount by the Employer. Payments shall be made in accordance with Section-13 "Time Schedule of Completion". In case of delay, an Adhoc advance of 75% of the billed amount /assessed work done may be paid on the request of the Solution Provider for the smooth progress of work at the sole discretions of the Bank.

The amount as stated in an interim certificate shall be the total value of work properly executed less less installments previously paid under these conditions, provided that such certificate shall only include the value of said material and goods as and from such time as they are reasonably, properly and not prematurely brought to or placed adjacent to the work and then only if adequately protected against weather or other casualties.

If the Employer had supplied any materials or goods to the Solution Provider, the cost of any such materials or goods will be progressively deducted from the amount due to the Solution Provider in accordance with the quantities consumed in the work.

All the interim payments shall be regarded as payment by way of advance against the final payments only and not as payments for work actually done and completed and shall not preclude the requirement of bad or unsound or imperfect or unskilled work to be removed and taken away and be reconstructed or re-erected or to be considered as an admission of the due performance of the contract or any part thereof in any respect or the accruing of any claim. Any interim payments shall not conclude determine or affect in any way the powers of the Employer under these conditions or any of them as to the final settlement and adjustment of the accounts or otherwise or in any other way to vary or affect the contract. The final bill shall be submitted by the Solution Provider within one month of the date fixed for completion of the work or of

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the date of certificate of project sign-off furnished by Employer and payment shall be made within 30 Days.

35) FINAL PAYMENTS

The period of Final Validation of Deliverables will be one (1) Month from date of Completion. The final bill shall be accompanied by a certificate of completion from the Employer. Performance security shall be refunded after the completion of the warranty period and rectification of defects to the entire satisfaction of the Employer. The acceptance of payments of the final bill by the Solution Provider would indicate that he would have no further claim in respect of the work executed.

36) VARIATION / DEVIATIONS

The Solution Provider may when authorized and shall, when directed in writing by the Employer add or omit, or vary the works described in the specifications or included in the priced schedule of the quantities. The Solution Provider on his own accord shall make no addition omission or variation without such authorization or direction of the Employer. A verbal authorization of direction by the Employer shall when confirmed correctly by the Solution Provider in writing within 3 days shall be deemed to have been given in writing.

The Solution Provider shall send to the Employer once in every month a statement giving particulars, as full and as much detailed as possible, of all claims for any additional payment to which the Solution Provider may consider himself entitled and of all extra or additional works ordered by the Employer which he has executed during the preceding month.

No interim claim for payment for any such work or expense, will be considered which has not been included in such a statement provided always that the Solution Provider shall be entitled after taking Employer's sanction to authorize payment to be made for any such work or expense, notwithstanding the Solution Provider's failure to comply with this condition.

The rates for additional, altered substituted work shall be arrived at in accordance with the following rules:-

- i. The net rates or prices in the contract schedule shall determine the valuation of (the rates for) the extra work (items) where such extra work is of similar character and is executed under similar conditions as the work prices mentioned therein.
- ii. If the rates for the extra altered or substituted or (deviated) work are not provided for (available) in the schedule of quantities, they shall, to the extent possible be derived out of rate given in that schedule for similar or near similar items. For the purpose of such deviation, where necessary and when so directed, the Solution Provider shall furnish detailed analysis for the said similar or near similar items in the contract schedule. For such portions of the analysis, for the extra, altered or substituted (deviated) work for which prices cannot be abstracted from the corresponding analysis of rates for the said similar or near similar items in the contract schedule, market rates sustained by purchase bill / vouchers dependable printed price schedule of materials of different type shall be adopted, using quantum of materials, labour (man-hours / service charges), Tools & Plants and sundries, and adding 15% towards profit & overheads and taxes and multiplied by (total quoted tendered amount divided by

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estimated cost put to tender). When called upon to do so, the Solution Provider shall submit the required purchase bills / vouchers.

- iii. In respect of contract which incorporates more than one schedule, the rate applicable in case (i) above if not provided for in the Schedule pertaining to the work in which the addition, alteration or substitution (deviation) occurs shall be taken as the lowest applicable rate in other schedules. Similarly in case (ii) above if similar or near similar items cannot be found in the schedule pertaining to the work in which the addition, alteration or substitution (deviation) occurs, similar or near similar items from the other schedule shall be adopted.
- iv. In the case of additional, altered substituted (deviated) for which rates cannot be reasonably be derived as at (ii) and (iii) above, the rates shall be worked out adopting market prices, substantiated by purchase bills / vouchers using quantum of materials, labour (man-hours / service charges), Tools & Plants and sundries, and adding 15% towards profit & overheads and taxes and multiplied by (total quoted tendered amount divided by estimated cost put to tender). When called upon to do so the Solution Providers shall submit his purchase bills / vouchers to the Employer.
- v. The question as to what particular items, being similar or near similar to the additional, altered or substituted (deviated) work in the contract schedule are to be adopted for deviation of rates for the additional, altered for substituted deviated work and whether the said rates cannot be derived from similar or near similar items in the contract schedule shall be decided by the Employer and the same shall be binding on the Solution Provider.
- vi. In case (ii) to (iv) the Solution Provider is required to submit his analysis of rates adopting the principles enunciated, after scrutinizing the analysis any other papers furnished will allow such rates as he considers reasonable after obtaining Employer's sanctions.
- vii. Where extra work is of such a nature that it cannot be properly measured or valued, the Solution Provider shall be allowed day work priced at the net rates stated in the tender or the priced schedule of quantities or if not so stated then in accordance with the minimum local day work rates and wage for the district notified by the concerned authority provided that in either case if required by the Employer, vouchers, muster rolls and other documents, required for proper verification of the labour employed and the materials deployed on the said work and the costs thereof be delivered to the Site Engineer / Bank's Representative or his representative on or before the end of the week following that in which work has been executed.
- viii. The question as to whether extra work is of such nature that it cannot be properly measured or valued will be decided by the Employer. The margin to be allowed on actual costs to the Solution Provider towards profit and overhead shall be 15% and taxes and multiplied by (total quoted tendered amount divided by estimated cost put to tender).

37) DEVIATION FOR TENDER QUANTITIES UPTO 25% & ABOVE 25%

The tender rates shall hold good for any increase in the tendered quantities up to variation of 25%. In case tender quantities of an individual item exceeds the deviation

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limit of 25% the rates for the excess quantities over and above the deviation limit shall be payable as per market rates analysis or quoted rates in tender, whichever is lower. The market rates analysis sustained by purchase vouchers / bill using constant only of materials, Labour, T&P etc. with 15% towards profit. & Overheads and taxes and multiplied by (total quoted tendered amount divided by estimated cost put to tender).

38) SUBSTITUTION

Should the Solution Provider desire to substitute any materials and workmanship, he/they must obtain the approval of the Employer in writing for any such substitution well in advance. Materials designated in this specification indefinitely by such terms as "Equal" or "other approved" etc., specific approval of the Employer has to be obtained in writing. The rate of substitution item shall be calculated as per market rate analysis, sustained by purchase vouchers / bill using quantum of materials, labour (man-hours / service charges), Tools & Plants and sundries with 15% towards Solution Providers profit & Overheads and taxes and multiplied by (total quoted tendered amount divided by estimated cost put to tender).

39) PREPARATION OF WORKS FOR USE ON COMPLETION

The whole of the work will be thoroughly inspected by the Solution Provider and deficiencies and defects put right. On completion of such inspection and Solution Provider shall inform the Employer that he has completed the work and it is ready for inspection.

40) DEFECTS AFTER COMPLETION

The warranty period shall commence from the certified date of project sign-off issued by the Employer. The Solution Provider shall make good at his own cost and to the satisfaction of the Employer all defects, other faults which may appear within warranty period after completion of the work. In default, the Employer may employ and pay other persons to amend and make good such damages, losses and expenses consequent thereon or incidental thereto shall be made good and borne by the Solution Provider and such damages, losses and expenses shall be recoverable from him by the employer or may be deducted by the Employer, in lieu of such amending and making good by the Solution Provider, deduct from any money due to the Solution Provider a sum equivalent to the cost of amending such work and in the event of the amount retained being insufficient, recover that balance from the Solution Provider from the amount retained under clause no. 18 together with any expense the Employer may have incurred in connection therewith.

41) RIGHTS OF TECHNICAL SCRUTINY BY CHIEF TECHNICAL EXAMINER

The work is liable to be technically audited by the Chief Technical Examiner of the Central Vigilance Commission, Government of India from time to time. Any defects, improvements or testing etc. pointed out by the Chief Technical Examiner should be carried out by the Solution Provider at his own cost and any deduction suggested by the CTE will be affected.

The Employer shall have a right to cause a technical examination and audit of works and the final bills of the Solution Provider including all supporting vouchers, abstract

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etc. to be made at the time of payment of the final bill. If as a result of this examination or otherwise any sum is found to have been over paid in respect of any work done by the Solution Provider under the contract the Solution Provider shall be liable to return the amount of over payment and it shall be lawful for the Employer to recover the same from him from any sum or sums due to him and in any other manner legally permissible and if it is found that the Solution Provider was paid less than what was due to him under the contract in respect of any work executed by him under it, the amount of such under payment shall be duly paid by the Employer.

Any sum of money due and payable to the Solution Provider (including Security Deposit returnable to him) under this contract may be appropriated by the Employer and set off against any claim of the Employer of the payment of a sum of money arising out of or under any other contract made by the Solution Provider with Employer.

42) IDLE LABOUR

Whatever the reasons may be, no claim for idle labour, additional establishment cost of hire and labour charges of tools and plants would be entertained under any circumstances by the Employer and the decision of the Employer shall be binding on the Solution Provider.

43) FORCE MAJEURE

Any failure or delay by Solution Provider or Bank in performance of its obligations, to the extent due to any failure or delay caused by fire, flood, earthquake or similar elements of nature, or acts of God, war, terrorism, riots, civil disorders, rebellions or revolutions, acts of governmental authorities or other events beyond the reasonable control of non-performing Party, is not a default or a ground for termination.

Such events may include, but are not restricted to, war or revolution and epidemics. If a force majeure situation arises, the Solution Provider shall notify within 2 days the Bank in writing of such condition and the cause thereof. Unless otherwise directed by the Bank in writing, the Solution Provider shall continue to perform its obligation under the contract to the extent possible mitigate the consequences of the force majeure event and make all necessary alternative arrangements to perform their obligations and accordingly, and shall seek all alternative means of performance not prevented by the force majeure event.

Provided further that in case of delay of Services, which shall be solely decided by the Bank, the Bank shall not be held liable for non-performance of its obligations under the Agreement and the Bank shall have the right to terminate this Agreement without giving any further notice to the Vendor. Further, Bank also reserves the right to assign the work to other Vendor without any consequences and claims at the risk and cost/responsibility of the Solution Provider.

44) SUSPENSIONS

If the Solution Provider, except on account of any legal restraint upon the Employer preventing the continuance of the work, abandons, suspends work or in the opinion of the Employer, the Solution Provider neglects or fails to proceed with due diligence in the performance of his part of the contract, the Employer shall have the power to give notice in writing to the Solution Provider requiring the work be proceeded within a reasonable manner and with reasonable dispatch, such notices purport to be a notice under this clause.

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After such a notice is served upon the Solution Provider, the Solution Provider shall not be at liberty to remove from the site of the works or from any ground contiguous thereto any plant or materials, and such an obligation shall subsist from the date of such a notice being served until the notice be complied with by the Solution Provider. If the Solution Provider fails to comply with such a notice for a period of 7 (seven) days to proceed with the works as therein prescribed, the Employer may proceed as provided in clause 59 (Termination of contract by Employer).

45) DELINQUENCIES OF SOLUTION PROVIDERS

The under noted delinquencies/ defaults/ misconduct/ misdemeanors on the part of Solution Provider will attract disciplinary action in accordance with the clause 46 mentioned herein below:

- i. Incorrect information about credentials, about his performance, equipment, resources, technical staff etc.
- ii. Non-submission of the fresh/ latest Income Tax Clearance certificate.
- iii. Irregular tendering practice.
- iv. Submission of tender containing for too many arithmetical errors and freak rates.
- v. Revocation of a tender without any valid reasons.
- vi. Tardiness in commencing work.
- vii. Poor organization at site & lack of his personal supervision.
- viii. Ignoring Employer's Notices for replacement/ rectification of rejected materials, workmanship etc.
- ix. Violation of any of the important conditions of contract, i.e. site facilities, insurance, labour laws, ban on subletting etc.
- x. Lack of promptitude and co-operation in measurement of work and settlement of final account.
- xi. Non-submission of vouchers and proofs of purchase etc.
- xii. Tendency towards putting up - false and untenable claims.
- xiii. Tendency towards suspension of work for frivolous reasons.
- xiv. Bad treatment of labour.
- xv. Bad treatment of Sub-Solution Providers (piece workers) and un-business like dealing with suppliers of materials.
- xvi. Lack of co-operation with nominated Solution Providers or Employer's Labour.
- xvii. Solution Provider becoming Bankrupt or insolvent.
- xviii. Solution Provider's conviction by any court of law.
- xix. Failure to satisfactorily rectify defects during Warranty period and discovery of latent defects in Solution Providers work after the expiry of warranty period of his contract.

46) DISCIPLINARY ACTION AGAINST (DELINQUENCIES OF) SOLUTION PROVIDER.

The award of the under noted disciplinary action shall be considered:

- i. Placing of an embargo on the issue of tenders or temporary suspension from the Employer's approved list.
- ii. Permanent ban on issue of tenders & removal from the Employer's approved list.
- iii. Circulation of the Solution Provider name to other public Undertaking or Government Department or concerned regulatory authorities of Solution Provider, if any, for non-entertainment of this publication for contract work.
- iv. Debarment:

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- a. In case MSE bidder refuses to take up the contract/dishonour the contract, that MSE Solution Provider /vendor may be debarred from participating in the tenders for next six months. Non MSE Bidders shall be debarred for a period of 2 years.
- b. False declarations will be in breach of the Code of Integrity under Rule 175(1)(i)(h) of the General Financial Rules for which a bidder or its successors can be debarred for up to two years along with such other actions as may be permissible under law.
- c. A bidder can also be debarred for any actions or omissions by the bidder which in the opinion of the competent authority of Bank, warrants debarment, for the reasons like supply of sub-standard material, non-supply of material, abandonment of works, sub-standard quality of works

47) TERMINATION OF CONTRACT BY EMPLOYER

In the following circumstances/ events, the contract shall be terminated by the Employer:-

- I.If the Solution Provider being a company goes into liquidation whether voluntary or compulsory; or
- II.Being a firm, stand dissolved; or
- III.If the official assignee in insolvency or receiver of the Solution Provider in insolvency, repudiates the contract; or.
- IV.If receiver of the Solution Provider's firm appointed by the court shall be unable to, within 14 days after notice to him requiring him to do so, to show to the reasonable satisfaction of the employer that he is able to carrying out and fulfill the contract and if so required by the employer to give reasonable security therefore.
- V.If the Solution Provider:
 - a) Suffers execution to be issued;
 - b) Suffers any payment under this contract to be attached by or on behalf of and of the creditors of the Solution Provider;
 - c) Assigns, charges or encumbers this contract or any payment due or which become due to the Solution Provider hereunder
 - d) Neglects or fails to observe and perform all or any of the acts, matters of things by this contract, to be observed and performed by the Solution Provider within three clear days after the notice shall have been given to the Solution Provider in manner hereinafter mentioned requiring the Solution Provider to observe or perform the same
 - e) Uses improper materials or workmanship in carrying on the works
 - f) In the opinion of the Employer does not exercise such due diligence and make such due progress as would enable the work to be completed within due time agreed upon, and fails to proceed to the satisfaction of the Employer after three clear days' notice requiring the Solution Provider so to do shall have been given to the Solution Provider as hereinafter mentioned,
 - g) Breaches any of the conditions of the contract in any of the abovesaid cases or otherwise;
 - h) Any threat is perceived or observed on the security of Bank's data / property out of any action by the staff deployed for monitoring / configuration etc., by solution provider.

The Bank may notwithstanding previous waiver determine the contract by a notice in writing to the effect as hereinafter mentioned, but without thereby effecting the powers of the Employer & the obligations & liabilities of the Solution Provider the whole of

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which shall continue in force as fully as if the contract, had not been so determined and as if the works subsequently executed had been executed by or on behalf of the contract (without thereby creating any trust in favour of the Solution Provider).

Further the Employer or his agent, or servant:

- i. may enter upon and take possession of the work and materials lying upon premises and sell the same as his own property;
- ii. may employ the same by means of his own servants and workmen in carrying on and completing the works;
- iii. by employing any other Solution Providers or other persons or person to complete the works and the Solution Provider shall not in any way interrupt or do any act, matter of thing to prevent or hinder such other Solution Providers or other persons or persons employed for completing and finishing or using the materials and plants for the works.

When the works stands completed, or as soon thereafter as conveniently may be, the Employer shall give notice in writing to the Solution Provider to remove his surplus materials, and should the Solution Provider fail to do so within a period of fourteen (14) days after receipt of the notice by him, the Employer may sell the same by public auction and shall give credit to the Solution Provider for the amount so released.

Any expenses or losses incurred by the Employer in getting the works carried out by other Solution Providers shall be adjusted against the amount payable to the Solution Provider by way of selling his tools and plants, or due on account of work carried out by the Solution Provider prior to engaging other Solution Providers or against the Security Deposit.

48) DISPUTES AND ARBITRATION:

All disputes or differences, whatsoever, arising between the parties out of or in relation to the terms and conditions, meaning and operation or effect of this Agreement or breach thereof shall be settled amicably.

In case they are not able to settle the disputes or differences between them amicably, the matter may be referred to a sole arbitrator mutually agreed upon after issue of at least thirty (30) days' notice in writing to the other party clearly setting out there in the specific disputes and the same shall be settled by arbitration in accordance with the Indian Laws relating to arbitration, i.e. in accordance with the provision of the Indian Arbitration and Conciliation Act, 1996 and Rules and Regulations framed thereunder including all amendments up to date and the award made in pursuance thereof shall be binding on the parties. The matter may be referred to a sole arbitrator nominated by the Bank, who shall give a reasoned award and the award made in pursuance thereof shall be binding on the parties.

The venue of arbitration shall be at Delhi.

All arbitration proceeding shall be conducted in English and a daily English record of such proceeding shall be maintained.

Any appeal against the arbitration award will be subject to the jurisdiction of courts at Delhi only.

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The Solution Provider shall continue to work under the work Contract during the arbitration proceedings unless otherwise directed in writing by the bank, unless the matter is such that the works/services cannot possibly be continued until the decision of the arbitrator or of the presiding arbitrator, as the case may be, is obtained.

However during such a contingency, the Bank shall be entitled to make alternative arrangements to tackle the situation in any manner it deems fit, at the cost of the Vendor which may also be adjusted by the Bank from the Performance Bank Guarantee, being treated as default so that the business of the Bank is not disrupted.

49) EXCEPTED MATTERS FROM ARBITRATION

If the dispute or difference pertains to the under noted matters (called excepted matters) the decision in writing of the Employer shall be final, conclusive and binding on the parties.

- a. Instructions given by the Employer;
- b. Transactions with local authorities.
- c. Proof of quality of materials.
- d. Assigning or under letting of the contract
- e. Certificate as to the causes of delay on the part of the Solution Provider and justifying extension of time.
- f. Rectifying of defects pointed out during the warranty period.
- g. Notice to the Solution Provider to the effect that he is not proceeding with due diligence.
- h. Certificate that the Solution Provider has abandoned the contract.
- i. Notice of the determination of the contract by the Employer.

50) OTHER TERMS & CONDITIONS:

Bank shall not entertain any claim arising on account of damages, compensation or expenses payable as a result of any accident or injury sustained by any workman/staff of the Solution Provider or any claim under the Workman's Compensation Act. The Solution Provider may obtain necessary insurance cover to meet any of the above contingencies.

The Solution Provider and his staff shall abide by the regulations/requirements of Security Department and strictly follow the rules. Bank's security staff will have the right to check, search or interrogate any of the Solution Provider's staff while entering/ remain present/ leaving the Bank premises for security purposes.

The Solution Provider shall be responsible for any loss/damage to the materials and other assets of the Bank by his staff deployed for duty.

The Solution Provider shall also be wholly responsible for theft, burglary, fire or any other mischievous act and conduct done by their staff.

NOTICES

Notices as required by the agreement that shall be entered with the successful bidder shall be sent to the addresses as would be mentioned first therein or such other addresses as the Parties may designate from time to time, and shall be sent by certified or registered mail with acknowledgement due on receipt.

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51) CLAUSES REGARDING BIDDERS FROM COUNTRIES SHARING LAND BORDER WITH INDIA

i. Any bidder from a country which shares a land border with India will be eligible to bid in any procurement whether of goods, services (including consultancy services and non-consultancy services) or works (including turnkey projects) only if the bidder is registered with the Competent Authority. Further, any bidder (including bidder from India) having specified Transfer of Technology (TOT) arrangement with an entity from a country which shares a land border with India, shall also require to be registered with the same competent authority.

ii. "Bidder" (including the term 'tenderer', 'consultant' or 'solution provider' in certain contexts) means any person or firm or company, including any member of a consortium or joint venture (that is an association of several persons, or firms or companies), every artificial juridical person not falling in any of the descriptions of bidders stated hereinbefore, including any agency branch or office controlled by such person, participating in a procurement process.

iii. "Bidder (or entity) from a country which shares a land border with India" for the purpose of this Order means: -

- a) An entity incorporated, established or registered in such a country; or
- b) A subsidiary of an entity incorporated, established or registered in such a country; or
- c) An entity substantially controlled through entities incorporated, established or registered in such a country; or
- d) An entity whose beneficial owner is situated in such a country; or
- e) An Indian (or other) agent of such an entity; or
- f) A natural person who is a citizen of such a country; or
- g) A consortium or joint venture where any member of the consortium or joint venture falls under any of the above

iv. The beneficial owner for the purpose of (iii) above will be as under:

a) In case of a company or Limited Liability Partnership, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has a controlling ownership interest or who exercises control through other means.

Explanation: -

- i. "Controlling ownership interest" means ownership of or entitlement to more than twenty-five per cent. of shares or capital or profits of the company;
- ii. "Control" shall include the right to appoint majority of the directors or to control the management or policy decisions including by virtue of their shareholding or management rights or shareholders agreements or voting agreements;

b) In case of a partnership firm, the beneficial owner is the natural person(s) who, whether acting alone or together, or through one or more juridical person, has ownership of entitlement to more than fifteen percent of capital or profits of the partnership;

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c) In case of an unincorporated association or body of individuals, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has ownership of or entitlement to more than fifteen percent of the property or capital or profits of such association or body of individuals;

d) Where no natural person is identified under (a) or (b) or (c) above, the beneficial owner is the relevant natural person who holds the position of senior managing official;

e) In case of a trust, the identification of beneficial owner(s) shall include identification of the author of the trust, the trustee, the beneficiaries with fifteen percent or more interest in the trust and any other natural person exercising ultimate effective control over the trust through a chain of control or ownership.

v. An Agent is a person employed to do any act for another, or to represent another in dealings with third person.

vi. The successful bidder shall not be allowed to sub-contract works to any Solution Provider from a country which shares a land border with India unless such Solution Provider is registered with the Competent Authority.

vii. The registration shall be valid at the time of submission of bid and at the time of acceptance of bid.

viii. If the bidder was validly registered at the time of acceptance / placement of order, registration shall not be a relevant consideration during contract execution

52) REPEAT ORDERS:

The rates quoted by the Solution Provider shall remain applicable for the following durations for repeat orders:

i. Large Format Displays (BoQ item no 1.6.): 12 months from the date of project sign-off.

ii. Installing and Configuring Client Software License (BoQ item no 1.2.): 5 years from the date of project sign-off. Thereafter the rates for annual licence for respective year of operation to apply.

iii. Supply, Installation, Testing and Commissioning of Dual M2M IoT sim Based Router (BoQ item no 1.2.): 5 years from the date of project sign-off. Thereafter the rates for annual CAMC for respective year of operation to apply.

iv. Sim Charges: As per Annual Charges for M2M for respective year of operation on pro rata basis as per time of order / installation.

In case downward trend is observed in the rates of items, Bank may ask the Solution Provider to lower the rates. Bank, if required, shall enter into a separate Rate Contract Agreement for repeat orders.

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11. SPECIAL CONDITIONS OF CONTRACT

- 1) The bidder shall acquaint himself with the proposed site(s) of work before quoting his rates. The Solution Provider should note and bear in mind that the Bank shall bear no responsibility for the lack of acquaintance of site(s) and other conditions or any information relating thereto or on their part.
- 2) If for any reasons, any part of the site is not available temporarily for some time for part of the work under the contract, the agreed implementation schedule shall be suitably modified and Solution Provider shall diligently divert his men and materials to utilize them appropriately, profitably and no claim of damages whatsoever shall be entertained on this account. However, the Solution Provider shall be allowed extension of time for completing the work as deemed fit by the competent authority. The Solution Provider shall also not be entitled to any compensation for any loss suffered by him and revision in the rates quoted by him.
 - a) On account of delay in commencing the work by the Solution Provider.
 - b) On account of reduction in the scope of work.
 - c) On account of suspension of work or abandoned after award of work.
- 3) The Solution Provider shall provide, at his own cost instruments for weighing and measuring purpose at the site of work as may be necessary for execution of the work.
- 4) The Solution Provider shall take care of all safety precautions pertaining to work. Nothing extra shall be paid for scaffolding for any of the items of work unless specifically mentioned in the nomenclature. Solution Provider should quote rates accordingly.
- 5) On account of security consideration, some restrictions may be imposed by the security staff on the working and/ movement of men and materials etc. The Solution Provider shall be bound to follow all such restrictions/ instructions and he shall organize his work accordingly. No claim on this account, whatsoever, shall be payable.
- 6) No hindrance / inconvenience shall be caused in the operation / working / movement of Bank personnel / customers / visitors and their vehicles due to the execution of the project / storage or placement of materials / debris / waste by the Solution Provider. Solution Provider shall at all times ensure safe and convenient access to building entry for Bank staff working in the building & take all precautions to ensure that Bank's official work going on in the building is not hampered.
- 7) The Solution Provider shall be responsible for the watch and ward of all materials brought by the Solution Provider to site against pilferage and breakage during the period of installation and thereafter till the works are physically handed over to the Bank.
- 8) The Solution Provider shall take all preventive measures against any such damage caused by rain, snowfall, floods or any other natural calamity, whatsoever during the execution of the work.
- 9) The work will be carried out in the manner complying, in all respects, with the requirements of relevant bye-laws of the local body. The Solution Provider shall comply with proper and legal orders and directions of the local or public authority or municipality and abide by their rules and regulations and pay all fees and charges which may be liable.

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- 10) All materials to be incorporated in the work shall be arranged by the Solution Provider and shall be in accordance with the specifications laid down.
- 11) The Solution Provider shall use materials bearing ISI/BIS Certification Mark unless otherwise specified or allowed in writing by the Engineer-in-Charge. Any material banned by the Bank shall not be used in the work.
- 12) In case any material / work is found sub-standard the same shall be rejected by the Engineer-in-charge and the same shall be removed from the site of work within 48 hours, failing which the same shall be got removed by the Engineer-in charge at the risk and cost of the Solution Provider without giving any further notice and time. In order to ensure quality of work during its execution, the Engineer-in-charge may require samples for mandatory or routine testing of materials. All costs of these samples, their packaging, conveyance from the site to the testing laboratory and return, shall be borne by the Solution Provider.
- 13) Even ISI marked materials may be subjected to quality test at the discretion of the Engineer in-charge. Whenever ISI marked materials are brought to the site of work the Solution Provider shall, if required by the Engineer-in-charge, furnish manufacturer's test certificate or test certificate from approved testing laboratory to establish that the materials procured by the Solution Provider, satisfy the provisions of relevant ISI codes. The testing charges shall be borne by the Solution Provider.
- 14) The material required for testing shall be supplied free of charge by the Solution Provider. The cost of tests shall be borne by the Solution Provider.
- 15) The Solution Provider shall be responsible for completing the work and for satisfying all terms and conditions of the Contract without any extra payment over his quoted rates unless otherwise specified. The Solution Provider shall quote his rate for various items of work accordingly and no claim whatsoever shall be entertained for any incidental or extra work involved in the execution of the work as per nomenclature of the item and the specifications indicated in the tender documents.
- 16) Subject to the nomenclature of the item as per schedule of quantities, the specification indicated in the tender documents, the rates quoted shall include cost of all materials including royalty and taxes if any, labour, sundry inputs, execution of work at all heights, levels, pattern and design for all leads, lifts and depths including overhead charges and Solution Provider's profit. Nothing extra shall be paid on this account.
- 17) Other agencies doing works related with this project will also simultaneously execute the works and the Solution Provider shall afford necessary co-ordination for un-hindered completion of these sub-works.
- 18) The Solution Provider shall give a satisfactory performance test of installations individually and as a whole to ensure their proper functioning before the work is finally declared and completed and accepted.
- 19) All tools shall be arranged by the Solution Provider himself and nothing extra shall be paid to the Solution Provider on this account.
- 20) The quantities of various items incorporated in the tender are approximate. However, the payments shall be made to the Solution Providers on the basis of actual installation at site.
- 21) In order to achieve the targeted date of completion the Solution Provider May have to work in multiple shifts, round the clock including public and gazetted holidays and

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nothing extra shall be paid on this account. However, the Solution Provider shall be liable for the compliance of all applicable labour laws at all the times.

22) The Solution Provider shall be responsible for all statutory provisions and deductions towards ESI, PF or any other applicable Labour Laws, as the case May be or any other levies and taxes shall be borne by the Solution Providers. The TDS or any other statutory levels/taxes incorporated from time to time shall be deducted progressively from the running account bills, as applicable at the time of payment. No claim in this regard shall be entertained.

23) No extension of time shall be granted to the Solution Provider on account of rains or inclement weather conditions.

24) For any clarification/ doubt, the Bank may organize regular meetings with Solution Provider. The Solution Provider shall attend such meetings invariably as and when required.

25) The quantities indicated are for guidance only. However, it may vary to any extent and the Solution Provider should not have any financial or other implications for such variations. The Bank reserves to reduce the scope of work of any item if the Solution Provider fails to deliver the works in time and the Solution Provider shall not ask for any financial consideration for such deletion of scope of the work.

26) The Solution Provider shall be required to maintain the coordination with the Building Maintenance Service Provider, if required.

27) No old / dismantled material shall be used by the Solution Provider in the work under any circumstances unless otherwise specified or under instructions of the bank.

28) Solution Provider should obtain necessary permission that may be required for the purpose of this Contract from such authorities as may be prescribed by Law from time to time.

29) Solution Provider or his authorized representative should visit as required by the Bank and meet Bank's Engineer with prior appointment for any clarifications and to receive instructions etc.

30) The Solution Provider should arrange to issue photo identity card to his workers.

31) Any act of indiscipline / misconduct / theft / pilferage on the part of any employee engaged by the Solution Provider resulting in any loss to Bank in kind or cash will be viewed seriously and Bank will have the right to claim damages or levy fine and / or terminate the Contract forthwith, if necessary.

32) In case of any default or failure on Solution Provider's part to comply with all / any one of the Terms/ Conditions, Bank reserves to itself the right to take necessary steps to remedy the situation including, inter-alia, the deduction of appropriate amount(s) from dues otherwise payable to Solution Provider and / or by taking recourse to appropriate recovery proceedings.

33) Bank shall provide water and power in premises for carrying out the work.

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12. SCOPE OF WORK & TECHNICAL SPECIFICATIONS

A. Scope of Work

- 1) Bank intends to engage a Solution Provider for Supply, Installation and Maintenance of Indoor Digital Signage Solution on CAPEX Model.
- 2) Bank intends to deploy approx. 1000 Indoor Digital Signage Systems (DSS) on CAPEX model which will receive the information (Images, Video Clips, Ticker Tape Overlays etc.) from the central software solution on real time basis at various locations/ premises across PAN India identified by Bank. Bank intends to expand the implementation in the future. The server and software solution shall be provided to handle up to 5000 signage.
- 3) The system shall comprise of the following major components:
 - a. Content Management Server
 - b. Router / Network Management Server
 - c. Content Management Software at Server and Client Machine
 - d. M2M Dual Sim Based Router
 - e. M2M IOT Sim for providing connectivity to Displays
 - f. Large Format Professional Displays
- 4) Information that has to be displayed on the screens would be created centrally by the Bank and the system will broadcast the information from a centralized server to Large Format Displays. The provision of displaying different content to different regions or group of devices which can be pushed and managed from centralized location.
- 5) Internet Link connectivity shall be provided for the servers by Bank, however the Solution Provider shall specify the bandwidth requirement.
- 6) Bank shall create a redirect URL for enabling the CMS on Bank's network. The bidder shall provide necessary information regarding the ports and other network requirements for necessary action by Bank's network team.
- 7) Bank shall provide 2 Nos 6A points on UPS supply for installation of DSS at designated area, however, the installation of routers / Display etc. shall fall in bidder's scope.
- 8) Bank desires to have a high uptime of services with extremely low breakdown / downtime in the solution and the turn-around time for repair and maintenance must be minimum. The Solution Provider shall:
 - a. Provide on-site support for the solution.
 - b. Provide on call and field support where required to take care of any disruption in operation of the Digital Signage Network.
 - c. Provide periodical reports and insights on the contents displayed, screen time, server performance, uptime, downtime etc. as required by the bank.
 - d. Provide on-line real time health/usage status of each machine and the vendor to provide for a web based portal for lodging / raising trouble ticket with asset tagging for each machine.

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9) Besides the web based trouble ticketing system, Bank expects the bidders to clearly indicate the fault resolution process including the process for lodging complaints for break downs or other problems encountered by Bank in the functioning of the Digital Signage Solutions. Escalation matrix shall be provided by the solution provider.

10) The selected bidder shall take total responsibility for supply and installation of screens and successful deployment of end-to-end solution, operation, maintenance and monitoring of Digital Signage System (DSS) on CAPEX model. The bidder shall also quote rates for Operation and Maintenance as per Schedule of Quantities for up to 5 years of operation.

11) Bank shall at its sole discretion exercise its right to continue operation and maintenance contract on annual basis. Separate Service Level Agreement shall be executed with the Solution Provider for Operation and Maintenance Contract at Project Sign Off (virtual completion).

12) Installation of DSS would cover all centers i.e. Metro, Urban, Semi Urban and rural. Bank reserves the right to change the number of DSS to be deployed in zones at any time, at its sole discretion. The bidder/ applicant should be ready and have the capacity to implement the Project across the length and breadth of the country. The Bank may increase or decrease the number of DSS to be deployed during the period of the contract.

13) Bank at its discretion may re-allot, interchange or withdraw the scope of work defined in the RFP from assigned Zones or geography to the successful bidders during the currency of the contract, in view of the business requirements, or if the performance of the bidder is not as per SLAs defined or the concerned bidder's infrastructure is not supportive in any particular geography.

14) Solution Providers should be capable to deploy and Manage Services of DSS under the contract immediately. They should also have a clear action plan to ramp it up to deploy/handle number of machines given to them. The responsibility of collecting all the required information and customization to communicate with the Zonal / Circle office shall be with the Solution Provider and must be carried out by the Solution Provider without any additional cost to the Bank. The connectivity via M2M IOT sim shall be provided by the solution provider within the quoted rates in schedule of quantities. Licenses/software/ hardware/ services required to run the project will be provided by the solution provider with the quoted rates. The solution provider shall bear the operation charges in the trial phase of the solution till project sign-off.

15) The bidder shall also provide documentation as required by PNB and provide post installation support service. The entire scope of work must be completed in all respects and made usable as per Bank's requirements. Also, the bidder should bid for and provide the entire end-to-end solution as a whole and not for any parts thereof in a piecemeal fashion. The bidder should account for and include costs of any hardware, software and service components which constitute the complete solution irrespective of whether they are included here or not.

16) Bank may implement its firewall and antivirus solutions on the system and the Solution provider shall provide requisite information and comply with Bank's Information Security, Network, Firewall, Antivirus and other teams' guidelines and instructions while implementing the solution. However, this shall not absolve the solution provider from any vulnerabilities in their system and the solution provider

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shall routinely perform Vulnerability Assessment & Penetration Testing on the system and patch the software at no extra cost to Bank. Any patches required at client software end should preferably be transmitted over the air (OTA) for immediate rollout.

17) The entire data shall be stored in systems located only in India and on Bank's on-site server. Under no circumstances will the Solution Provider be permitted to extract or transmit Bank's data to any location or device without explicit authorization by Bank.

18) The solution provider shall deploy his resource on site for uploading of content and managing the on-site server. The cost of deploying resource on site be quoted in the bid. The brief scope of operation shall be as under:

a. Personnel for operation and maintenance required to be deployed have to be physically deployed on Bank's working days (between 0930-1730 hrs, or as per Bank's instructions) and therefore any other personnel required to be deployed for taking care of Leave Reserve & Rest givers etc. have to be additionally provided by the Solution provider as per the Statutory norms or rules etc. as applicable. The solution provider shall also arrange to attend to complaints related to servers CMS software during non-business hours and nothing extra shall be paid in this regard.

b. Personnel should be smartly/ properly dressed in neat and clean uniforms having firm's logo. The uniforms (as required) would be provided by the Solution providers.

c. Successful bidder shall have to submit police verification report of the operator and other personnel engaged by him for the contract before start of work.

d. Bank reserves the right of Surprise audit, Inspection, Gap arrangement Analysis at the site at any time with or without prior information to the Solution provider by self or third party. Appropriate corrective measure shall be followed on finding any discrepancy in performance of contract, Safety measures, deployment of manpower & tools etc. Surprise audits & Gap Arrangement analysis can be conducted by Bank or a pre-determined ex-party of Bank and the Solution provider shall fully cooperate during the audits. Based on the audit report, if any change or addition/ deletion in the existing practices are found/ required, it has to be implemented by the Solution provider with an immediate effect.

e. Deployed manpower at all levels must be properly trained as per job requirement.

f. All statutory obligations are to be strictly adhered to, as per Govt. rules. Any negligence in this regard shall make the contract liable to be cancelled with immediate effect.

g. ESI & PF challans for the previous months have to be submitted along with the bills operators bills. Failure to do so shall be responded as no payment & without the possibility of part payment, and absolutely, no payment shall be made, without ESI & PF challans.

h. Bank account of deployed employee/s has to be opened/ registered within 1st month of operation for crediting their salary. Without the proof of salary transfer to the respective accounts of the employees, no payment shall be made. Permissible dates/ timelines given by labour department, in respect of disbursement of salaries, shall have to be adhered by solution provider/ successful Bidder and any delay in this

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regard shall be responded with a deduction of ₹10,000/- per day per incident. Under no circumstances, the manpower deployed shall be paid less than the minimum wages specified for Highly Skilled Manpower (Building Operations or any other relevant category) as per Central Government / State Government Minimum wages (whichever is higher).

i. Solution provider shall make necessary arrangements at his own cost to prevent any damage to the implemented solution, due to his own activities. The Solution provider shall be responsible for any damage to the existing work due to his activities and shall make good the same at his own risk and cost. The decision Bank in this regard shall be final and binding on the Solution provider.

j. The Solution provider will be responsible for arranging any machinery/ equipment, etc. required for covering scope of work at his own cost.

k. VAPT (Vulnerability Assessment & Penetration Testing) of the Content Management Software application shall be carried out by the Solution provider on quarterly basis mandatorily within the cost of license provided by them and compliance report is to be submitted along with the quarterly invoice for the operation charges. Bank reserves the right to get the VAPT of the system got carried out by it's own departments / third party agencies and the Solution Provider shall have no objection to the same. In case the Solution Provider does not carry out mandatory VAPT of the system, Bank may get the same carried out by third party agency at the risk and cost of the Solution Provider.

l. Apart from the above, the warranties, AMCs and license costs for the various components shall cover all kind of trouble shooting, fault resolution, updation of software / configuration etc., including charges for personnel visiting the location where DSS are installed, as required for the job.

19) Warranty and Annual Maintenance: The following shall be the Warranty Requirements for Various Hardware Equipment:

- i. Servers: 1 Year
- ii. Displays: 3 Years
- iii. Routers: 1 Year
- iv. Software: 1 Year

a. On completion of warranty period the above equipment shall be covered under Comprehensive Annual Maintenance Contract for which the rates are to quoted as per the Bill of Quantities. However, preventive maintenance, as required, is to be carried out by the solution provider for the above equipment in the warranty period.

b. The Solution Provider shall be responsible for enforcing the warranties during the currency of the warranty period or the maintenance period.

c. The warranties shall be applicable from the date of final sign-off. The solution provider shall arrange for additional warranty during the implementation phase to account for project duration to standardize on the warranty timelines.

d. No visit charges shall be paid separately to attend to breakdown complaints and on-site visits shall cover unlimited number of call-outs, including Labour, Travel, Allowances and Mileage

e. The following penalties shall be imposed for non attending / non resolution of complaints:

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| S No. | Response Time for Complaints Related to Displays at Bank's Offices | | Penalties / Deductions |
|-------|--|------------------------|-------------------------------|
| | Area 'A' Cities | Other Areas | |
| 1 | Less than 24 Hours | Less than 48 Hours | No deduction |
| 2 | 24-48 Hours | 48-96 Hours | ₹500/- per display per day |
| 3 | 48-96 Hours | 96-120 Hours | ₹ 1,000/- per display per day |
| 4 | Greater than 96 Hours | Greater than 120 Hours | ₹ 1,500/- per display per day |
| | Response Time for Server / CMS Software Related Issues | | Deductions |
| 5 | Less than 4 Hours | | No deduction |
| 6 | 4-24 Hours | | ₹ 10,000/- per day |
| 7 | More than 24 Hours | | ₹ 20,000/- per day |

| S No. | Nature of Complaint | Resolution Time for Complaints Related to Displays at Bank's Offices | | Penalties / Deductions |
|-------|--|--|------------------------|--|
| | | Area 'A' Cities | Other Areas | |
| 1 | Display Hardware Related Issues Requiring Replacement of Parts: | Response time + 2 Days | Response time + 7 Days | No deduction if resolved within scheduled time. Else ₹500/- per display per day. |
| 2 | CMS Configuration / Network Configuration Issues not requiring any replacement hardware: | Within Time window for Response Time | Response time + 1 Day | No deduction if resolved within scheduled time. Else ₹500/- per display per day. |
| 3 | Network Hardware related issues requiring replacement hardware | Response time + 1 Day | Response time + 3 Days | No deduction if resolved within scheduled time. Else ₹500/- per display per day. |
| | | Resolution Time for Server / CMS Related Issues | | Deductions |
| 4 | Server Hardware Related Issues Requiring Replacement of Parts: | Response time + 1 Day | | No deduction if resolved within scheduled time. Else ₹10,000/- per day. |
| 5 | Any other issue not covered under S.No. 1 to 4 | Response time + 2 Days | | No deduction if resolved within scheduled time. Else ₹500/- per display per day. |

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Note:

1. The total value of deductions / penalties shall not exceed performance security (during warranty period) / annual operation costs for the particular year.
2. The following shall be considered as Area 'A' Cities: Ahmedabad, Hyderabad, Faridabad, Bengaluru, Kanpur, Ghaziabad, Kolkata, Lucknow, Gurgaon, Delhi, Chennai, Noida / Greater Noida, Greater Mumbai, Nagpur, Secunderabad, Navi Mumbai, Pune.
3. The professional qualification and Experience for the on-site manpower shall be as under:

| S.No. | Description | Minimum Requirements |
|-------|------------------------|---|
| i. | Education & Experience | B.E. / B. Tech or equivalent in IT / Computer Science & Engineering / Electronics and Communication Engineering with Min 1 year experience OR Diploma in IT / Computer Science & Engineering / Electronics and Communication Engineering with Min 3 years' experience |

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B. Technical Specifications for Large Format Displays

Under this contract the bidder shall supply, install and commission Large Format Displays with minimum technical specifications as under:

| S.No | Parameters | Minimum and Mandatory Requirements | Compliance (Yes/No) |
|-------------|--------------------------------|---|----------------------------|
| i. | Screen size | 50" or Above Large Format Display (relaxation of up to 1.5" shall be given in screen size) | |
| ii. | Warranty | 3-year warranty | |
| iii. | Minimum life span of display | 50,000 hours. | |
| iv. | Model Name/Year | Quoted Model should not be more than 2 years old and with min 5 years' service and spares support available | |
| v. | Duty Cycle | 16/7 or superior | |
| vi. | Panel Technology | IPS/VA OR Equivalent | |
| vii. | Display Technology | LED | |
| viii. | Operating System | Android, Tizen, WebOS | |
| ix. | Display Orientation | Portrait and Landscape | |
| x. | Native Resolution (Pixels) | 3840*2160(UHD/4K) | |
| xi. | Brightness (Nits) | 350 Nits or higher | |
| xii. | Response Time | 8 ms | |
| xiii. | Aspect Ratio | 16:9 | |
| xiv. | Contrast Ratio | 4000:1 or above for VA Panel, 1100:1 or above for IPS Panel | |
| xv. | Viewing Angle(H x V) | 178*178 degree | |
| xvi. | Refresh Rate | 50 Hz or above | |
| xvii. | Mounting option: | Standard Wall accessory. Roof mounting or vertical stand option should be available. | |
| xviii. | In Built Speakers Capacity | 2x10 watt or more | |
| xix. | Supports Bluetooth Technology: | Yes | |
| xx. | Built In Wi-Fi | Yes | |
| xxi. | BIS Registration | Required | |
| xxii. | Remote Control Type | IR, Bluetooth | |
| xxiii. | Power requirements | 100-240V AC, 50-60 HZ | |
| xxiv. | Manufacturer Certification | BIS/FCC / IEC/ FCC / CE etc. as per Manufacturer. | |
| xxv. | Supported Image Type: | All types of images (example -TIFF, GIF, PNG,JPG, JPEG etc.) | |
| xxvi. | Supported Media / File Format | All types of media files (example - MPEG, WAV, WMA, MPEG, MPEG2, MPEG4, MP4, .MOV etc.) | |

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| S.No | Parameters | Minimum and Mandatory Requirements | Compliance (Yes/No) |
|-------------|---|--|----------------------------|
| xxvii. | Supported Audio Format | All Types of audio format (example -Mp3_audio,Wma etc.) | |
| xxviii. | SoC | Quad Core Processor 1.1. Ghz clockspeed Integrated GPU or superiod RAM: 2 Gb or higher On Board Storage: 16 Gb or higher with minimum 8 Gb available after installation of operating system and applications | |
| xxix. | Operating Distance | Minimum 7 feet | |
| xxx. | Connectivity (Input/Output/External Control) (The ports should not be accessible to the public, it should only be accessible through an admin module requiring either a password or mapping of a utility.) | Number of HDMI Ports : Minimum 2 Number of USB Ports: Minimum 2 (to connect hard drives and other USB devices, if required) Built-in Wi-Fi RJ-45 Ethernet Port | |
| xxxi. | InBuilt in Media Player | Display to be provided with inbuilt media player capable of supporting all the requisite file formats. | |
| xxxii. | Presence of Service Centres of Display OEM | Presence of Display OEM Service Centres in proximity to tentative list of sites presented to comply with the timelines specified for attending to complaints and rectification within specified timelines. (List of Display OEM Service centres to be attached) | |

Note: The technical specifications are to be established via OEM's published brochures / catalogues / technical datasheets and other technical literature.

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C. Technical Specifications for Content Management Server and Router / Network Management Servers

The following are the minimum suggested requirement for Content Management Application Server, Database Servers and Router Management Servers:

| Content Management Server | Compliance (Yes/No) |
|--|----------------------------|
| Application Server Windows | |
| VM :- 16 Cores | |
| RAM :- 32 GB | |
| Storage HDD :- 500 GB | |
| OS :- Windows server 2019 or Ubuntu 24.04 LS or equivalent | |
| Database Server | |
| VM :- 8 Cores | |
| RAM :- 32 GB RAM | |
| Storage HDD :- 1 TB Storage | |
| OS :- Windows server 2019 or Ubuntu 24.04 LS or equivalent | |
| MySQL 8 or equivalent | |

| | |
|---|--|
| Router Management Server / Network Management Server | |
| VM :- 16 Cores | |
| RAM :- 32 GB | |
| Storage HDD :- 2 TB | |
| OS :- Ubuntu 24.04 LS or equivalent | |
| RMS Software | |
| MySQL Database or equivalent | |

Note:

1. Application and Database Server to be run preferably from the same server hardware for content management server. In case different server hardware is required, the same is to be provided by the Solution Provider within the quoted rates.
2. The above specifications are minimum suggested specifications and the Solution provider has to provide hardware suitable for operation of up to 5000 displays. Bank intends to have a system capable publish around 200-250 MB of content per day and the system should be able to cater to the above specified amount of data.

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3. All server hardware provided shall be capable of running on dual power supply.
4. Bank may implement its firewall and antivirus solutions on the system and the Solution provider shall provide requisite information and comply with Bank's Information Security, Network, Firewall, Antivirus and other teams' guidelines and instructions while implementing the solution.

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D. Technical Specifications for M2M Dual Sim Router and Connectivity

- 1) The Solution Provider shall provide Dual Sim M2M routers along with necessary Sim Cards with minimum specifications as under:

| Minimum Specifications | Suggested | Technical | Compliance (Yes/No) |
|------------------------|--|--|---------------------|
| General | | | |
| Mobile Network Support | •4G Bands 1/3/5/8/40/41 | | |
| Data Throughput | •LTE Throughput •Up to 150 Mbps down / 50 Mbps up | | |
| Device Interfaces | •1 x 10/100 Fast Ethernet LAN port | •2 Nos standard 2FF SIM slot | |
| Wi-Fi | •802.11n/g/b | • Operates on the 2.4 GHz band | |
| Standards | • IEEE 802.3i | • IEEE 802.3u | |
| Advanced Features | •IPSec VPN Client/Server modes •Firmware upgrades | | |
| LED Status Indicators | •Power •Internet Connectivity | •SIM Status •Signal Strength | |
| Power Supply | •Suitable to operate on 230V 50 Hz | •Compatible Adaptor to be provided along with the router | |

- 2) The Solution Provider shall provide IoT M2M LTE Sim to provide connectivity to the routers. The solution provider shall pay the network charges for the sims. The data plans for the sims shall be selected to effect up to 30 GB data transfer per month.
- 3) In case the network provider chosen by the solution provider has poor connectivity at a selected location, alternate network provider shall be provided for the particular location.
- 4) The WiFi SSID of the routers shall be disabled once configured and the connectivity to the Display shall be provided using a Cat-6 patch chord connected to the Ethernet port of the display.

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- 5) Connectivity to the Servers shall be provided by Bank via internet link. The bandwidth requirement for the link shall be informed by the solution provider.

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E. Technical Specifications for Content Management Software (CMS)

| S.No. | Requirement | Compliance (Yes/No) |
|--------------|---|----------------------------|
| I. | Licensing and User Features | |
| 1) | The solution provider shall provide Content Management Software (CMS) on Server as well as Displays. | |
| 2) | In case the CMS requires end user licenses, the same shall be provided by the solution provider within the quoted rates. | |
| 3) | The CMS shall be provided with web based portal / software application for upload of necessary media on Server by Bank. The portal / software application shall be provided with facility to create multiple users with different access levels for admin, users etc. | |
| 4) | Create a playlist of video and audio files for playback on a display or group of displays with recursion using intuitive drag and drop UI. | |
| 5) | Remote control of Display with basic controls such as volume, power, input, SOS alerts etc. | |
| 6) | In case of blackout screen due to network failure or any other reason default layout will play. | |
| 7) | Abnormal condition of player is also notified immediately to the operator. Setting parameters, if accidentally changed, are to be automatically restored. | |
| 8) | Remote Monitoring & Reports: User display network to be effectively monitored from central location. The following daily / monthly / yearly reports should be readily available, preferably in .xls / .csv format: | |
| a. | Display On/Off status | |
| b. | Media Player On/Off status | |
| c. | Report on content download | |
| d. | Content Playback status | |
| e. | Bandwidth Usage | |
| f. | Scheduled Planogram | |
| g. | Current & previous content Download | |
| h. | User Activity | |
| i. | Unscheduled Media player | |
| j. | Statistics Report | |

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| S.No. | Requirement | Compliance (Yes/No) |
|--------------|---|----------------------------|
| k. | Reports such as activity logs, playback statistics, analytics, storage reports etc. should be readily available | |
| 9) | The content management software shall be equipped with following features: | |
| a. | Support for storage, transmission for all major Audio, Video, Image formats, Text, Tickers, RSS, CSS, HTML and RTSP. | |
| b. | The CMS should support streaming from popular Social Media websites such as Facebook, Youtube etc. (Not Mandatory) | |
| c. | Support for screen profiles in Landscape as well as portrait modes. | |
| d. | Grouping of screens based on business roles / classifications, state / region, linguistic, organisation structure etc. | |
| e. | Schedule AV download timelines to avoid interfering with business applications during working hours. | |
| 10) | The Content Management Software Should Support Text / Ticker tape inputs in major Indian Languages, viz. Assamese, Bengali, Gujarati, Hindi, Kannada, Malayalam, Marathi, Odia, Punjabi, Tamil, Telugu, Urdu etc. | |
| 11) | Bank intends to deploy Queue Management System in the future and shall provide API Access for it. The CMS should have the functionality to receive and integrate data from Bank's QMS and display the same in split screen / PIP overlay etc in conjunction to CMS content. | |
| II. | Network, Data & Security Features | |
| 12) | The content management application shall actively manage the load to avoid bottlenecking on the bandwidth allocated to the content management server by scheduling downloads to the displays in a phased manner as defined by the user. Multiple content formats i.e. videos, images, text etc. can be played simultaneously in different regions of display. | |
| 13) | The content management software shall be provided with a "Maker & Checker" mechanism. The roles shall be as under: | |
| a. | Maker: Uploads Content, Creates Layouts, Sends for Approval | |
| b. | Checker / Approver: Verifies the Content, Display / Groups, Schedules, Approves or Rejects & Publishes the approved content | |

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| S.No. | Requirement | Compliance (Yes/No) |
|--------------|--|----------------------------|
| 14) | Media player associated with particular display/display group will be authenticated through registration on CMS. | |
| 15) | The CMS should support data transfer in multiple small packets and support resumption of data transfer on interruption. | |
| 16) | System should be resilient to SQL Injections, Cross Site Scripting, Cross Site Request Forgery, Clickjacking or any other kind of vulnerability. | |
| 17) | Data Transfer should be encrypted using HTTPS & FTPS/SFTP. | |
| 18) | Content validation should be done by matching MD5 (Hash) Checksum. | |
| 19) | The Content Management Software should be capable to disable Hardware ports (HDMI, USB etc.) and disable wireless connections (wifi, Bluetooth etc.) to prevent unauthorised usage of Display. | |

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F. Tentative List Of Premises For Installation Of Indoor DSS

The following is the list of tentative premises shortlisted by Bank for installation of Indoor Digital Signage Solution. Bank shall shortlist 1000 premises from the below for final installation. The list provided is tentative and Bank reserves the right to add, remove, modify the final list of premises for installation of Indoor DSS.

| SL NO | Name of zone | Name of circle | NAME OF BRANCH | CATEGORY (Metro /Urban / RURAL) | REGIONAL LANGUAGE |
|-------|--------------|----------------|-------------------------------|---------------------------------|-------------------|
| 1 | Agra | Agra | AGRA, RAM BAGH | Metro | Hindi |
| 2 | Agra | Agra | AGRA, SANJAY COMPLEX | Metro | Hindi |
| 3 | Agra | Agra | AGRA, SHAHZADI MANDI | Metro | Hindi |
| 4 | Agra | Agra | AGRA-M G ROAD | Metro | Hindi |
| 5 | Agra | Agra | DAYALBAGH | Rural | Hindi |
| 6 | Agra | Agra | KHANDOLI | Rural | Hindi |
| 7 | Agra | Agra | ROHTA | Semi Urban | Hindi |
| 8 | Agra | Agra | SADABAD | Semi Urban | Hindi |
| 9 | Agra | Aligarh | CBB, Mathura | Urban | Hindi |
| 10 | Agra | Aligarh | Goverdhan, Mathura | Semi Urban | Hindi |
| 11 | Agra | Aligarh | Kosi Kalan | Semi Urban | Hindi |
| 12 | Agra | Aligarh | Krishna Nagar | Urban | Hindi |
| 13 | Agra | Aligarh | Mahendra Nagar | Urban | Hindi |
| 14 | Agra | Aligarh | Railway Road | Urban | Hindi |
| 15 | Agra | Aligarh | Rajpur, Vrindavan | Rural | Hindi |
| 16 | Agra | Aligarh | Ram Ghat Road | Urban | Hindi |
| 17 | Agra | Bareilly | BAREILLY-CIVIL LINES | Urban | Hindi |
| 18 | Agra | Bareilly | PILIBHIT | Urban | Hindi |
| 19 | Agra | Bareilly | PURANPUR (DISTT PILIBHIT) UP | Semi Urban | Hindi |
| 20 | Agra | Bareilly | BAREILLY-IZZAT NAGAR | Urban | Hindi |
| 21 | Agra | Bareilly | BAREILLY, RAJENDER NAGAR | Urban | Hindi |
| 22 | Agra | Bareilly | Dadraul | Rural | Hindi |
| 23 | Agra | Bareilly | FARIDAPUR RAMCHARAN, BAREILLY | Rural | Hindi |
| 24 | Agra | Bareilly | FARIDPUR | Semi Urban | Hindi |
| 25 | Agra | Bulandshahr | Bulandshahr Deputy Ganj | urban | Hindi |
| 26 | Agra | Bulandshahr | Bulandshahr (014010) | urban | Hindi |
| 27 | Agra | Bulandshahr | KHURJA MAIN | urban | Hindi |
| 28 | Agra | Bulandshahr | MUNDAKHEDA | RURAL | Hindi |
| 29 | Agra | Bulandshahr | PNB PAHASU | Semi Urban | Hindi |
| 30 | Agra | Bulandshahr | PNB SIKANDRABAD | Semi Urban | Hindi |
| 31 | Agra | Bulandshahr | SIYANA | Semi Urban | Hindi |
| 32 | Agra | Bulandshahr | YAMUNAPURAM | urban | Hindi |
| 33 | Agra | Etawah | Court Road | Urban | Hindi |
| 34 | Agra | Etawah | Dibiyapur VGM Road | Rural | Hindi |
| 35 | Agra | Etawah | Farrukhabad main | Urban | Hindi |
| 36 | Agra | Etawah | fatehgarh | Urban | Hindi |
| 37 | Agra | Etawah | Firozabad (038210) | Urban | Hindi |
| 38 | Agra | Etawah | Firozabad (017300) | Urban | Hindi |
| 39 | Agra | Etawah | Nagla Beach | Rural | Hindi |
| 40 | Agra | Etawah | Sadar Bazar Mainpuri | Semi Urban | Hindi |
| 41 | Agra | Etawah | Sarameera kannauj | Semi Urban | Hindi |
| 42 | Agra | Jhansi | CIVIL LINE | Urban | Hindi |
| 43 | Agra | Jhansi | JHANSI CITY | Urban | Hindi |
| 44 | Agra | Jhansi | JOKHAN BAGH | Urban | Hindi |
| 45 | Agra | Jhansi | KANPUR ROAD | Urban | Hindi |
| 46 | Agra | Jhansi | MADAWARA | Rural | Hindi |
| 47 | Agra | Jhansi | MAHOBA | Semi Urban | Hindi |
| 48 | Agra | Jhansi | MAURANIPUR | Semi Urban | Hindi |
| 49 | Agra | Jhansi | ORAI | Urban | Hindi |
| 50 | Agra | Jhansi | TUWAN CHAURAHA | Semi Urban | Hindi |
| 51 | Ahmedabad | Ahmedabad | Ahsram Road | Metro | Gujarati |
| 52 | Ahmedabad | Ahmedabad | Ambawadi | Metro | Gujarati |
| 53 | Ahmedabad | Ahmedabad | Aslali | Rural | Gujarati |
| 54 | Ahmedabad | Ahmedabad | C G Road | Metro | Gujarati |
| 55 | Ahmedabad | Ahmedabad | Gandhinagar | Metro | Gujarati |
| 56 | Ahmedabad | Ahmedabad | Himmatnagar (080310) | Semi Urban | Gujarati |
| 57 | Ahmedabad | Ahmedabad | Himatnagar (190220) | Semi Urban | Gujarati |
| 58 | Ahmedabad | Ahmedabad | Kadi Thol Road | Semi Urban | Gujarati |
| 59 | Ahmedabad | Ahmedabad | Khatraj | Rural | Gujarati |
| 60 | Ahmedabad | Ahmedabad | Kundal | Rural | Gujarati |
| 61 | Ahmedabad | Ahmedabad | Sanand | Semi Urban | Gujarati |
| 62 | Ahmedabad | Ahmedabad | Sastri Park | Metro | Gujarati |
| 63 | Ahmedabad | Ahmedabad | Shahi Bagh | Metro | Gujarati |
| 64 | Ahmedabad | Ahmedabad | Station Road | Metro | Gujarati |
| 65 | Ahmedabad | Ahmedabad | Unjha | Semi Urban | Gujarati |
| 66 | Ahmedabad | Ahmedabad | Vaniya Bhawan | Metro | Gujarati |
| 67 | Ahmedabad | Rajkot | Akshaya City | Metro | Gujrati |
| 68 | Ahmedabad | Rajkot | Bhavnagar | Urban | Gujrati |

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| SL NO | Name of zone | Name of circle | NAME OF BRANCH | CATEGORY (Metro /Urban / RURAL) | REGIONAL LANGUAGE |
|-------|--------------|----------------|----------------------------|---------------------------------|-------------------|
| 69 | Ahmedabad | Rajkot | Dhandhalpur | Rural | Gujrati |
| 70 | Ahmedabad | Rajkot | Dwarka | Semi Urban | Gujrati |
| 71 | Ahmedabad | Rajkot | Gandhidham | Urban | Gujrati |
| 72 | Ahmedabad | Rajkot | Jamnagar | Urban | Gujrati |
| 73 | Ahmedabad | Rajkot | Junagadh | Urban | Gujrati |
| 74 | Ahmedabad | Rajkot | Lalpar | Rural | Gujrati |
| 75 | Ahmedabad | Rajkot | Mandvi | Semi Urban | Gujrati |
| 76 | Ahmedabad | Rajkot | Morbi | Urban | Gujrati |
| 77 | Ahmedabad | Rajkot | Nirmala Convent | Metro | Gujrati |
| 78 | Ahmedabad | Rajkot | Prabhas Patan | Rural | Gujrati |
| 79 | Ahmedabad | Rajkot | Veraval | Semi Urban | Gujrati |
| 80 | Ahmedabad | Surat | Bardoli | Semi Urban | Gujarati |
| 81 | Ahmedabad | Surat | Chala | Urban | Gujarati |
| 82 | Ahmedabad | Surat | Hanumanbari | Rural | Gujarati |
| 83 | Ahmedabad | Surat | Kadodara | Semi Urban | Gujarati |
| 84 | Ahmedabad | Surat | Mota Varachha | Metro | Gujarati |
| 85 | Ahmedabad | Surat | Niyol | Rural | Gujarati |
| 86 | Ahmedabad | Surat | Silvasa | Semi Urban | Hindi |
| 87 | Ahmedabad | Surat | Surat Pal Road, New Adajan | Metro | Gujarati |
| 88 | Ahmedabad | Surat | Surat Udhna Road | Metro | Gujarati |
| 89 | Ahmedabad | Surat | Surat-Empire State Bldg | Metro | Gujarati |
| 90 | Ahmedabad | Surat | VAPI | Urban | Gujarati |
| 91 | Ahmedabad | Surat | VIP Road Vesu | Metro | Gujarati |
| 92 | Ahmedabad | Vadodara | Anand | Urban | Gujarati |
| 93 | Ahmedabad | Vadodara | Ankleshwar | Semi Urban | Gujarati |
| 94 | Ahmedabad | Vadodara | Bharuch | Urban | Gujarati |
| 95 | Ahmedabad | Vadodara | Fatehganj | Metro | Gujarati |
| 96 | Ahmedabad | Vadodara | Karelibaug | Metro | Gujarati |
| 97 | Ahmedabad | Vadodara | Nadiad, Gurukripa Road | Urban | Gujarati |
| 98 | Ahmedabad | Vadodara | Petlad | Semi Urban | Gujarati |
| 99 | Ahmedabad | Vadodara | R C Dutt | Metro | Gujarati |
| 100 | Ahmedabad | Vadodara | Raopura | Metro | Gujarati |
| 101 | Ahmedabad | Vadodara | Sayajiganj | Metro | Gujarati |
| 102 | Ahmedabad | Vadodara | V V Nagar | Semi Urban | Gujarati |
| 103 | Amritsar | Amritsar | Ajnala | Semi Urban | PUNJABI |
| 104 | Amritsar | Amritsar | Amritsar (IBB) | Urban | PUNJABI |
| 105 | Amritsar | Amritsar | Basant Avenue | Urban | PUNJABI |
| 106 | Amritsar | Amritsar | Chabhal | RURAL | PUNJABI |
| 107 | Amritsar | Amritsar | Hall Bazar | Urban | PUNJABI |
| 108 | Amritsar | Amritsar | Mewa Mandi | Urban | PUNJABI |
| 109 | Amritsar | Amritsar | Patti | Semi Urban | PUNJABI |
| 110 | Amritsar | Amritsar | Putlighar | Urban | PUNJABI |
| 111 | Amritsar | Amritsar | Raja Sansi | Semi Urban | PUNJABI |
| 112 | Amritsar | Amritsar | Rayya | RURAL | PUNJABI |
| 113 | Amritsar | Hoshiarpur | Bhadurpur Chawk | Urban | PUNJABI |
| 114 | Amritsar | Hoshiarpur | Gardhiwala | Rural | PUNJABI |
| 115 | Amritsar | Hoshiarpur | GT Road Dasuya | Semi Urban | PUNJABI |
| 116 | Amritsar | Hoshiarpur | Hariana | Rural | PUNJABI |
| 117 | Amritsar | Hoshiarpur | Jalandhar Road Hoshiarpur | Urban | PUNJABI |
| 118 | Amritsar | Hoshiarpur | Mukerian Main | Semi Urban | PUNJABI |
| 119 | Amritsar | Hoshiarpur | Pension Branch | Urban | PUNJABI |
| 120 | Amritsar | Hoshiarpur | Railway Road Garhshankar | Semi Urban | PUNJABI |
| 121 | Amritsar | Hoshiarpur | Railway Road Hoshiarpur | Urban | PUNJABI |
| 122 | Amritsar | Hoshiarpur | Roshan Road | Urban | PUNJABI |
| 123 | Amritsar | Jalandhar | Civil Lines | Urban | Punjabi |
| 124 | Amritsar | Jalandhar | Deep Nagar Jalandhar | Urban | Punjabi |
| 125 | Amritsar | Jalandhar | G T Road Jalandhar | Urban | Punjabi |
| 126 | Amritsar | Jalandhar | Goraya | Semi Urban | Punjabi |
| 127 | Amritsar | Jalandhar | Mand | Rural | Punjabi |
| 128 | Amritsar | Jalandhar | Nakodar | Semi Urban | Punjabi |
| 129 | Amritsar | Jalandhar | NAKODAR RD JAL | Urban | Punjabi |
| 130 | Amritsar | Jalandhar | Nurmahal | Rural | Punjabi |
| 131 | Amritsar | Jalandhar | Phillaur | Semi Urban | Punjabi |
| 132 | Amritsar | Jalandhar | Tanda Road,Jalandhar | Urban | Punjabi |
| 133 | Amritsar | Jammu | Bari Brahmana | Semi Urban | Dogri/Hindi |
| 134 | Amritsar | Jammu | Bishnah | Rural | Dogri/Hindi |
| 135 | Amritsar | Jammu | Canal Road | Urban | Dogri/Hindi |
| 136 | Amritsar | Jammu | Gandhi Nagar | Urban | Dogri/Hindi |
| 137 | Amritsar | Jammu | Jammu Tawi | Urban | Dogri/Hindi |
| 138 | Amritsar | Jammu | R.S. Pura. | Semi Urban | Dogri/Hindi |
| 139 | Amritsar | Jammu | Shastri Nagar | Urban | Dogri/Hindi |
| 140 | Amritsar | Jammu | Vijaypur | Rural | Dogri/Hindi |
| 141 | Amritsar | Kapurthala | BALACHAUR (342000) | Semi Urban | Punjabi |
| 142 | Amritsar | Kapurthala | BALACHAUR (035910) | Semi Urban | Punjabi |
| 143 | Amritsar | Kapurthala | BANGA DANA MANDI | Semi Urban | Punjabi |
| 144 | Amritsar | Kapurthala | BEGOWAL NADALA ROAD | Semi Urban | Punjabi |
| 145 | Amritsar | Kapurthala | CHACHOKI,DISTT. KAPUTHALA | Rural | Punjabi |
| 146 | Amritsar | Kapurthala | JADLA | Rural | Punjabi |

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| SL NO | Name of zone | Name of circle | NAME OF BRANCH | CATEGORY (Metro /Urban / RURAL) | REGIONAL LANGUAGE |
|-------|--------------|----------------|---|---------------------------------|-------------------|
| 147 | Amritsar | Kapurthala | KALA SANGHIAN | Rural | Punjabi |
| 148 | Amritsar | Kapurthala | KAPURTHALA JALANDHAR ROAD | Semi Urban | Punjabi |
| 149 | Amritsar | Kapurthala | KAPURTHALA MALL ROAD | Semi Urban | Punjabi |
| 150 | Amritsar | Kapurthala | MANIK WAHID | Rural | Punjabi |
| 151 | Amritsar | Kapurthala | NAWANSHAHR DOABA | Semi Urban | Punjabi |
| 152 | Amritsar | Kapurthala | PHAGWARA | Semi Urban | Punjabi |
| 153 | Amritsar | Kapurthala | PHAGWARA BANGA ROAD | Semi Urban | Punjabi |
| 154 | Amritsar | Kapurthala | PHAGWARA G.T. ROAD | Semi Urban | Punjabi |
| 155 | Amritsar | Kapurthala | SAROYA | Rural | Punjabi |
| 156 | Amritsar | Kapurthala | SULTANPUR LODHI | Semi Urban | Punjabi |
| 157 | Amritsar | Pathankot | BATALA ROAD, DHARIWAL | Semi Urban | PUNJABI |
| 158 | Amritsar | Pathankot | DALHOUSIE ROAD, PATHANKOT | Urban | PUNJABI |
| 159 | Amritsar | Pathankot | G T ROAD, BATALA | Urban | PUNJABI |
| 160 | Amritsar | Pathankot | G T ROAD, GURDASPUR | Semi Urban | PUNJABI |
| 161 | Amritsar | Pathankot | QADIAN | Semi Urban | PUNJABI |
| 162 | Amritsar | Pathankot | RAILWAY ROAD, PATHANKOT | Urban | PUNJABI |
| 163 | Amritsar | Pathankot | SHAHPUR KANDI | RURAL | PUNJABI |
| 164 | Amritsar | Pathankot | SIMBAL CHOWNK, BATALA | Urban | PUNJABI |
| 165 | Amritsar | Pathankot | SRI HARGOBINDPUR | RURAL | PUNJABI |
| 166 | Amritsar | Pathankot | SUKERPURA, BATALA | Urban | PUNJABI |
| 167 | Amritsar | Srinagar | Amira kadal | Metro | URDU |
| 168 | Amritsar | Srinagar | Anantnag | Urban | URDU |
| 169 | Amritsar | Srinagar | Badami bagh | Metro | URDU |
| 170 | Amritsar | Srinagar | Baramulla | Semi Urban | URDU |
| 171 | Amritsar | Srinagar | Chowal gam | Rural | URDU |
| 172 | Amritsar | Srinagar | Kupwara | Semi Urban | URDU |
| 173 | Amritsar | Srinagar | Leh Main | Semi Urban | URDU |
| 174 | Amritsar | Srinagar | Mattan | Rural | URDU |
| 175 | Amritsar | Srinagar | Polo-view | Metro | URDU |
| 176 | Amritsar | Srinagar | Rawalpora | Metro | URDU |
| 177 | Bhopal | Indore | Barwani | Semi Urban | Hindi |
| 178 | Bhopal | Indore | CBB Siyaganj | Urban | Hindi |
| 179 | Bhopal | Indore | Dhar | Semi Urban | Hindi |
| 180 | Bhopal | Indore | Gumasta Nagar | Urban | Hindi |
| 181 | Bhopal | Indore | Jakhiya | Rural | Hindi |
| 182 | Bhopal | Indore | Maheshwar | Semi Urban | Hindi |
| 183 | Bhopal | Indore | Manornnaganj | Urban | Hindi |
| 184 | Bhopal | Indore | Punasa | Rural | Hindi |
| 185 | Bhopal | Indore | Sanwer Road | Urban | Hindi |
| 186 | Bhopal | Indore | Sneh Nagar | Urban | Hindi |
| 187 | Bhopal | Indore | Sonvay | Rural | Hindi |
| 188 | Bhopal | Bhopal | Baheriagadgad | Rural | Hindi |
| 189 | Bhopal | Bhopal | Banapura | Semi Urban | Hindi |
| 190 | Bhopal | Bhopal | Bankhedi | Rural | Hindi |
| 191 | Bhopal | Bhopal | Betul | Urban | Hindi |
| 192 | Bhopal | Bhopal | Bhaura | Rural | Hindi |
| 193 | Bhopal | Bhopal | Govindpura, Bhopal | Metro | Hindi |
| 194 | Bhopal | Bhopal | Harda | Semi Urban | Hindi |
| 195 | Bhopal | Bhopal | Itarsi Main | Semi Urban | Hindi |
| 196 | Bhopal | Bhopal | Kolar Road, Bhopal | Metro | Hindi |
| 197 | Bhopal | Bhopal | New Market, Bhopal | Metro | Hindi |
| 198 | Bhopal | Bhopal | Pipariya (main) | Semi Urban | Hindi |
| 199 | Bhopal | Bhopal | Sagar Katra Bazar | Urban | Hindi |
| 200 | Bhopal | Bhopal | Sant Hirdaram Nagar, Bhopal (Bairagarh) | Metro | Hindi |
| 201 | Bhopal | Bhopal | Shahpura, Bhopal | Metro | Hindi |
| 202 | Bhopal | Bhopal | Sironj | Semi Urban | Hindi |
| 203 | Bhopal | Bhopal | Vidisha Main | Urban | Hindi |
| 204 | Bhopal | Gwalior | A B Road, Guna | Urban | Hindi |
| 205 | Bhopal | Gwalior | Ashok Nagar | Semi Urban | Hindi |
| 206 | Bhopal | Gwalior | Bhind | Urban | Hindi |
| 207 | Bhopal | Gwalior | Dabra | Semi Urban | Hindi |
| 208 | Bhopal | Gwalior | Milawali | Rural | Hindi |
| 209 | Bhopal | Gwalior | SADA City Centre | Urban | Hindi |
| 210 | Bhopal | Gwalior | Sheopur | Semi Urban | Hindi |
| 211 | Bhopal | Gwalior | Shivpuri | Urban | Hindi |
| 212 | Bhopal | Jabalpur | Aurai | Rural | Hindi |
| 213 | Bhopal | Jabalpur | Balaghat | Semi Urban | Hindi |
| 214 | Bhopal | Jabalpur | Burhar | Semi Urban | Hindi |
| 215 | Bhopal | Jabalpur | Chhindwara Main | Urban | Hindi |
| 216 | Bhopal | Jabalpur | Gangiwara | Rural | Hindi |
| 217 | Bhopal | Jabalpur | Jawaharganj | Metro | Hindi |
| 218 | Bhopal | Jabalpur | Rewa Main | Urban | Hindi |
| 219 | Bhopal | Jabalpur | Sadar Cantt | Metro | Hindi |
| 220 | Bhopal | Jabalpur | Seoni | Urban | Hindi |
| 221 | Bhopal | Jabalpur | Sidhi | Semi Urban | Hindi |
| 222 | Bhopal | Ujjain | Ratlam Dhanmandi | Urban | Hindi |
| 223 | Bhopal | Ujjain | Bhanpura | Rural | Hindi |
| 224 | Bhopal | Ujjain | Dewas Gate ,ujjain | Urban | Hindi |

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|-------|--------------|----------------|-------------------------------|---------------------------------|-------------------|
| 225 | Bhopal | Ujjain | Dewas Main | Urban | Hindi |
| 226 | Bhopal | Ujjain | Nagda | Semi Urban | Hindi |
| 227 | Bhubaneswar | Baleswar | Balasore (303900) | Urban | ODIYA |
| 228 | Bhubaneswar | Baleswar | Balasore (098310) | Urban | ODIYA |
| 229 | Bhubaneswar | Baleswar | Balasore (024720) | Urban | ODIYA |
| 230 | Bhubaneswar | Baleswar | Balimunda | Rural | ODIYA |
| 231 | Bhubaneswar | Baleswar | Baripada (463800) | Urban | ODIYA |
| 232 | Bhubaneswar | Baleswar | Baripada (025020) | Urban | ODIYA |
| 233 | Bhubaneswar | Baleswar | Baunsadiha | Rural | ODIYA |
| 234 | Bhubaneswar | Baleswar | Betnoti | Rural | ODIYA |
| 235 | Bhubaneswar | Baleswar | Bhadrak | Semi Urban | ODIYA |
| 236 | Bhubaneswar | Baleswar | Chandikhol | Rural | ODIYA |
| 237 | Bhubaneswar | Baleswar | Jajpur Road | Semi Urban | ODIYA |
| 238 | Bhubaneswar | Baleswar | Jajpur Town | Semi Urban | ODIYA |
| 239 | Bhubaneswar | Baleswar | Keonjhar | Semi Urban | ODIYA |
| 240 | Bhubaneswar | Baleswar | Khantapada | Rural | ODIYA |
| 241 | Bhubaneswar | Baleswar | Motto | Rural | ODIYA |
| 242 | Bhubaneswar | Baleswar | Soro | Semi Urban | ODIYA |
| 243 | Bhubaneswar | Bhubaneswar | BALUGAON | Semi Urban | ODIYA |
| 244 | Bhubaneswar | Bhubaneswar | BARAMUNDA | Urban | ODIYA |
| 245 | Bhubaneswar | Bhubaneswar | BIRANARSINGHPUR | Rural | ODIYA |
| 246 | Bhubaneswar | Bhubaneswar | CHANDRASEKHARPUR | Urban | ODIYA |
| 247 | Bhubaneswar | Bhubaneswar | GOP | Rural | ODIYA |
| 248 | Bhubaneswar | Bhubaneswar | GOPINATHPUR | Rural | ODIYA |
| 249 | Bhubaneswar | Bhubaneswar | GRAND ROAD | Semi Urban | ODIYA |
| 250 | Bhubaneswar | Bhubaneswar | JATANI | Semi Urban | ODIYA |
| 251 | Bhubaneswar | Bhubaneswar | KHURDA | Semi Urban | ODIYA |
| 252 | Bhubaneswar | Bhubaneswar | KIMS | Urban | ODIYA |
| 253 | Bhubaneswar | Bhubaneswar | MAILSAHI | Urban | ODIYA |
| 254 | Bhubaneswar | Bhubaneswar | POKHARIPUT | Urban | ODIYA |
| 255 | Bhubaneswar | Bhubaneswar | RABITALKIES | Urban | ODIYA |
| 256 | Bhubaneswar | Bhubaneswar | STATION SQUARE | Urban | ODIYA |
| 257 | Bhubaneswar | Cuttack | ANGUL-ORISSA | Semi Urban | ODIYA |
| 258 | Bhubaneswar | Cuttack | CUTTACK, BUXI BAZAR (022810) | Urban | ODIYA |
| 259 | Bhubaneswar | Cuttack | CUTTACK-BUXI BAZAR (009900) | Urban | ODIYA |
| 260 | Bhubaneswar | Cuttack | CUTTACK-MAL GODOWN | Urban | ODIYA |
| 261 | Bhubaneswar | Cuttack | DHENKANAL (498100) | Semi Urban | ODIYA |
| 262 | Bhubaneswar | Cuttack | DHENKANAL (160610) | Semi Urban | ODIYA |
| 263 | Bhubaneswar | Cuttack | JAGATSINGHPUR (024520) | Semi Urban | ODIYA |
| 264 | Bhubaneswar | Cuttack | JAGATSINGPUR (675200) | Semi Urban | ODIYA |
| 265 | Bhubaneswar | Cuttack | KENDRAPARA | Semi Urban | ODIYA |
| 266 | Bhubaneswar | Cuttack | KENDRAPARA COLLEGE | Semi Urban | ODIYA |
| 267 | Bhubaneswar | Cuttack | PARADEEP (PORT TOWN) | Semi Urban | ODIYA |
| 268 | Bhubaneswar | Cuttack | TALCHER (072320) | Semi Urban | ODIYA |
| 269 | Bhubaneswar | Cuttack | TALCHER (676400) | Semi Urban | ODIYA |
| 270 | Bhubaneswar | Sambalpur | Balangir | Semi Urban | ODIYA |
| 271 | Bhubaneswar | Sambalpur | Bargarh | Semi Urban | ODIYA |
| 272 | Bhubaneswar | Sambalpur | Boudh | Semi Urban | ODIYA |
| 273 | Bhubaneswar | Sambalpur | Catholic Diocese of Sambalpur | Urban | ODIYA |
| 274 | Bhubaneswar | Sambalpur | Deogarh | Semi Urban | ODIYA |
| 275 | Bhubaneswar | Sambalpur | Jharsuguda | Semi Urban | ODIYA |
| 276 | Bhubaneswar | Sambalpur | Kantabanji | Semi Urban | ODIYA |
| 277 | Bhubaneswar | Sambalpur | Nuapada | Rural | ODIYA |
| 278 | Bhubaneswar | Sambalpur | Padampur | Semi Urban | ODIYA |
| 279 | Bhubaneswar | Sambalpur | Patnagarh | Semi Urban | ODIYA |
| 280 | Bhubaneswar | Sambalpur | Patnagarh Road | Semi Urban | ODIYA |
| 281 | Bhubaneswar | Sambalpur | Rourkela | Urban | ODIYA |
| 282 | Bhubaneswar | Sambalpur | Sambalpur | Urban | ODIYA |
| 283 | Bhubaneswar | Sambalpur | Sonepur | Semi Urban | ODIYA |
| 284 | Bhubaneswar | Sambalpur | Sundergarh | Semi Urban | ODIYA |
| 285 | Bhubaneswar | Sambalpur | Uditnagar | Urban | ODIYA |
| 286 | Bhubaneswar | Sambalpur | Ufla | Rural | ODIYA |
| 287 | Chandigarh | Chandigarh | NAC MANIMAJRA | Urban | PUNJABI |
| 288 | Chandigarh | Chandigarh | SECTOR 16, CHANDIGARH | Urban | PUNJABI |
| 289 | Chandigarh | Chandigarh | SECTOR 17 B, CHANDIGARH | Urban | PUNJABI |
| 290 | Chandigarh | Chandigarh | SECTOR 22 D, CHANDIGARH | Urban | PUNJABI |
| 291 | Chandigarh | Chandigarh | SECTOR 26, CHANDIGARH | Urban | PUNJABI |
| 292 | Chandigarh | Chandigarh | SECTOR 28, CHANDIGARH | Urban | PUNJABI |
| 293 | Chandigarh | Hisar | AGROHA | RURAL | HINDI |
| 294 | Chandigarh | Hisar | CLOCK TOWER BHIWANI | Urban | HINDI |
| 295 | Chandigarh | Hisar | DABRA CHOWK | Urban | HINDI |
| 296 | Chandigarh | Hisar | LOHARU | Semi Urban | HINDI |
| 297 | Chandigarh | Hisar | MCB HISAR | Urban | HINDI |
| 298 | Chandigarh | Hisar | UKLANA | Semi Urban | HINDI |
| 299 | Chandigarh | Jind | JIND CITY | Urban | HINDI |
| 300 | Chandigarh | Jind | KAITHAL | Urban | HINDI |
| 301 | Chandigarh | Jind | NARWANA RAILWAY ROAD | Semi Urban | HINDI |
| 302 | Chandigarh | Jind | PEGAN AMARHERI | RURAL | HINDI |

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|-------|--------------|--------------------|----------------------------------|---------------------------------|-------------------|
| 303 | Chandigarh | Jind | SAFIDON | Semi Urban | HINDI |
| 304 | Chandigarh | Jind | Urban ESTATE | Urban | HINDI |
| 305 | Chandigarh | Karnal | BALLA | Semi Urban | HINDI |
| 306 | Chandigarh | Karnal | G T ROAD | Urban | HINDI |
| 307 | Chandigarh | Karnal | JUNDLA | Semi Urban | HINDI |
| 308 | Chandigarh | Karnal | MODEL TOWN, YAMUNANAGAR | Urban | HINDI |
| 309 | Chandigarh | Karnal | PNB YAMUNANAGAR MAIN | Urban | HINDI |
| 310 | Chandigarh | Karnal | SALWAN | RURAL | HINDI |
| 311 | Chandigarh | Kurukshetra | DRM RAILWAY STATION | Urban | HINDI |
| 312 | Chandigarh | Kurukshetra | MODEL TOWN AMBALA | Urban | HINDI |
| 313 | Chandigarh | Kurukshetra | NARAINGARH | RURAL | HINDI |
| 314 | Chandigarh | Kurukshetra | PIPLI | Urban | HINDI |
| 315 | Chandigarh | Kurukshetra | RATGAL | Urban | HINDI |
| 316 | Chandigarh | Kurukshetra | SECTOR- 5 | Urban | HINDI |
| 317 | Chandigarh | Panipat | G T ROAD, PANIPAT | Urban | HINDI |
| 318 | Chandigarh | Panipat | GANAUR | Semi Urban | HINDI |
| 319 | Chandigarh | Panipat | SAMALKHA | Semi Urban | HINDI |
| 320 | Chandigarh | Panipat | SIWAH | RURAL | HINDI |
| 321 | Chandigarh | Panipat | SONEPAT MAIN | Urban | HINDI |
| 322 | Chandigarh | Panipat | TEHSIL CAMP | Urban | HINDI |
| 323 | Chandigarh | Rewari | ATELI | RURAL | HINDI |
| 324 | Chandigarh | Rewari | CHARKHI DADRI MAIN | Semi Urban | HINDI |
| 325 | Chandigarh | Rewari | CIRCULAR ROAD | Urban | HINDI |
| 326 | Chandigarh | Rewari | COURT ROAD, NARNAUL | Semi Urban | HINDI |
| 327 | Chandigarh | Rewari | MAHENDERGAR MAIN | Semi Urban | HINDI |
| 328 | Chandigarh | Rewari | NEW GRAIN MARKET | Urban | HINDI |
| 329 | Chandigarh | Rohtak | CIVIL LINE ROHTAK | Urban | HINDI |
| 330 | Chandigarh | Rohtak | JHAJJAR | Semi Urban | HINDI |
| 331 | Chandigarh | Rohtak | KANSALA | RURAL | HINDI |
| 332 | Chandigarh | Rohtak | MEHAM | Semi Urban | HINDI |
| 333 | Chandigarh | Rohtak | RAILWAY ROAD BAHADURGARH | Urban | HINDI |
| 334 | Chandigarh | Rohtak | SONIPAT ROAD, ROHTAK | Urban | HINDI |
| 335 | Chandigarh | Sirsa | CITY THANA ROAD | Urban | HINDI |
| 336 | Chandigarh | Sirsa | DING | RURAL | HINDI |
| 337 | Chandigarh | Sirsa | ELLENABAD | Semi Urban | HINDI |
| 338 | Chandigarh | Sirsa | FATEHBAD NEW MANDI | Semi Urban | HINDI |
| 339 | Chandigarh | Sirsa | RORI BAZAR | Urban | HINDI |
| 340 | Chandigarh | Sirsa | SIRSA BARNALA ROAD | Urban | HINDI |
| 341 | Chennai | Thiruvananthapuram | Kalathipady, Kottayam | Semi Urban | Malayalam |
| 342 | Chennai | Thiruvananthapuram | Kazhakkuttam, Thiruvananthapuram | Semi Urban | Malayalam |
| 343 | Chennai | Thiruvananthapuram | Kumarapuram, Thiruvananthapuram | Urban | Malayalam |
| 344 | Chennai | Thiruvananthapuram | QS Road, Kollam | Urban | Malayalam |
| 345 | Chennai | Thiruvananthapuram | Thiruvalla | Semi Urban | Malayalam |
| 346 | Chennai | Chennai | AMBUR | Urban | TAMIL |
| 347 | Chennai | Chennai | MINT STREET | Metro | TAMIL |
| 348 | Chennai | Chennai | MYLAPORE | Metro | TAMIL |
| 349 | Chennai | Chennai | NUNGAMBAKKAM | Metro | TAMIL |
| 350 | Chennai | Chennai | PALLIKONDA | Semi Urban | TAMIL |
| 351 | Chennai | Chennai | PORUR | Semi Urban | TAMIL |
| 352 | Chennai | Chennai | T NAGAR | Metro | TAMIL |
| 353 | Chennai | Chennai | TAMBARAM EAST | Urban | TAMIL |
| 354 | Chennai | Chennai | VELLORE | Urban | TAMIL |
| 355 | Chennai | Chennai | WASHERMANPET | Metro | TAMIL |
| 356 | Chennai | Coimbatore | COIMBATORE -AVINASHI ROAD | Metro | TAMIL |
| 357 | Chennai | Coimbatore | ERODE MAIN | Urban | TAMIL |
| 358 | Chennai | Coimbatore | HOSUR | Urban | TAMIL |
| 359 | Chennai | Coimbatore | KARUR | Semi Urban | TAMIL |
| 360 | Chennai | Coimbatore | SALEM MAIN | Urban | TAMIL |
| 361 | Chennai | Coimbatore | THENI | Semi Urban | TAMIL |
| 362 | Chennai | Coimbatore | VEERAPANDI | RURAL | TAMIL |
| 363 | Chennai | Ernakulam | Ambalapara | Semi Urban | Malayalam |
| 364 | Chennai | Ernakulam | Chandranagar | Urban | Malayalam |
| 365 | Chennai | Ernakulam | Chittur Pgt | Semi Urban | Malayalam |
| 366 | Chennai | Ernakulam | Kavassery | Semi Urban | Malayalam |
| 367 | Chennai | Ernakulam | M G Road, Ernakulam | Urban | Malayalam |
| 368 | Chennai | Ernakulam | Market Road, Ernakulam | Urban | Malayalam |
| 369 | Chennai | Ernakulam | Moorakanikara | Rural | Malayalam |
| 370 | Chennai | Ernakulam | Neemara | Semi Urban | Malayalam |
| 371 | Chennai | Ernakulam | Palakkad Sultanpet | Urban | Malayalam |
| 372 | Chennai | Ernakulam | Pudukkad | Semi Urban | Malayalam |
| 373 | Chennai | Kozhikode | BANK ROAD KANNUR | Urban | MALAYALAM |
| 374 | Chennai | Kozhikode | KASARGOD | Semi Urban | MALAYALAM |
| 375 | Chennai | Kozhikode | LINK ROAD | Urban | MALAYALAM |
| 376 | Chennai | Kozhikode | MALAPPURAM | Semi Urban | MALAYALAM |
| 377 | Chennai | Kozhikode | MEENCHANDA | Urban | MALAYALAM |
| 378 | Chennai | Kozhikode | TALIPARAMBA | Semi Urban | MALAYALAM |
| 379 | Chennai | Kozhikode | VATAKARA | Semi Urban | MALAYALAM |
| 380 | Chennai | Kozhikode | WANDOOR | Semi Urban | MALAYALAM |

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|-------|--------------|----------------|--|---------------------------------|-------------------|
| 381 | Chennai | Trichy | Ambasamudram | Semi Urban | Tamil |
| 382 | Chennai | Trichy | Kumbakonam | Urban | Tamil |
| 383 | Chennai | Trichy | Madurai Anna Nagar | Metro | Tamil |
| 384 | Chennai | Trichy | Madurai North Veli | Metro | Tamil |
| 385 | Chennai | Trichy | Marthandam | Semi Urban | Tamil |
| 386 | Chennai | Trichy | Mayiladuthurai | Semi Urban | Tamil |
| 387 | Chennai | Trichy | Sethurapatti | Rural | Tamil |
| 388 | Chennai | Trichy | Trichy Thillai Nagar | Urban | Tamil |
| 389 | Chennai | Trichy | Trichy WB Road | Urban | Tamil |
| 390 | Chennai | Trichy | Vettanviduthy | Rural | Tamil |
| 391 | Dehradun | Dehradun | Bhaniawala | Rural | Hindi |
| 392 | Dehradun | Dehradun | Dak Pather- Dehradun | Rural | Hindi |
| 393 | Dehradun | Dehradun | Dehradun Ajabpur | Urban | Hindi |
| 394 | Dehradun | Dehradun | Dehradun- Clock Tower | Urban | Hindi |
| 395 | Dehradun | Dehradun | Dehradun Tilak Road | Urban | Hindi |
| 396 | Dehradun | Dehradun | Dehradun, Clock Tower | Urban | Hindi |
| 397 | Dehradun | Dehradun | Dehradun, IMA | Urban | Hindi |
| 398 | Dehradun | Dehradun | Dehradun, Indra Nagar | Urban | Hindi |
| 399 | Dehradun | Dehradun | Dehradun, Paltan Bazar | Urban | Hindi |
| 400 | Dehradun | Dehradun | Dehradun, Patel Nagar | Urban | Hindi |
| 401 | Dehradun | Dehradun | Dehradun, Shimla Rd B/Pass | Urban | Hindi |
| 402 | Dehradun | Dehradun | Dehradun, Survey of India | Urban | Hindi |
| 403 | Dehradun | Dehradun | Dehradun, Vidhan Sabha | Urban | Hindi |
| 404 | Dehradun | Dehradun | Dehradun, Yamuna Colony | Urban | Hindi |
| 405 | Dehradun | Dehradun | Doiwala | Rural | Hindi |
| 406 | Dehradun | Dehradun | EC Road, Dehradun | Urban | Hindi |
| 407 | Dehradun | Dehradun | Kanwali Road | Urban | Hindi |
| 408 | Dehradun | Dehradun | Mussoorie (Tourist locations) | Semi Urban | Hindi |
| 409 | Dehradun | Dehradun | Prem Nagar, Dehradun | Urban | Hindi |
| 410 | Dehradun | Dehradun | Raja Road | Urban | Hindi |
| 411 | Dehradun | Dehradun | Rishikesh, Haridwar Road | Semi Urban | Hindi |
| 412 | Dehradun | Dehradun | Rishikesh, L J Road | Semi Urban | Hindi |
| 413 | Dehradun | Dehradun | Vikas Nagar | Semi Urban | Hindi |
| 414 | Dehradun | Haldwani | Bajpur – Bareilly | Semi Urban | Hindi |
| 415 | Dehradun | Haldwani | Gadarpur | Rural | Hindi |
| 416 | Dehradun | Haldwani | Haldwani Main | Urban | Hindi |
| 417 | Dehradun | Haldwani | Haldwani, Railway Bazar | Urban | Hindi |
| 418 | Dehradun | Haldwani | Kashipur ADB | Urban | Hindi |
| 419 | Dehradun | Haldwani | Kashipur Main | Urban | Hindi |
| 420 | Dehradun | Haldwani | Khatima | Semi Urban | Hindi |
| 421 | Dehradun | Haldwani | Nainital (Tourist locations) | Semi Urban | Hindi |
| 422 | Dehradun | Haldwani | Pithoragarh, Naya Bazar | Semi Urban | Hindi |
| 423 | Dehradun | Haldwani | Ramnagar Nainital | Semi Urban | Hindi |
| 424 | Dehradun | Haldwani | Ranikhet | Semi Urban | Hindi |
| 425 | Dehradun | Haldwani | Rudrapur Distt. Udham Singh Ngr | Urban | Hindi |
| 426 | Dehradun | Haldwani | Sitaraganj Kashipur | Semi Urban | Hindi |
| 427 | Dehradun | Haridwar | Haridwar, Ahmedpur | Rural | Hindi |
| 428 | Dehradun | Haridwar | Haridwar, BHEL Ranipur | Rural | Hindi |
| 429 | Dehradun | Haridwar | Haridwar, Gurukul Kangri | Urban | Hindi |
| 430 | Dehradun | Haridwar | Haridwar, Mayapur | Urban | Hindi |
| 431 | Dehradun | Haridwar | Haridwar-Shivalik Nagar | Rural | Hindi |
| 432 | Dehradun | Haridwar | Jagjeetpur | Semi Urban | Hindi |
| 433 | Dehradun | Haridwar | Jagjitpur | Semi Urban | Hindi |
| 434 | Dehradun | Haridwar | Roorkee, B.T. Ganj | Urban | Hindi |
| 435 | Dehradun | Haridwar | Roorkee, Civil Lines | Urban | Hindi |
| 436 | Dehradun | Haridwar | Roorkee, IIT | Urban | Hindi |
| 437 | Dehradun | Haridwar | Roorkee, Ramnagar | Urban | Hindi |
| 438 | Dehradun | Tehri | Kotdwara (Uttaranchal) | Rural | Hindi |
| 439 | Dehradun | Tehri | New Tehri (District Headquarter) | Rural | Hindi |
| 440 | Dehradun | Tehri | Pauri, Haridwar (District Headquarter) | Rural | Hindi |
| 441 | Dehradun | Tehri | Srinagar (Garhwal) | Semi Urban | Hindi |
| 442 | Dehradun | Tehri | Uttarkashi (District Headquarter) | Rural | Hindi |
| 443 | Delhi | East delhi | Bhajanpura | Urban | Hindi |
| 444 | Delhi | East delhi | Burari (105100) | Urban | Hindi |
| 445 | Delhi | East delhi | Burari (172910) | Urban | Hindi |
| 446 | Delhi | East delhi | Gandhi Nagar | Metro | Hindi |
| 447 | Delhi | East delhi | Gurudwara Road | Metro | Hindi |
| 448 | Delhi | East delhi | Kailash Nagar | Metro | Hindi |
| 449 | Delhi | East delhi | Kamla Nagar | Metro | Hindi |
| 450 | Delhi | East delhi | Karawal Nagar | Rural | Hindi |
| 451 | Delhi | East delhi | Krishan Nagar | Metro | Hindi |
| 452 | Delhi | East delhi | Laxmi Nagar (048810) | Metro | Hindi |
| 453 | Delhi | East delhi | Laxmi Nagar (160300) | Metro | Hindi |
| 454 | Delhi | East delhi | Mustafabad | Urban | Hindi |
| 455 | Delhi | East delhi | New Rohtak Road | Metro | Hindi |
| 456 | Delhi | East delhi | Paharganj | Metro | Hindi |
| 457 | Delhi | East delhi | Preet Vihar | Metro | Hindi |
| 458 | Delhi | East delhi | Radhey Puri | Metro | Hindi |

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| SL NO | Name of zone | Name of circle | NAME OF BRANCH | CATEGORY (Metro /Urban / RURAL) | REGIONAL LANGUAGE |
|-------|--------------|----------------|--|---------------------------------|-------------------|
| 459 | Delhi | East delhi | Shahdara | Metro | Hindi |
| 460 | Delhi | East delhi | Shiv Vihar | Rural | Hindi |
| 461 | Delhi | East delhi | Vasundhara Enclave | Metro | Hindi |
| 462 | Delhi | East delhi | Vishwas Nagar | Metro | Hindi |
| 463 | Delhi | East delhi | Yamuna Vihar | Metro | Hindi |
| 464 | Delhi | Ghaziabad | Ambedkar Marg | Urban | Hindi |
| 465 | Delhi | Ghaziabad | Crossing Republic | Semi Urban | Hindi |
| 466 | Delhi | Ghaziabad | G T Road | Urban | Hindi |
| 467 | Delhi | Ghaziabad | Govindpuri | Semi Urban | Hindi |
| 468 | Delhi | Ghaziabad | Indirapuram | Urban | Hindi |
| 469 | Delhi | Ghaziabad | Kaushambi | Urban | Hindi |
| 470 | Delhi | Ghaziabad | Loni | Rural | Hindi |
| 471 | Delhi | Ghaziabad | Loni eOBC | Rural | Hindi |
| 472 | Delhi | Ghaziabad | Modi Steel | Semi Urban | Hindi |
| 473 | Delhi | Ghaziabad | Modinagar | Urban | Hindi |
| 474 | Delhi | Ghaziabad | Mohan Nagar | Urban | Hindi |
| 475 | Delhi | Ghaziabad | Navyug Market | Urban | Hindi |
| 476 | Delhi | Ghaziabad | PNB Tronica City | Semi Urban | Hindi |
| 477 | Delhi | Ghaziabad | Raj Nagar | Urban | Hindi |
| 478 | Delhi | Ghaziabad | Raoli Kalan | Rural | Hindi |
| 479 | Delhi | Ghaziabad | Razapur | Urban | Hindi |
| 480 | Delhi | Ghaziabad | Sarna | Rural | Hindi |
| 481 | Delhi | Ghaziabad | Tila Sehbazpur | Rural | Hindi |
| 482 | Delhi | Ghaziabad | Ukharsi | Semi Urban | Hindi |
| 483 | Delhi | Gurugram | Fountain Chowk Gurugram | Urban | Hindi |
| 484 | Delhi | Gurugram | Garhi Harsaru | Rural | Hindi |
| 485 | Delhi | Gurugram | Hailey Mandi | Semi Urban | Hindi |
| 486 | Delhi | Gurugram | Hathin | Rural | Hindi |
| 487 | Delhi | Gurugram | Manesar | Semi Urban | Hindi |
| 488 | Delhi | Gurugram | New Railway Road Gurugram | Urban | Hindi |
| 489 | Delhi | Gurugram | NIT Faridabad (016700) | Urban | Hindi |
| 490 | Delhi | Gurugram | NIT Faridabad (001810) | Urban | Hindi |
| 491 | Delhi | Gurugram | Sohna | Semi Urban | Hindi |
| 492 | Delhi | Gurugram | Sukhrali | Urban | Hindi |
| 493 | Delhi | Noida | Alpha-2, Greater Noida | Urban | Hindi |
| 494 | Delhi | Noida | Bilaspur | Rural | Hindi |
| 495 | Delhi | Noida | Chhapraula | Rural | Hindi |
| 496 | Delhi | Noida | Dadri | Semi Urban | Hindi |
| 497 | Delhi | Noida | Gamma, Greater Noida | Urban | Hindi |
| 498 | Delhi | Noida | Sector-1, Noida | Urban | Hindi |
| 499 | Delhi | Noida | Sector-18, Noida | Urban | Hindi |
| 500 | Delhi | Noida | Sector-27, Noida | Urban | Hindi |
| 501 | Delhi | Noida | Sector-61, Noida | Urban | Hindi |
| 502 | Delhi | Noida | Sector-63, Noida | Urban | Hindi |
| 503 | Delhi | North delhi | Adarash Nagar | Metro | Hindi |
| 504 | Delhi | North delhi | Khera Kalan | Rural | Hindi |
| 505 | Delhi | North delhi | Lawrence Road | Metro | Hindi |
| 506 | Delhi | North delhi | Model Town | Metro | Hindi |
| 507 | Delhi | North delhi | Pehladpur Bangar | Semi Urban | Hindi |
| 508 | Delhi | North delhi | Prashant Vihar | Urban | Hindi |
| 509 | Delhi | North delhi | Swaroop Nagar | Semi Urban | Hindi |
| 510 | Delhi | South delhi | Bhikaji Cama place | Metro | Hindi |
| 511 | Delhi | South delhi | Connaught circus | Metro | Hindi |
| 512 | Delhi | South delhi | Connaught circus N-46 | Metro | Hindi |
| 513 | Delhi | South delhi | ECE House | Metro | Hindi |
| 514 | Delhi | South delhi | Khan Market | Metro | Hindi |
| 515 | Delhi | South delhi | Maharani Bagh | Semi Urban | Hindi |
| 516 | Delhi | South delhi | MCB | Metro | Hindi |
| 517 | Delhi | South delhi | Sansad Marg | Metro | Hindi |
| 518 | Delhi | South delhi | South Extension 1 | Metro | Hindi |
| 519 | Delhi | South delhi | Vasant Kunj | Metro | Hindi |
| 520 | Delhi | West delhi | DELHI, NEW RAJINDER NAGAR | Metro | HINDI |
| 521 | Delhi | West delhi | DELHI, PASCHIM VIHAR | Metro | HINDI |
| 522 | Delhi | West delhi | DELHI, PUNJABI BAGH | Metro | HINDI |
| 523 | Delhi | West delhi | DELHI, RAJENDER NAGAR FIRE STATION | Metro | HINDI |
| 524 | Delhi | West delhi | DELHI, RAJENDRA PLACE | Metro | HINDI |
| 525 | Delhi | West delhi | DWARKA, SECTOR-12A | Metro | HINDI |
| 526 | Delhi | West delhi | JHARODA KALAN, DELHI POLICE TRAINING COLLEGE | RURAL | HINDI |
| 527 | Delhi | West delhi | NEW DELHI- EC VIKASPURI d block | Metro | HINDI |
| 528 | Delhi | West delhi | NEW DELHI JANAKPURI (HARI NAGAR) | Metro | HINDI |
| 529 | Delhi | West delhi | NEW DELHI JHATIKARA | RURAL | HINDI |
| 530 | Delhi | West delhi | NEW DELHI NAJAFGARH VILLAGE | Metro | HINDI |
| 531 | Delhi | West delhi | NEW DELHI- PUNJABI BAGH WEST | Metro | HINDI |
| 532 | Delhi | West delhi | NEW DELHI VIKASPURI F BLOCK | Metro | HINDI |
| 533 | Delhi | West delhi | NEW DELHI, JANAKPURI | Metro | HINDI |
| 534 | Delhi | West delhi | WEST PATEL NAGAR, DELHI | Metro | HINDI |

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|-------|--------------|---------------------------|-----------------------------|---------------------------------|-------------------|
| 535 | Durgapur | nadia | Chakdah | Semi Urban | Bengali |
| 536 | Durgapur | nadia | Gobrapota | Rural | Bengali |
| 537 | Durgapur | nadia | Haringhata hat | Rural | Bengali |
| 538 | Durgapur | nadia | Kalyani | Urban | Bengali |
| 539 | Durgapur | nadia | Krishnagar | Urban | Bengali |
| 540 | Durgapur | nadia | Mayapur | Urban | Bengali |
| 541 | Durgapur | nadia | Nabadwip | Urban | Bengali |
| 542 | Durgapur | nadia | Ranaghat | Semi Urban | Bengali |
| 543 | Durgapur | Burdwan | Burdwan | Urban | Bengali |
| 544 | Durgapur | Burdwan | Siuri | Semi Urban | Bengali |
| 545 | Durgapur | Durgapur | Andalmore | Rural | Bengali |
| 546 | Durgapur | Durgapur | Asansol Bazar | Urban | Bengali |
| 547 | Durgapur | Durgapur | Bhiringi | Urban | Bengali |
| 548 | Durgapur | Durgapur | City Centre Durgapur | Urban | Bengali |
| 549 | Durgapur | Durgapur | Hutton Road | Urban | Bengali |
| 550 | Durgapur | Durgapur | Nachan Road | Urban | Bengali |
| 551 | Durgapur | Durgapur | Raniganj | Urban | Bengali |
| 552 | Durgapur | Durgapur | Shilampur | Rural | Bengali |
| 553 | Durgapur | Malda | Balurghat (PNB) | Urban | Bengali |
| 554 | Durgapur | Malda | Gangarampur | Semi Urban | Bengali |
| 555 | Durgapur | Malda | Islampur | RURAL | Bengali |
| 556 | Durgapur | Malda | Kaliachak | RURAL | Bengali |
| 557 | Durgapur | Malda | Kaliaganj | Semi Urban | Bengali |
| 558 | Durgapur | Malda | Malda Station Road (eOBC) | Urban | Bengali |
| 559 | Durgapur | Malda | Raiganj Mohanbati (PNB 1.0) | Urban | Bengali |
| 560 | Durgapur | Malda | Raiganj(eUBI) | Urban | Bengali |
| 561 | Durgapur | Murshidabad | Beldanga | Semi Urban | Bengali |
| 562 | Durgapur | Murshidabad | Berhampore (446600) | Urban | Bengali |
| 563 | Durgapur | Murshidabad | Berhampur (022920) | Urban | Bengali |
| 564 | Durgapur | Murshidabad | Bhagwangola | Semi Urban | Bengali |
| 565 | Durgapur | Murshidabad | Farakka Barrage | Semi Urban | Bengali |
| 566 | Durgapur | Murshidabad | Gorabazar | Urban | Bengali |
| 567 | Durgapur | Murshidabad | Kandi | Semi Urban | Bengali |
| 568 | Durgapur | Murshidabad | Murshidabad | Semi Urban | Bengali |
| 569 | Durgapur | New Jalpaiguri (Siliguri) | Alipurduar | Urban | Bengali |
| 570 | Durgapur | New Jalpaiguri (Siliguri) | Cooch Behar | Semi Urban | Bengali |
| 571 | Durgapur | New Jalpaiguri (Siliguri) | Darjeeling | Urban | Nepali |
| 572 | Durgapur | New Jalpaiguri (Siliguri) | Gangtok (099810) | Urban | Nepali |
| 573 | Durgapur | New Jalpaiguri (Siliguri) | Gangtok (406800) | Semi Urban | Nepali |
| 574 | Durgapur | New Jalpaiguri (Siliguri) | Jalpaiguri | Urban | Bengali |
| 575 | Durgapur | New Jalpaiguri (Siliguri) | Sevoke Road | Urban | Bengali |
| 576 | Durgapur | New Jalpaiguri (Siliguri) | Subhaspally | Semi Urban | Bengali |
| 577 | Durgapur | Purulia | Bankura | Urban | Bengali |
| 578 | Durgapur | Purulia | Durba | Rural | Bengali |
| 579 | Durgapur | Purulia | Khatra | Rural | Bengali |
| 580 | Durgapur | Purulia | Parbelia | Rural | Bengali |
| 581 | Durgapur | Purulia | Purulia taxi Stand | Urban | Bengali |
| 582 | Durgapur | Purulia | Raghunathpur | Semi Urban | Bengali |
| 583 | Durgapur | Purulia | Sarbari | Rural | Bengali |
| 584 | Durgapur | Purulia | Sonamukhi | Semi Urban | Bengali |
| 585 | Guwahati | Agartala | AGARTALA, | Urban | BENGALI |
| 586 | Guwahati | Agartala | AGARTALA, HGB ROAD | Urban | BENGALI |
| 587 | Guwahati | Agartala | BAROMURA GTP | Urban | BENGALI |
| 588 | Guwahati | Agartala | BATTALA | Urban | BENGALI |
| 589 | Guwahati | Agartala | DHARMANAGAR | Semi Urban | BENGALI |
| 590 | Guwahati | Agartala | MANUBAZAR | RURAL | BENGALI |
| 591 | Guwahati | Agartala | RAMNAGAR | Urban | BENGALI |
| 592 | Guwahati | Dibrugarh | DIBRUGARH | Urban | ASSAMES |
| 593 | Guwahati | Dibrugarh | DIBRUGARH UNIVERSITY | Urban | ASSAMES |
| 594 | Guwahati | Dibrugarh | ITANAGAR | Urban | ASSAMES |
| 595 | Guwahati | Dibrugarh | MAHADEVPUR | RURAL | ASSAMES |
| 596 | Guwahati | Dibrugarh | NORTH LAKHIMPUR | Semi Urban | ASSAMESE |
| 597 | Guwahati | Dibrugarh | SILAPATHAR | Semi Urban | ASSAMESE |
| 598 | Guwahati | Dibrugarh | TINSUKIA | Urban | ASSAMES |
| 599 | Guwahati | Guwahati | A T ROAD | Urban | ASSAMESE |
| 600 | Guwahati | Guwahati | BAIHATA CHARALI | RURAL | ASSAMESE |
| 601 | Guwahati | Guwahati | BARPETA ROAD | Semi Urban | ASSAMESE |
| 602 | Guwahati | Guwahati | BHANGAGARH | Urban | ASSAMESE |
| 603 | Guwahati | Guwahati | BONGAIGAON | Semi Urban | ASSAMESE |
| 604 | Guwahati | Guwahati | FANCY BAZAR | Urban | ASSAMESE |
| 605 | Guwahati | Guwahati | GAUHATI ZOO ROAD | Urban | ASSAMESE |
| 606 | Guwahati | Guwahati | GUWAHATI | Urban | ASSAMESE |
| 607 | Guwahati | Guwahati | KAMAKHYA | Semi Urban | ASSAMESE |
| 608 | Guwahati | Guwahati | LAITUMKHAHRAH | Urban | KHASI |
| 609 | Guwahati | Guwahati | NONGTHYMMAI | Semi Urban | KHASI |
| 610 | Guwahati | Guwahati | RAMPUR | RURAL | ASSAMESE |
| 611 | Guwahati | Guwahati | SECRETARIAT DISPUR | Urban | ASSAMESE |
| 612 | Guwahati | Guwahati | ULUBARI | Urban | ASSAMESE |

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|-------|--------------|----------------|------------------------|---------------------------------|----------------------|
| 613 | Guwahati | Imphal | AIZAWL | Urban | MIZO |
| 614 | Guwahati | Imphal | DIMAPUR | Urban | NAGAMESE AND ENGLISH |
| 615 | Guwahati | Imphal | IMPHAL | Urban | MANIPURI |
| 616 | Guwahati | Imphal | IMPHAL | Urban | MANIPURI |
| 617 | Guwahati | Imphal | TAMENGLONG | Semi Urban | MANIPURI |
| 618 | Guwahati | Jorhat | BOKAKHAT | Semi Urban | ASSAMESE |
| 619 | Guwahati | Jorhat | GOLAGHAT | Semi Urban | ASSAMESE |
| 620 | Guwahati | Jorhat | JORHAT | Urban | ASSAMESE |
| 621 | Guwahati | Jorhat | K B ROAD | Urban | ASSAMESE |
| 622 | Guwahati | Jorhat | KAMALABARI | Urban | ASSAMESE |
| 623 | Guwahati | Jorhat | MORAN | RURAL | ASSAMESE |
| 624 | Guwahati | Jorhat | SIBSAGAR | Semi Urban | ASSAMESE |
| 625 | Guwahati | Nagaon | JAGIROAD | Semi Urban | ASSAMESE |
| 626 | Guwahati | Nagaon | MANGALDOI | Semi Urban | ASSAMESE |
| 627 | Guwahati | Nagaon | NAGAON (037300) | Urban | ASSAMESE |
| 628 | Guwahati | Nagaon | NAGAON (003120) | Urban | ASSAMESE |
| 629 | Guwahati | Silchar | BADARPUR | Urban | BENGALI |
| 630 | Guwahati | Silchar | KARIMGANJ | Urban | BENGALI |
| 631 | Guwahati | Silchar | LAKHIPUR CACHAR) | Semi Urban | BENGALI |
| 632 | Guwahati | Silchar | SILCHAR (003720) | Urban | BENGALI |
| 633 | Guwahati | Silchar | SILCHAR (311000) | Urban | BENGALI |
| 634 | Guwahati | Silchar | TARAPUR | Urban | BENGALI |
| 635 | Hyderabad | Bangalore | K G ROAD | Metro | KANNADA |
| 636 | Hyderabad | Bangalore | BEGUR(ELECTRONIC CITY) | RURAL | KANNADA |
| 637 | Hyderabad | Bangalore | J P NAGAR | Metro | KANNADA |
| 638 | Hyderabad | Bangalore | M G ROAD | Metro | KANNADA |
| 639 | Hyderabad | Bangalore | MAHALAKSHMI LAYOUT | Metro | KANNADA |
| 640 | Hyderabad | Bangalore | MYSORE MAIN | Urban | KANNADA |
| 641 | Hyderabad | Bangalore | NELAMANGALA | Semi Urban | KANNADA |
| 642 | Hyderabad | Bangalore | RAMANAGARA | Semi Urban | KANNADA |
| 643 | Hyderabad | Bangalore | RICHMOND ROAD | Metro | KANNADA |
| 644 | Hyderabad | Bangalore | SADASHIVA ROAD | Metro | KANNADA |
| 645 | Hyderabad | Hubli | Bijapur | Urban | KANNADA |
| 646 | Hyderabad | Hubli | Belgaum | Urban | KANNADA |
| 647 | Hyderabad | Hubli | Manglore-Candle Garden | Urban | KANNADA |
| 648 | Hyderabad | Hubli | Shimoga | Urban | KANNADA |
| 649 | Hyderabad | Hubli | Jeratgi | RURAL | KANNADA |
| 650 | Hyderabad | Hubli | Dharwad | Urban | KANNADA |
| 651 | Hyderabad | Hubli | Karwar | Semi Urban | KANNADA |
| 652 | Hyderabad | Hubli | Haveri | Semi Urban | KANNADA |
| 653 | Hyderabad | Hubli | Chitradurga | Urban | KANNADA |
| 654 | Hyderabad | Hubli | Koppal | Semi Urban | KANNADA |
| 655 | Hyderabad | Hyderabad | BANK STREET | Metro | TELUGU |
| 656 | Hyderabad | Hyderabad | CHANDANAGAR | Metro | TELUGU |
| 657 | Hyderabad | Hyderabad | JUBILEEHILLS | Metro | TELUGU |
| 658 | Hyderabad | Hyderabad | KURMED | RURAL | TELUGU |
| 659 | Hyderabad | Hyderabad | MIRLAGUDA | Semi Urban | TELUGU |
| 660 | Hyderabad | Hyderabad | MUDIGONDA | RURAL | TELUGU |
| 661 | Hyderabad | Hyderabad | MUSHEERABAD | Metro | TELUGU |
| 662 | Hyderabad | Hyderabad | NANDIGAON | Semi Urban | TELUGU |
| 663 | Hyderabad | Hyderabad | REGENCY PLAZA, AMERPET | Metro | TELUGU |
| 664 | Hyderabad | Hyderabad | VIKARABAD | Semi Urban | TELUGU |
| 665 | Hyderabad | Secunderabad | M G Road | Metro | Telugu |
| 666 | Hyderabad | Secunderabad | Bachupally | Semi Urban | Telugu |
| 667 | Hyderabad | Secunderabad | Bheemaram | Semi Urban | Telugu |
| 668 | Hyderabad | Secunderabad | Chennur | Rural | Telugu |
| 669 | Hyderabad | Secunderabad | Ellanthakunta | Rural | Telugu |
| 670 | Hyderabad | Secunderabad | Hanamkonda | Metro | Telugu |
| 671 | Hyderabad | Secunderabad | Kukatpally | Metro | Telugu |
| 672 | Hyderabad | Secunderabad | Mancherial | Semi Urban | Telugu |
| 673 | Hyderabad | Secunderabad | Patancheru | Metro | Telugu |
| 674 | Hyderabad | Secunderabad | R P Road | Metro | Telugu |
| 675 | Hyderabad | Vijayawada | Adoni | Semi Urban | Telugu |
| 676 | Hyderabad | Vijayawada | Alluru | Semi Urban | Telugu |
| 677 | Hyderabad | Vijayawada | Ananthapur | Urban | Telugu |
| 678 | Hyderabad | Vijayawada | Basinenipalli | Rural | Telugu |
| 679 | Hyderabad | Vijayawada | Darsi | Semi Urban | Telugu |
| 680 | Hyderabad | Vijayawada | Edara | Rural | Telugu |
| 681 | Hyderabad | Vijayawada | Guntur | Urban | Telugu |
| 682 | Hyderabad | Vijayawada | Kadapa | Urban | Telugu |
| 683 | Hyderabad | Vijayawada | MG Road | Urban | Telugu |
| 684 | Hyderabad | Vijayawada | Tirupathi | Urban | Telugu |
| 685 | Hyderabad | Visakhapatnam | Amalapuram | Semi Urban | Telugu |
| 686 | Hyderabad | Visakhapatnam | Anakapalle | Semi Urban | Telugu |
| 687 | Hyderabad | Visakhapatnam | Eluru | Urban | Telugu |
| 688 | Hyderabad | Visakhapatnam | Kakinada | Urban | Telugu |
| 689 | Hyderabad | Visakhapatnam | LIC Building | Urban | Telugu |

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|-------|--------------|----------------|--------------------------------|---------------------------------|-------------------|
| 690 | Hyderabad | Visakhapatnam | MVP Colony | Urban | Telugu |
| 691 | Hyderabad | Visakhapatnam | Rajahmundry | Urban | Telugu |
| 692 | Hyderabad | Visakhapatnam | Rellivalasa | Rural | Telugu |
| 693 | Hyderabad | Visakhapatnam | Tuni | Semi Urban | Telugu |
| 694 | Hyderabad | Visakhapatnam | Vizianagaram | Urban | Telugu |
| 695 | Jaipur | Alwar | Bhiwadi IE | Urban | Hindi |
| 696 | Jaipur | Alwar | Dausa | Semi Urban | Hindi |
| 697 | Jaipur | Alwar | Manu Marg, Alwar | Urban | Hindi |
| 698 | Jaipur | Alwar | MIA Alwar | Rural | Hindi |
| 699 | Jaipur | Bharatpur | Halena | Rural | Hindi |
| 700 | Jaipur | Bharatpur | Laxman Mandir Chowk, Bharatpur | Urban | Hindi |
| 701 | Jaipur | Bharatpur | Nadbai | Semi Urban | Hindi |
| 702 | Jaipur | Bharatpur | Rajendra Nagar, Bharatpur | Urban | Hindi |
| 703 | Jaipur | Bikaner | Dhegana | Rural | Hindi |
| 704 | Jaipur | Bikaner | Jassusar Gate | Urban | Hindi |
| 705 | Jaipur | Bikaner | Nokha | Semi Urban | Hindi |
| 706 | Jaipur | Bikaner | Rani Bazar | Urban | Hindi |
| 707 | Jaipur | Hanumangarh | Hanumangarh Town | Urban | Hindi |
| 708 | Jaipur | Hanumangarh | Rawatsar | Semi Urban | Hindi |
| 709 | Jaipur | Hanumangarh | Sardarshahar | Semi Urban | Hindi |
| 710 | Jaipur | Jaipur ajmer | Bapu Nagar, Jaipur | Metro | Hindi |
| 711 | Jaipur | Jaipur ajmer | IBB Jaipur | Metro | Hindi |
| 712 | Jaipur | Jaipur ajmer | Jawahar Nagar, Jaipur | Metro | Hindi |
| 713 | Jaipur | Jaipur ajmer | Karansar | Rural | Hindi |
| 714 | Jaipur | Jaipur ajmer | Karkeri | Rural | Hindi |
| 715 | Jaipur | Jaipur ajmer | Kutchery Road, Ajmer | Urban | Hindi |
| 716 | Jaipur | Jaipur ajmer | M I Road, Jaipur | Metro | Hindi |
| 717 | Jaipur | Jaipur ajmer | Nehru Place, Jaipur | Metro | Hindi |
| 718 | Jaipur | Jaipur ajmer | Pushkar | Semi Urban | Hindi |
| 719 | Jaipur | Jaipur ajmer | Raja Park, Jaipur | Metro | Hindi |
| 720 | Jaipur | Jaipur ajmer | Vaishali Nagar, Jaipur | Metro | Hindi |
| 721 | Jaipur | Jaipur sikar | Chomu | Semi Urban | Hindi |
| 722 | Jaipur | Jaipur sikar | Fatehpur Shekhawati | Semi Urban | Hindi |
| 723 | Jaipur | Jaipur sikar | Juliasar | Rural | Hindi |
| 724 | Jaipur | Jaipur sikar | Nawalgarh Road, Sikar | Urban | Hindi |
| 725 | Jaipur | Jaipur sikar | Piprali | Rural | Hindi |
| 726 | Jaipur | Jaipur sikar | Station Road, Sikar | Urban | Hindi |
| 727 | Jaipur | Jaipur sikar | Vidhyadhar Nagar, Jaipur | Metro | Hindi |
| 728 | Jaipur | Jodhpur | Balotra | Semi Urban | Hindi |
| 729 | Jaipur | Jodhpur | Barmer | Semi Urban | Hindi |
| 730 | Jaipur | Jodhpur | Chopasani Housing, Jodhpur | Urban | Hindi |
| 731 | Jaipur | Jodhpur | Khinchana | Rural | Hindi |
| 732 | Jaipur | Jodhpur | Sojati Gate | Urban | Hindi |
| 733 | Jaipur | Kota | Bamanwas | Rural | Hindi |
| 734 | Jaipur | Kota | Bhawanimandi | Semi Urban | Hindi |
| 735 | Jaipur | Kota | Itawa | Semi Urban | Hindi |
| 736 | Jaipur | Kota | Kota IE | Urban | Hindi |
| 737 | Jaipur | Sriganganagar | 13 LNP Tania University | Rural | Hindi |
| 738 | Jaipur | Sriganganagar | Birbal Chowk, Sriganganagar | Urban | Hindi |
| 739 | Jaipur | Sriganganagar | Meera Marg, Srianganagar | Urban | Hindi |
| 740 | Jaipur | Sriganganagar | Raisinghnagar | Semi Urban | Hindi |
| 741 | Jaipur | Sriganganagar | Suratgarh | Semi Urban | Hindi |
| 742 | Jaipur | Udaipur | Banswara | Semi Urban | Hindi |
| 743 | Jaipur | Udaipur | Chetak Circle Udaipur | Urban | Hindi |
| 744 | Jaipur | Udaipur | Panchsheel Marg Udaipur | Urban | Hindi |
| 745 | Kolkata | 24 pgs. North | Chandpara | RURAL | Bengali/English |
| 746 | Kolkata | 24 pgs. North | Dattapukur | Semi Urban | Bengali/English |
| 747 | Kolkata | 24 pgs. North | Habra | Semi Urban | Bengali/English |
| 748 | Kolkata | 24 pgs. North | Barasat e-uni | Urban | Bengali |
| 749 | Kolkata | 24 pgs. North | New Barrack pore | Urban | Bengali |
| 750 | Kolkata | Hooghly | Arambagh e-UNI | Semi Urban | Bengali |
| 751 | Kolkata | Hooghly | Champadanga | Semi Urban | Bengali |
| 752 | Kolkata | Hooghly | Chinsurah e-UNI | Urban | Bengali |
| 753 | Kolkata | Hooghly | Dasghara | RURAL | Bengali |
| 754 | Kolkata | Hooghly | Dhaniakhali | RURAL | Bengali |
| 755 | Kolkata | Hooghly | Maresh | Urban | Bengali |
| 756 | Kolkata | Hooghly | Singur e-UNI | Semi Urban | Bengali |
| 757 | Kolkata | Kharagpur | BELDA | RURAL | BENGALI |
| 758 | Kolkata | Kharagpur | IIT | Urban | BENGALI |
| 759 | Kolkata | Kharagpur | INDA | Urban | BENGALI |
| 760 | Kolkata | Kharagpur | MALANCHA | Urban | BENGALI |
| 761 | Kolkata | Kharagpur | SABANG | Semi Urban | BENGALI |
| 762 | Kolkata | Kolkata north | BIRATI PNB | Urban | BENGALI |
| 763 | Kolkata | Kolkata north | COLLEGE STREET E-UNI | Metro | BENGALI |
| 764 | Kolkata | Kolkata north | DUMDUM | Metro | BENGALI |
| 765 | Kolkata | Kolkata north | NEW MANICKTALA | Metro | BENGALI |
| 766 | Kolkata | Kolkata north | PATHORGHATA | RURAL | BENGALI |
| 767 | Kolkata | Kolkata north | SECTOR I SALT LAKE | Urban | BENGALI |

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|-------|--------------|-------------------|---------------------------------------|---------------------------------|-------------------|
| 768 | Kolkata | Kolkata south | Barisha | Metro | Bengali |
| 769 | Kolkata | Kolkata south | Behala | Metro | Bengali |
| 770 | Kolkata | Kolkata south | Bondel Road | Metro | Bengali |
| 771 | Kolkata | Kolkata south | Bosepukur Rajdanga | Metro | Bengali |
| 772 | Kolkata | Kolkata south | Garia | RURAL | Bengali |
| 773 | Kolkata | Kolkata south | Gariahat | Metro | Bengali |
| 774 | Kolkata | Kolkata south | Jadavpur | Metro | Bengali |
| 775 | Kolkata | Kolkata west | Brabourne Road | Metro | Bengali |
| 776 | Kolkata | Kolkata west | Domjur | Semi Urban | Bengali |
| 777 | Kolkata | Kolkata west | Garacharma | Semi Urban | Bengali |
| 778 | Kolkata | Kolkata west | Harish Mukherjee Road | Metro | Bengali |
| 779 | Kolkata | Kolkata west | Kolkata IBB | Metro | Bengali |
| 780 | Kolkata | Kolkata west | Kolkata Shakespeare Sarani | Metro | Bengali |
| 781 | Kolkata | Kolkata west | O.C.H. St | Metro | Bengali |
| 782 | Kolkata | Paschim medinipur | C K TOWN | RURAL | BANGLA |
| 783 | Kolkata | Paschim medinipur | DASPUR | Semi Urban | BANGLA |
| 784 | Kolkata | Paschim medinipur | GHATAL | Urban | BANGLA |
| 785 | Kolkata | Paschim medinipur | MIDNAPUR | Urban | BANGLA |
| 786 | Kolkata | Paschim medinipur | SAT BANKURA | Semi Urban | BANGLA |
| 787 | Kolkata | Purba medinipur | Bajkul | RURAL | Bengali |
| 788 | Kolkata | Purba medinipur | Contai | Semi Urban | Bengali |
| 789 | Kolkata | Purba medinipur | Haldia Khanjanchak | Urban | Bengali |
| 790 | Kolkata | Purba medinipur | Panskura | RURAL | Bengali |
| 791 | Kolkata | Purba medinipur | Ramnagar | RURAL | Bengali |
| 792 | Kolkata | Purba medinipur | Tamluk | Semi Urban | Bengali |
| 793 | Kolkata | South 24 parganas | Amtala | RURAL | Bengali |
| 794 | Kolkata | South 24 parganas | Diamond Harbour | Semi Urban | Bengali |
| 795 | Kolkata | South 24 parganas | Kolkata Baruipur | Semi Urban | Bengali |
| 796 | Kolkata | South 24 parganas | Maheshtala P | Urban | Bengali |
| 797 | Kolkata | South 24 parganas | New Garia | Urban | Bengali |
| 798 | Kolkata | South 24 parganas | Sonarpur | Urban | Bengali |
| 799 | Lucknow | Ayodhya | Akbarpur , Main | Urban | Hindi |
| 800 | Lucknow | Ayodhya | Balrampur | Semi Urban | Hindi |
| 801 | Lucknow | Ayodhya | Bansi | Semi Urban | Hindi |
| 802 | Lucknow | Ayodhya | Civil Lines, Ayodhya | Urban | Hindi |
| 803 | Lucknow | Ayodhya | Gonda Main | Urban | Hindi |
| 804 | Lucknow | Ayodhya | KESHAVPUR PAHARWA | RURAL | HINDI |
| 805 | Lucknow | Ayodhya | KNIT, SULTANPUR | RURAL | HINDI |
| 806 | Lucknow | Ayodhya | LIC Beniganj, | Urban | Hindi |
| 807 | Lucknow | Ayodhya | Nayaghat | Semi Urban | Hindi |
| 808 | Lucknow | Ayodhya | Sahabganj | Urban | Hindi |
| 809 | Lucknow | Ayodhya | SAUNGHAT | RURAL | HINDI |
| 810 | Lucknow | Ayodhya | Sultanpur Awadh | Urban | Hindi |
| 811 | Lucknow | Ayodhya | Tanda | Semi Urban | Hindi |
| 812 | Lucknow | Gorakhpur | Anand Nagar | Semi Urban | Hindi |
| 813 | Lucknow | Gorakhpur | Bank Road | Urban | Hindi |
| 814 | Lucknow | Gorakhpur | Chauri Chaura | RURAL | HINDI |
| 815 | Lucknow | Gorakhpur | Civil Lines | Urban | Hindi |
| 816 | Lucknow | Gorakhpur | EKLA BAZAR | RURAL | HINDI |
| 817 | Lucknow | Gorakhpur | Industrial Area Gorakhnath, Gorakhpur | Urban | Hindi |
| 818 | Lucknow | Gorakhpur | Jubilee Branch | Urban | Hindi |
| 819 | Lucknow | Gorakhpur | Kasia | Semi Urban | Hindi |
| 820 | Lucknow | Gorakhpur | Kunraghat Branch | Urban | Hindi |
| 821 | Lucknow | Gorakhpur | Ramgarhtal | Urban | Hindi |
| 822 | Lucknow | Gorakhpur | Sant Kabir Naqar | Semi Urban | Hindi |
| 823 | Lucknow | Gorakhpur | SC Padrauna | Semi Urban | Hindi |
| 824 | Lucknow | Gorakhpur | KAURIRAM | RURAL | HINDI |
| 825 | Lucknow | Lucknow | Ashok Marg, Lucknow | Urban | HINDI |
| 826 | Lucknow | Lucknow | Banthara | Semi Urban | Hindi |
| 827 | Lucknow | Lucknow | Chattameel | RURAL | HINDI |
| 828 | Lucknow | Lucknow | GHAILLA | RURAL | HINDI |
| 829 | Lucknow | Lucknow | Gomtinahgar, Lucknow | Urban | HINDI |
| 830 | Lucknow | Lucknow | HAL Township, Lucknow | Urban | HINDI |
| 831 | Lucknow | Lucknow | Hazratganj, Lucknow | Urban | HINDI |
| 832 | Lucknow | Lucknow | Indira Market, barabanki | Semi Urban | Hindi |
| 833 | Lucknow | Lucknow | KSGA,Barabanki | Semi Urban | Hindi |
| 834 | Lucknow | Lucknow | M.G. Marg | Urban | HINDI |
| 835 | Lucknow | Lucknow | Municipal Market, Barabanki | Semi Urban | Hindi |
| 836 | Lucknow | Lucknow | Nishatganj,Lucknow | Urban | HINDI |
| 837 | Lucknow | Lucknow | SAFDARGANJ | RURAL | HINDI |
| 838 | Lucknow | Lucknow | VibhutiKhand, Lucknow | Urban | HINDI |
| 839 | Lucknow | Sitapur | Dadabad Ricchai Chauraha,Sitapur | RURAL | HINDI |
| 840 | Lucknow | Sitapur | H S Market Bahraich | Urban | HINDI |
| 841 | Lucknow | Sitapur | Hardoi | Urban | HINDI |
| 842 | Lucknow | Sitapur | Hospital Road Lakhimpur | Urban | HINDI |
| 843 | Lucknow | Sitapur | Kachauna Pastseni | Semi Urban | Hindi |
| 844 | Lucknow | Sitapur | Kasta | RURAL | HINDI |
| 845 | Lucknow | Sitapur | MG Road Hardoi | Urban | HINDI |

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|-------|--------------|----------------|--------------------------------|---------------------------------|-------------------|
| 846 | Lucknow | Sitapur | Sidhauili | Semi Urban | Hindi |
| 847 | Lucknow | Sitapur | Sitapur | Urban | HINDI |
| 848 | Lucknow | Sitapur | Station Road Lakhimpur | Urban | HINDI |
| 849 | Lucknow | Sitapur | Bhinga | Semi Urban | Hindi |
| 850 | Ludhiana | Bathinda | Bathinda Arya Samaj Chowk | Urban | Punjabi |
| 851 | Ludhiana | Bathinda | Bathinda Bank Street | Urban | Punjabi |
| 852 | Ludhiana | Bathinda | Bathinda Main | Urban | Punjabi |
| 853 | Ludhiana | Bathinda | K C Road, Barnala | Urban | Punjabi |
| 854 | Ludhiana | Bathinda | Kothaguru | Rural | Punjabi |
| 855 | Ludhiana | Bathinda | Rampura Phul | Semi Urban | Punjabi |
| 856 | Ludhiana | Bathinda | Sangat | Rural | Punjabi |
| 857 | Ludhiana | Bathinda | Tapa | Semi Urban | Punjabi |
| 858 | Ludhiana | Fazilka | Abohar Main | Urban | Punjabi |
| 859 | Ludhiana | Fazilka | Gaushala Road Fazilka | Semi Urban | Punjabi |
| 860 | Ludhiana | Fazilka | Ghallu | Rural | Punjabi |
| 861 | Ludhiana | Fazilka | Gidderbaha | Semi Urban | Punjabi |
| 862 | Ludhiana | Fazilka | Ngm Abohar | Urban | Punjabi |
| 863 | Ludhiana | Fazilka | Sri Muktsar Sahib | Urban | Punjabi |
| 864 | Ludhiana | Ludhiana | Daad | Rural | PUNJABI |
| 865 | Ludhiana | Ludhiana | Dhandari Kalan | Urban | PUNJABI |
| 866 | Ludhiana | Ludhiana | G T Road Khanna | Semi Urban | PUNJABI |
| 867 | Ludhiana | Ludhiana | Gill Road | Urban | PUNJABI |
| 868 | Ludhiana | Ludhiana | Ibb | Urban | PUNJABI |
| 869 | Ludhiana | Ludhiana | Kohara | Rural | PUNJABI |
| 870 | Ludhiana | Ludhiana | Mandi Mullanpur | Semi Urban | PUNJABI |
| 871 | Ludhiana | Ludhiana | Model Town | Urban | PUNJABI |
| 872 | Ludhiana | Ludhiana | Rajpura Road | Urban | PUNJABI |
| 873 | Ludhiana | Ludhiana | Samrala | Semi Urban | PUNJABI |
| 874 | Ludhiana | Moga | Amritsar Road, Moga | Urban | Punjabi |
| 875 | Ludhiana | Moga | Bagha Purana | Semi Urban | Punjabi |
| 876 | Ludhiana | Moga | Dharamkot Opp.P.S. | Semi Urban | Punjabi |
| 877 | Ludhiana | Moga | Guruharsarai(Kohar Singh Wala) | Semi Urban | Punjabi |
| 878 | Ludhiana | Moga | Kot Ise Khan | Semi Urban | Punjabi |
| 879 | Ludhiana | Moga | Moga G.T. Road | Urban | Punjabi |
| 880 | Ludhiana | Moga | Moga Pratap Singh Road | Urban | Punjabi |
| 881 | Ludhiana | Patiala | A Tank Patiala | Urban | PUNJABI |
| 882 | Ludhiana | Patiala | Amargarh | Rural | PUNJABI |
| 883 | Ludhiana | Patiala | Bhadson | Rural | PUNJABI |
| 884 | Ludhiana | Patiala | Dhuri Main | Semi Urban | PUNJABI |
| 885 | Ludhiana | Patiala | Malerkotla Main | Urban | PUNJABI |
| 886 | Ludhiana | Patiala | Model Town Patiala | Urban | PUNJABI |
| 887 | Ludhiana | Patiala | Nabha | Semi Urban | PUNJABI |
| 888 | Ludhiana | Patiala | Sanaur | Rural | PUNJABI |
| 889 | Ludhiana | Patiala | Sangrur Main | Urban | PUNJABI |
| 890 | Ludhiana | Patiala | Sunam | Semi Urban | PUNJABI |
| 891 | Ludhiana | Patiala | The Mall Patiala | Urban | PUNJABI |
| 892 | Ludhiana | Sas nagar | Dera Bassi | Semi Urban | PUNJABI |
| 893 | Ludhiana | Sas nagar | Gharuan | Rural | PUNJABI |
| 894 | Ludhiana | Sas nagar | Kharar Main | Semi Urban | PUNJABI |
| 895 | Ludhiana | Sas nagar | Mohali, Sec 55 (Phase 1) | Urban | PUNJABI |
| 896 | Ludhiana | Sas nagar | Mubarikpur | Rural | PUNJABI |
| 897 | Ludhiana | Sas nagar | Nangal Township | Semi Urban | PUNJABI |
| 898 | Ludhiana | Sas nagar | Phase 7 Mohali | Urban | PUNJABI |
| 899 | Ludhiana | Sas nagar | Sec 70 Mohali | Urban | PUNJABI |
| 900 | Meerut | meerut | Bagpat-Aggarwal Mandi | Semi Urban | HINDI |
| 901 | Meerut | Bijnore | Afzalgarh | Semi Urban | HINDI |
| 902 | Meerut | Bijnore | Bijnore C. Line | Semi Urban | HINDI |
| 903 | Meerut | Bijnore | Chandpur (e-OBC) | Semi Urban | HINDI |
| 904 | Meerut | Bijnore | Dhampur | Semi Urban | HINDI |
| 905 | Meerut | Bijnore | Kiratpur | Semi Urban | HINDI |
| 906 | Meerut | Bijnore | Najibabad, Chowk | Semi Urban | HINDI |
| 907 | Meerut | Bijnore | Nehtaur | Semi Urban | HINDI |
| 908 | Meerut | Bijnore | VCT Dharamnagri | RURAL | HINDI |
| 909 | Meerut | Meerut | B.M.NAGAR | RURAL | HINDI |
| 910 | Meerut | Meerut | BAGHPAT ROAD | Urban | HINDI |
| 911 | Meerut | Meerut | Baraut | Urban | HINDI |
| 912 | Meerut | Meerut | E.K.ROAD | Urban | HINDI |
| 913 | Meerut | Meerut | HAPUR | Urban | HINDI |
| 914 | Meerut | Meerut | JAGRITI VIHAR | Urban | HINDI |
| 915 | Meerut | Meerut | Jani Khurd | RURAL | HINDI |
| 916 | Meerut | Meerut | Khekra-Bagpat | Semi Urban | HINDI |
| 917 | Meerut | Meerut | KHUDALIA | RURAL | HINDI |
| 918 | Meerut | Meerut | MAWANA | Semi Urban | HINDI |
| 919 | Meerut | Meerut | MEERUT CANTT | Urban | HINDI |
| 920 | Meerut | Meerut | MODIPURAM | Urban | HINDI |
| 921 | Meerut | Meerut | PARIKSHITGARH | Semi Urban | HINDI |
| 922 | Meerut | Meerut | SPORTS COMPLEX | Urban | HINDI |
| 923 | Meerut | Moradabad | IBB | Urban | HINDI |

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|-------|--------------|----------------|------------------------------|---------------------------------|-------------------|
| 924 | Meerut | Moradabad | Amroha Main | Urban | HINDI |
| 925 | Meerut | Moradabad | Bagadpur | RURAL | HINDI |
| 926 | Meerut | Moradabad | CL RAMPUR | Urban | HINDI |
| 927 | Meerut | Moradabad | Kanth Road | Urban | |
| 928 | Meerut | Moradabad | Milak | Semi Urban | HINDI |
| 929 | Meerut | Moradabad | Ramnagaria | Semi Urban | HINDI |
| 930 | Meerut | Muzaffarnagar | Civil Lines | Urban | HINDI |
| 931 | Meerut | Muzaffarnagar | Court Road | Urban | HINDI |
| 932 | Meerut | Muzaffarnagar | G T Road Khatauli | Semi Urban | HINDI |
| 933 | Meerut | Muzaffarnagar | Gandhi Colony | Urban | HINDI |
| 934 | Meerut | Muzaffarnagar | MMG Shamli | Urban | HINDI |
| 935 | Meerut | Muzaffarnagar | New Mandi | Urban | HINDI |
| 936 | Meerut | Muzaffarnagar | New Mandi E-abc | Urban | HINDI |
| 937 | Meerut | Muzaffarnagar | P B Shamli | Urban | HINDI |
| 938 | Meerut | Muzaffarnagar | Purqazi | Semi Urban | HINDI |
| 939 | Meerut | Muzaffarnagar | South Bhopa | Urban | HINDI |
| 940 | Meerut | Saharanpur | Beri Bagh | Urban | HINDI |
| 941 | Meerut | Saharanpur | Civil Lines Saharanpur | Urban | HINDI |
| 942 | Meerut | Saharanpur | Delhi Road Saharanpur | Urban | HINDI |
| 943 | Meerut | Saharanpur | Deoband | Semi Urban | HINDI |
| 944 | Meerut | Saharanpur | Gangoh | Semi Urban | HINDI |
| 945 | Meerut | Saharanpur | Jasmore | RURAL | HINDI |
| 946 | Meerut | Saharanpur | K R plaza Saharanpur | Urban | HINDI |
| 947 | Meerut | Saharanpur | NAV Saharanpur | RURAL | HINDI |
| 948 | Meerut | Saharanpur | RPS Saharanpur | Urban | HINDI |
| 949 | Meerut | Saharanpur | Sastri Mkt Saharanpur | Urban | HINDI |
| 950 | Mumbai | Nashik | Nashik Road | Metro | Marathi |
| 951 | Mumbai | Mumbai city | CHEMBUR | Metro | Marathi |
| 952 | Mumbai | Mumbai city | MUMBAI PNB HOUSE | Metro | Marathi |
| 953 | Mumbai | Mumbai city | MUMBAI SHIVAJI PARK | Metro | Marathi |
| 954 | Mumbai | Mumbai city | MUMBAI WORLI NAKA | Metro | Marathi |
| 955 | Mumbai | Mumbai city | MUMBAI WORLI SEAFACE | Metro | Marathi |
| 956 | Mumbai | Mumbai city | MUMBAI-CHEMBUR | Metro | Marathi |
| 957 | Mumbai | Mumbai western | Bandra Kurla Complex | Metro | Marathi |
| 958 | Mumbai | Mumbai western | Boisar | Semi Urban | Marathi |
| 959 | Mumbai | Mumbai western | Dadade | RURAL | Marathi |
| 960 | Mumbai | Mumbai western | Mumbai Malad West | Metro | Marathi |
| 961 | Mumbai | Mumbai western | Mumbai-Borivli (W) | Metro | Marathi |
| 962 | Mumbai | Mumbai western | Mumbai-Malad(W) | Metro | Marathi |
| 963 | Mumbai | Mumbai western | Mumbai-Mira Road(East) Thane | Urban | Marathi |
| 964 | Mumbai | Mumbai western | Mumbai-Santacruz(W) | Metro | Marathi |
| 965 | Mumbai | Mumbai western | Mumbai-Versova (Elb) | Metro | Marathi |
| 966 | Mumbai | Mumbai western | Palghar | Semi Urban | Marathi |
| 967 | Mumbai | Nagpur | Bhandara | Semi Urban | Marathi |
| 968 | Mumbai | Nagpur | Chandrapur | Urban | Marathi |
| 969 | Mumbai | Nagpur | Dharampeth ,Nagpur | Metro | Marathi |
| 970 | Mumbai | Nagpur | Gandhibaugh , Nagpur | Metro | Marathi |
| 971 | Mumbai | Nagpur | Gondia | Urban | Marathi |
| 972 | Mumbai | Nagpur | Jaripatka , Nagpur | Metro | Marathi |
| 973 | Mumbai | Nagpur | Kapsi | Rural | Marathi |
| 974 | Mumbai | Nagpur | Kingsway , Nagpur | Metro | Marathi |
| 975 | Mumbai | Nagpur | Sitabuldi, Nagpur | Metro | Marathi |
| 976 | Mumbai | Nagpur | Yeotmal | Urban | Marathi |
| 977 | Mumbai | Nashik | Akola PNB | Urban | Marathi |
| 978 | Mumbai | Nashik | Buldhana PNB | Semi Urban | Marathi |
| 979 | Mumbai | Nashik | CIDCO Aurangabad | Metro | Marathi |
| 980 | Mumbai | Nashik | Dhule | Urban | Marathi |
| 981 | Mumbai | Nashik | Khamgaon | Semi Urban | Marathi |
| 982 | Mumbai | Nashik | MUDAVAD | Rural | Marathi |
| 983 | Mumbai | Nashik | Nanded PNB | Urban | Marathi |
| 984 | Mumbai | Nashik | Nashik City | Metro | Marathi |
| 985 | Mumbai | Nashik | YCMOU | Rural | Marathi |
| 986 | Mumbai | Pune | AUNDH | Metro | MARATHI |
| 987 | Mumbai | Pune | BANER | Metro | MARATHI |
| 988 | Mumbai | Pune | BARAMATI | Semi Urban | MARATHI |
| 989 | Mumbai | Pune | BAVDHAN | Metro | MARATHI |
| 990 | Mumbai | Pune | DECCAN GYMKHANA | Metro | MARATHI |
| 991 | Mumbai | Pune | FC ROAD | Metro | MARATHI |
| 992 | Mumbai | Pune | KALYANINAGAR | Metro | MARATHI |
| 993 | Mumbai | Pune | KHARADI | Metro | MARATHI |
| 994 | Mumbai | Pune | KOTHRUD | Metro | MARATHI |
| 995 | Mumbai | Pune | PIMPRI | Metro | MARATHI |
| 996 | Mumbai | Pune | VIDYANAGAR | Metro | MARATHI |
| 997 | Mumbai | Pune | WAGHOLI | Metro | MARATHI |
| 998 | Mumbai | Thane | ALIBAGH (DT. RAIGAD) MH | Semi Urban | Marathi |
| 999 | Mumbai | Thane | BHIWANDI | Urban | Marathi |
| 1000 | Mumbai | Thane | DOMBIVALI(WEST) | Urban | Marathi |
| 1001 | Mumbai | Thane | KALYAN | Urban | Marathi |

(Signature of Authorised Signatory)

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

| SL NO | Name of zone | Name of circle | NAME OF BRANCH | CATEGORY (Metro /Urban / RURAL) | REGIONAL LANGUAGE |
|-------|--------------|----------------|---------------------------|---------------------------------|-------------------|
| 1002 | Mumbai | Thane | Mumbai Ghatkopar (E) | Metro | Marathi |
| 1003 | Mumbai | Thane | MUMBAI-MULUND | Metro | Marathi |
| 1004 | Mumbai | Thane | NAVI MUMBAI, CBD BELAPUR | Urban | Marathi |
| 1005 | Mumbai | Thane | NAVI MUMBAI, VASHI,SEC-1 | Urban | Marathi |
| 1006 | Mumbai | Thane | RAIGAD - NEW PANVEL | Urban | Marathi |
| 1007 | Mumbai | Thane | THANE - WAGLE ESTATE | Urban | Marathi |
| 1008 | Mumbai | Thane | THANE, M.G. ROAD | Urban | Marathi |
| 1009 | Mumbai | Thane | THANE, SHIVAJI PATH | Urban | Marathi |
| 1010 | Mumbai | Thane | ULHASNAGAR 4 | Urban | Marathi |
| 1011 | Patna | Ara | Bhabhua | Urban | HINDI |
| 1012 | Patna | Ara | Ekauna | Urban | HINDI |
| 1013 | Patna | Ara | Main Br Buxar | Urban | HINDI |
| 1014 | Patna | Ara | Sarimpur | Urban | HINDI |
| 1015 | Patna | Ara | Station Road Ara | Urban | Hindi |
| 1016 | Patna | Aurangabad | DAUDNAGAR | RURAL | HINDI |
| 1017 | Patna | Aurangabad | M.G. ROAD AURANGABAD | Urban | HINDI |
| 1018 | Patna | Aurangabad | OLD GT ROAD AURANGABAD | Semi Urban | HINDI |
| 1019 | Patna | Aurangabad | RAFIGANJ | RURAL | HINDI |
| 1020 | Patna | Aurangabad | SASARAM HARI COMPLEX | Semi Urban | HINDI |
| 1021 | Patna | Bhagalpur | Begusarai | Urban | HINDI |
| 1022 | Patna | Bhagalpur | Bhagalpur Bazar | Urban | HINDI |
| 1023 | Patna | Bhagalpur | Bihra Bazar | Rural | HINDI |
| 1024 | Patna | Bhagalpur | Munger | Urban | HINDI |
| 1025 | Patna | Bhagalpur | Zero Mile | Rural | HINDI |
| 1026 | Patna | Biharsharif | Biharsharif | Urban | HINDI |
| 1027 | Patna | Biharsharif | Lakhisarai | Semi Urban | Hindi |
| 1028 | Patna | Biharsharif | Nawada | Semi Urban | Hindi |
| 1029 | Patna | Biharsharif | Sohsrai | RURAL | Hindi |
| 1030 | Patna | Biharsharif | Surajgarha | RURAL | Hindi |
| 1031 | Patna | Champanan | Gopalganj | Urban | Hindi |
| 1032 | Patna | Champanan | Mohamadpur | RURAL | Hindi |
| 1033 | Patna | Champanan | Mohini | RURAL | Hindi |
| 1034 | Patna | Champanan | Motihari | Urban | Hindi |
| 1035 | Patna | Champanan | Siwan | Urban | Hindi |
| 1036 | Patna | Darbhangha | Basudeopur | Rural | Maithili, Hindi |
| 1037 | Patna | Darbhangha | Madhubani | Urban | Maithili, Hindi |
| 1038 | Patna | Darbhangha | Rau Pusa | Rural | Maithili, Hindi |
| 1039 | Patna | Darbhangha | Samastipur Mohanpur | Urban | Maithili, Hindi |
| 1040 | Patna | Darbhangha | TowerChowk Darbhanga | Urban | Maithili, Hindi |
| 1041 | Patna | Gaya | Asha Singh More Gaya | Urban | Hindi |
| 1042 | Patna | Gaya | Guraru | RURAL | Hindi |
| 1043 | Patna | Gaya | Jamhaita | RURAL | Hindi |
| 1044 | Patna | Gaya | Jehanabad | Urban | Hindi |
| 1045 | Patna | Gaya | Nutan Nager | Urban | Hindi |
| 1046 | Patna | Muzaffarpur | Biddupur | RURAL | Hindi |
| 1047 | Patna | Muzaffarpur | Hajipur | Semi Urban | Hindi |
| 1048 | Patna | Muzaffarpur | Hathua Mkt Chhapra | Urban | Hindi |
| 1049 | Patna | Muzaffarpur | J L Road Muzaffarpur | Urban | Hindi |
| 1050 | Patna | Muzaffarpur | Kiratpur, Rajaram | RURAL | Hindi |
| 1051 | Patna | Patna | Bakhtiyarpur | Semi Urban | Hindi |
| 1052 | Patna | Patna | Barh | Semi Urban | Hindi |
| 1053 | Patna | Patna | Boring Road | Urban | Hindi |
| 1054 | Patna | Patna | Budha Colony | Urban | Hindi |
| 1055 | Patna | Patna | Kankarbagh | Urban | Hindi |
| 1056 | Patna | Patna | Mokama | Semi Urban | Hindi |
| 1057 | Patna | Patna | New Market | Urban | Hindi |
| 1058 | Patna | Patna | Patna City | Urban | Hindi |
| 1059 | Patna | Patna | Sahpur | Rural | Hindi |
| 1060 | Patna | Patna | Sampatchak | Rural | Hindi |
| 1061 | Patna | Purnea | Araria | Semi Urban | Hindi |
| 1062 | Patna | Purnea | Balrampur | RURAL | Hindi |
| 1063 | Patna | Purnea | Line Bazar, Purnea | Urban | Hindi |
| 1064 | Patna | Purnea | M G Road Katihar | Urban | Hindi |
| 1065 | Patna | Purnea | Piprakhurd | RURAL | Hindi |
| 1066 | Raipur | Bilaspur | Ambikapur | Urban | Hindi |
| 1067 | Raipur | Bilaspur | Barela | Rural | Hindi |
| 1068 | Raipur | Bilaspur | Bemetara | Semi Urban | Hindi |
| 1069 | Raipur | Bilaspur | Budhwari Bazar | Urban | Hindi |
| 1070 | Raipur | Bilaspur | Darry | Rural | Hindi |
| 1071 | Raipur | Bilaspur | Development Bilaspur eOBC | Urban | Hindi |
| 1072 | Raipur | Bilaspur | Kawardha | Semi Urban | Hindi |
| 1073 | Raipur | Bilaspur | Korba | Urban | Hindi |
| 1074 | Raipur | Bilaspur | Naila | Semi Urban | Hindi |
| 1075 | Raipur | Bilaspur | Raigarh | Urban | Hindi |
| 1076 | Raipur | Bilaspur | Ratanpur | Semi Urban | Hindi |
| 1077 | Raipur | Bilaspur | Sadar Bazar | Urban | Hindi |
| 1078 | Raipur | Bilaspur | Sakti | Semi Urban | Hindi |
| 1079 | Raipur | Bilaspur | Sardha | Rural | Hindi |

(Signature of Authorised Signatory)

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

| SL NO | Name of zone | Name of circle | NAME OF BRANCH | CATEGORY (Metro /Urban / RURAL) | REGIONAL LANGUAGE |
|-------|--------------|----------------|----------------------------|---------------------------------|-------------------|
| 1080 | Raipur | Bilaspur | Vyapar Vihar | Urban | Hindi |
| 1081 | Raipur | Bokaro | BACHARA | Semi Urban | HINDI |
| 1082 | Raipur | Bokaro | BHORANDIHA | Urban | HINDI |
| 1083 | Raipur | Bokaro | BOKARO STEEL CITY (005220) | Urban | HINDI |
| 1084 | Raipur | Bokaro | BOKARO STEEL CITY (121000) | Urban | HINDI |
| 1085 | Raipur | Bokaro | CHAS | Semi Urban | HINDI |
| 1086 | Raipur | Bokaro | CHASBAZAR | Semi Urban | HINDI |
| 1087 | Raipur | Bokaro | DALTONGANJ | Urban | HINDI |
| 1088 | Raipur | Bokaro | DEOGHAR | Urban | HINDI |
| 1089 | Raipur | Bokaro | DHANBAD KATRAS ROAD | Urban | HINDI |
| 1090 | Raipur | Bokaro | HAZARIBAGH | Urban | HINDI |
| 1091 | Raipur | Bokaro | JAINAMORE | Semi Urban | HINDI |
| 1092 | Raipur | Bokaro | MAITHAN | Semi Urban | HINDI |
| 1093 | Raipur | Bokaro | PHUSRO | Semi Urban | HINDI |
| 1094 | Raipur | Bokaro | SURHI | RURAL | HINDI |
| 1095 | Raipur | Bokaro | TELO | RURAL | HINDI |
| 1096 | Raipur | Raipur | Anupam Nagar | Metro | Hindi |
| 1097 | Raipur | Raipur | Basna | Rural | Hindi |
| 1098 | Raipur | Raipur | Civic Centre Bhilai | Urban | Hindi |
| 1099 | Raipur | Raipur | Collectorate | Metro | Hindi |
| 1100 | Raipur | Raipur | Dallirajhara | Semi Urban | Hindi |
| 1101 | Raipur | Raipur | Devendar Nagar | Metro | Hindi |
| 1102 | Raipur | Raipur | G. E Road | Metro | Hindi |
| 1103 | Raipur | Raipur | Jagdapur | Urban | Hindi |
| 1104 | Raipur | Raipur | Kanker | Semi Urban | Hindi |
| 1105 | Raipur | Raipur | Kurud | Semi Urban | Hindi |
| 1106 | Raipur | Raipur | Mahasamund | Semi Urban | Hindi |
| 1107 | Raipur | Raipur | Main Branch | Metro | Hindi |
| 1108 | Raipur | Raipur | Phool Chowk | Metro | Hindi |
| 1109 | Raipur | Raipur | Rajnadgaon | Urban | Hindi |
| 1110 | Raipur | Raipur | Station Road | Metro | Hindi |
| 1111 | Raipur | Ranchi | Adityapur | Urban | HINDI |
| 1112 | Raipur | Ranchi | Argora Colony | Urban | HINDI |
| 1113 | Raipur | Ranchi | Bistupur | Urban | HINDI |
| 1114 | Raipur | Ranchi | Chaibasa | Semi Urban | HINDI |
| 1115 | Raipur | Ranchi | Kanke | Semi Urban | HINDI |
| 1116 | Raipur | Ranchi | Khunti | Semi Urban | HINDI |
| 1117 | Raipur | Ranchi | Latehar | Semi Urban | HINDI |
| 1118 | Raipur | Ranchi | Lohardaga | Semi Urban | HINDI |
| 1119 | Raipur | Ranchi | Mahavir Chowk | Urban | HINDI |
| 1120 | Raipur | Ranchi | Main Road | Urban | HINDI |
| 1121 | Raipur | Ranchi | Morabadi | Urban | HINDI |
| 1122 | Raipur | Ranchi | Namkum | RURAL | HINDI |
| 1123 | Raipur | Ranchi | Ramgarh Cantt. | Semi Urban | HINDI |
| 1124 | Raipur | Ranchi | Ranchi | Urban | HINDI |
| 1125 | Raipur | Ranchi | S N G Road | Urban | HINDI |
| 1126 | Shimla | Dharamshala | BAIJNATH | RURAL | HINDI |
| 1127 | Shimla | Dharamshala | DAMTAL | RURAL | HINDI |
| 1128 | Shimla | Dharamshala | GAGGAL | RURAL | HINDI |
| 1129 | Shimla | Dharamshala | JAWALAMUKHI | RURAL | HINDI |
| 1130 | Shimla | Dharamshala | KANGRA | RURAL | HINDI |
| 1131 | Shimla | Dharamshala | KB DHARAMSHALA | Semi Urban | HINDI |
| 1132 | Shimla | Dharamshala | KR DHARAMSHALA | Semi Urban | HINDI |
| 1133 | Shimla | Dharamshala | NAGROTA BAGWAN | RURAL | HINDI |
| 1134 | Shimla | Dharamshala | PALAMPUR | RURAL | HINDI |
| 1135 | Shimla | Dharamshala | PSC PALAMPUR | RURAL | HINDI |
| 1136 | Shimla | Hamirpur | BB Hamirpur | Semi Urban | Hindi |
| 1137 | Shimla | Hamirpur | BB Una | Semi Urban | Hindi |
| 1138 | Shimla | Hamirpur | Bhareri | Rural | Hindi |
| 1139 | Shimla | Hamirpur | Bhota | Rural | Hindi |
| 1140 | Shimla | Hamirpur | e-OBC Nadaun | Rural | Hindi |
| 1141 | Shimla | Hamirpur | Gagret | Rural | Hindi |
| 1142 | Shimla | Hamirpur | Hamirpur | Semi Urban | Hindi |
| 1143 | Shimla | Hamirpur | Mehre | Rural | Hindi |
| 1144 | Shimla | Hamirpur | Sujanpur Tira | Rural | Hindi |
| 1145 | Shimla | Hamirpur | Una | Semi Urban | Hindi |
| 1146 | Shimla | Mandi | Akhara Bazar | Semi Urban | Hindi |
| 1147 | Shimla | Mandi | Bhangrotu | Rural | Hindi |
| 1148 | Shimla | Mandi | Dhalpur Kullu | Semi Urban | Hindi |
| 1149 | Shimla | Mandi | Jogindernagar | Rural | Hindi |
| 1150 | Shimla | Mandi | Manali | Rural | Hindi |
| 1151 | Shimla | Mandi | Moti Bazar Mandi | Semi Urban | Hindi |
| 1152 | Shimla | Mandi | Ner Chowk | Rural | Hindi |
| 1153 | Shimla | Mandi | Sarkaghat | Rural | Hindi |
| 1154 | Shimla | Mandi | School Bazar Mandi | Semi Urban | Hindi |
| 1155 | Shimla | Mandi | Sundarnagar | Semi Urban | Hindi |
| 1156 | Shimla | Shimla | Kumarsain | Rural | Hindi |
| 1157 | Shimla | Shimla | Lift Road Shimla | Urban | Hindi |

(Signature of Authorised Signatory)

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

| SL NO | Name of zone | Name of circle | NAME OF BRANCH | CATEGORY (Metro /Urban / RURAL) | REGIONAL LANGUAGE |
|-------|--------------|----------------|---------------------------------|---------------------------------|-------------------|
| 1158 | Shimla | Shimla | Lower Bazar Shimla | Urban | Hindi |
| 1159 | Shimla | Shimla | Rampur | Rural | Hindi |
| 1160 | Shimla | Shimla | Reckong Peo | Rural | Hindi |
| 1161 | Shimla | Shimla | Rohru | Rural | Hindi |
| 1162 | Shimla | Shimla | Sanjauli | Urban | Hindi |
| 1163 | Shimla | Shimla | SDA Complex Kasumptati | Urban | Hindi |
| 1164 | Shimla | Shimla | The Mall Shimla | Urban | Hindi |
| 1165 | Shimla | Shimla | Theog | Rural | Hindi |
| 1166 | Shimla | Solan | Baddi (413100) | Semi Urban | Hindi |
| 1167 | Shimla | Solan | Bilaspur | Semi Urban | Hindi |
| 1168 | Shimla | Solan | Bye Pass Solan | Rural | Hindi |
| 1169 | Shimla | Solan | Ghumarwin | Rural | Hindi |
| 1170 | Shimla | Solan | Kala Amb | Rural | Hindi |
| 1171 | Shimla | Solan | Nahan | Semi Urban | Hindi |
| 1172 | Shimla | Solan | Nalagarh | Semi Urban | Hindi |
| 1173 | Shimla | Solan | Paonta Sahib | Semi Urban | Hindi |
| 1174 | Shimla | Solan | Parwanoo | Rural | Hindi |
| 1175 | Shimla | Solan | The Mall Solan | Semi Urban | Hindi |
| 1176 | Varanasi | Kanpur city | Achalganj | Rural | Hindi |
| 1177 | Varanasi | Kanpur city | CBB Kanpur | Urban | Hindi |
| 1178 | Varanasi | Kanpur city | Gumti No 5 | Urban | Hindi |
| 1179 | Varanasi | Kanpur city | Jawahar Nagar Unnao | Semi Urban | Hindi |
| 1180 | Varanasi | Kanpur city | Kali Mitti | Rural | Hindi |
| 1181 | Varanasi | Kanpur city | Kalyanpur | Urban | Hindi |
| 1182 | Varanasi | Kanpur city | Kanpur | Urban | Hindi |
| 1183 | Varanasi | Kanpur city | Krishna Nagar | Urban | Hindi |
| 1184 | Varanasi | Kanpur city | Lazpat Nagar | Urban | Hindi |
| 1185 | Varanasi | Kanpur city | Pandu Nagar | Urban | Hindi |
| 1186 | Varanasi | Kanpur city | Rath | Semi Urban | Hindi |
| 1187 | Varanasi | Kanpur city | Swaroop Nagar | Urban | Hindi |
| 1188 | Varanasi | Kanpur city | The Mall | Urban | Hindi |
| 1189 | Varanasi | Kanpur city | Unnao | Semi Urban | Hindi |
| 1190 | Varanasi | Kanpur city | Yashoda Nagar | Urban | Hindi |
| 1191 | Varanasi | Mau | Bhatpar Rani | Semi Urban | HINDI |
| 1192 | Varanasi | Mau | Dohrighat | Semi Urban | HINDI |
| 1193 | Varanasi | Mau | Fatehpur Mandav | RURAL | HINDI |
| 1194 | Varanasi | Mau | Ghazipur Main | Urban | HINDI |
| 1195 | Varanasi | Mau | Mau Nath Bhanjan | Urban | HINDI |
| 1196 | Varanasi | Mau | Nandganj | RURAL | HINDI |
| 1197 | Varanasi | Mau | Sadavarti Chowk Azamgarh | Urban | HINDI |
| 1198 | Varanasi | Mau | Saidpur | Semi Urban | HINDI |
| 1199 | Varanasi | Mau | Thekma Bazar | RURAL | HINDI |
| 1200 | Varanasi | Prayagraj | BADLI KATRA ,MIRZAPUR | Urban | HINDI |
| 1201 | Varanasi | Prayagraj | BHADOHI | Semi Urban | HINDI |
| 1202 | Varanasi | Prayagraj | CHOWK,PRAYAGRAJ | Urban | HINDI |
| 1203 | Varanasi | Prayagraj | CIVIL LINES,PRAYAGRAJ | Urban | HINDI |
| 1204 | Varanasi | Prayagraj | CONELGANJ,PRAYAGRAJ | Urban | HINDI |
| 1205 | Varanasi | Prayagraj | KARWI | Semi Urban | HINDI |
| 1206 | Varanasi | Prayagraj | KYDGANJ,PRAYAGRAJ | Urban | HINDI |
| 1207 | Varanasi | Prayagraj | MADHO SINGH,SANT RAVI DAS NAGAR | RURAL | HINDI |
| 1208 | Varanasi | Prayagraj | MANJHANPUR,KAUSHAMBI | Semi Urban | HINDI |
| 1209 | Varanasi | Raebareli | Aung | Rural | HINDI |
| 1210 | Varanasi | Raebareli | Babaganj | Semi Urban | HINDI |
| 1211 | Varanasi | Raebareli | Civil Lines | Urban | HINDI |
| 1212 | Varanasi | Raebareli | Dedauli | Rural | HINDI |
| 1213 | Varanasi | Raebareli | Meera | Semi Urban | HINDI |
| 1214 | Varanasi | Raebareli | Nawabganj | Rural | HINDI |
| 1215 | Varanasi | Raebareli | NTPC | Semi Urban | HINDI |
| 1216 | Varanasi | Raebareli | RDA | Urban | HINDI |
| 1217 | Varanasi | Varanasi | IMA BUILDING | Urban | HINDI |
| 1218 | Varanasi | Varanasi | KACHNAR | RURAL | HINDI |
| 1219 | Varanasi | Varanasi | KHETASARAI | Semi Urban | HINDI |
| 1220 | Varanasi | Varanasi | MAHMOORGANJ | Urban | HINDI |
| 1221 | Varanasi | Varanasi | MOGHAL SARAI | Semi Urban | HINDI |
| 1222 | Varanasi | Varanasi | ORDELLY BAZAR | Urban | HINDI |
| 1223 | Varanasi | Varanasi | PAHARIA | Urban | HINDI |
| 1224 | Varanasi | Varanasi | PANDEYPUR | Urban | HINDI |
| 1225 | Varanasi | Varanasi | ROBERTSGANJ | Semi Urban | HINDI |

(Signature of Authorised Signatory)

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

13. TIME SCHEDULE FOR COMPLETION & STAGewise PAYMENT

The time schedule for completion of works shall be as under:

| S.No. | Deliverable | Time Schedule | Payment Eligibility | Stage-wise Liquidated Damages |
|--------------|--|-----------------------------|---|---|
| 1 | Procurement of Server and Setting up the same in Bank's Data Centre and configuring content management software etc. | 45 days from start of work | 80% amount quoted for servers and server software. | 0.50% of the contract amount shown in the tender per week subject to maximum 7.5% of the initial contracted sum (any liquidated damages applied till previous stages shall be adjusted) |
| 2 | Delivery and Installation for first 200 screens and configuring content management software, M2M router etc. | 60 Days from Start of Work | 80% amount quoted for displays routers and content management software on client. | 0.50% of the contract amount shown in the tender per week subject to maximum 7.5% of the initial contracted sum (any liquidated damages applied till previous stages shall be adjusted) |
| 3 | Delivery and Installation for next 300 screens (total 500 screens) | 75 Days from Start of Work | 80% amount quoted. | 0.50% of the contract amount shown in the tender per week subject to maximum 7.5% of the initial contracted sum (any liquidated damages applied till previous stages shall be adjusted) |
| 4 | Delivery and Installation for next 500 screens (total 1000 screens) | 105 Days from Start of Work | 80% amount quoted. | 0.50% of the contract amount shown in the tender per week subject to maximum 7.5% of the initial contracted sum (any liquidated damages applied till previous stages shall be adjusted) |
| 5. | Final Testing and Commissioning of the entire system | 120 Days from Start of Work | 100% amount quoted. | 0.50% of the contract amount shown in the tender per week subject to maximum 7.5% of the initial contracted sum (any liquidated damages applied till previous stages shall be adjusted) |

(Signature of Authorised Signatory)

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

| | | | | |
|--|-------|----------|--|--|
| | Total | 120 Days | | |
|--|-------|----------|--|--|

The payment for the annual operation charges shall be made on quarterly basis in arrears on submission of invoice complete with all supporting documents.

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

14. ANNEXURES & UNDERTAKINGS.

Annexure-I: UNDERTAKING FOR LOCAL CONTENT FROM BIDDER

(To be submitted on bidder's letter head)

**Chief Manager (Electrical),
Head Office,
General Services Administration Division,
Punjab National Bank,
Dwarka, New Delhi - 110075**

Reg: Self - Certification regarding the local content.

We hereby certify that the local content percentage (%) in the Goods, Works and Services offered across India by M/s _____ having registered office in India at _____ against Tender No: _____ floated by Punjab National Bank for "**Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's Premises**" is in line with definition of minimum local content as prescribed for Class-I / Class-II local supplier as per DPIIT vide OM P-45021/2/2017-PP (BE-II) dated 16.09.2020 issued the Public Procurement (Preference to Make in India) Order 2017-revision.

M/s _____ is Class-I / Class-II local supplier and local content percentage is _____ %.

Dated this day of _____ 2024.

Signature of Authorised Signatory _____

In the capacity of / Designation _____

Duly authorized to sign tenders for and on behalf of _____
(IN CAPITALS)

(Signature of Authorised Signatory)

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

Annexure-II: UNDERTAKING FOR NON-BLACKLISTING / DEBARRING AND BACK TO BACK WORKS

(on stamp paper of Rs.100/-)

**Chief Manager (Electrical),
Head Office,
General Services Administration Division,
Punjab National Bank,
Dwarka, New Delhi - 110075**

Reg: Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's Premises.

I/We am/are Participating the E tender for "Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's Premises".

I/We hereby Undertake as under :-

" I/We have not been black-listed/ barred by any office of Bank, Department of Financial Services, Govt. of India, or regulators like RBI, SEBI, IRDA etc. and my company does not feature in the debarment list on Central Public Procurement Portal (CPPP) maintained by Department of Expenditure, Ministry of Finance Government Agency.

"I/ We undertake and confirm that eligible similar work(s) has/have not been got executed through another agency on back to back basis.

Further that, if such a violation comes to the notice of the Bank, then I/we shall be debarred for bidding in PNB in future forever. Also, if such violation comes to the notice of the Bank before date of start of work, the Bank shall be at liberty to forfeit the entire amount of Earnest Money Deposit.

Dated this day of _____ 2024.

Signature of Authorised Signatory _____

In the capacity of / Designation _____

Duly authorized to sign tenders for and on behalf of _____
(IN CAPITALS)

(Signature of Authorised Signatory)

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

Annexure-III: BIDDERS INFORMATION

1. Name:

2. Constitution (Proprietorship / Partnership/ Limited etc.):

3. Address for correspondence:

4. Names & Addresses of the Partners/ Directors if applicable:

5. Name of Contact Person(s) with their Mobile Numbers:

6. Office Telephone, Fax, e-mail:

7. PAN No.:

8. GST Details: GSTIN/ARN –
State Code –
HSN/SAC Codes –

9. Escalation Matrix.

10. Payment Details (A/c Number and IFS Code)

11. Details of Authorised Signatory:
Note: The document authorising the signatory to submit the bid to be provided with the bid.

Signature of Authorised Signatory _____

In the capacity of / Designation _____

Duly authorized to sign tenders for and on behalf of _____ (IN CAPITALS)

(Signature of Authorised Signatory)

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

Annexure-IV: BIDDER'S FINANCIAL INFORMATION

Name:
Constitution:
Address:

Names & Addresses of the Proprietor / Partners / Directors if applicable:

Contact Person(s) _____

Telephone, Fax, e-mail _____

Number of years of experience _____

Please give brief financial particulars of your firm for the last three accounting years along with the volume of business handled.

(The information will be kept confidential)

| Year (Last 3nos. of FY) | 2021-22 | 2022-23 | 2023-24 |
|---------------------------------|----------------|----------------|----------------|
| Total Turnover (Value in in ₹) | | | |
| ITR (Y/ N) | | | |

Signature of Authorised Signatory _____

In the capacity of / Designation _____

Duly authorized to sign tenders for and on behalf of _____

(IN CAPITALS)

(Signature of Authorised Signatory)

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

Annexure-V: PROFORMA FOR PERFORMANCE STATEMENT

NAME OF BID

| Sr. No | Name of Organization | Duration of Contract | Contract Amount | Date of Order | Contact Person and Telephone no. | Completion Certificate Attached (Yes / No)* |
|---------------|-----------------------------|-----------------------------|------------------------|----------------------|---|--|
| | | | | | | |

Signature of Authorised Signatory _____

In the capacity of / Designation _____

Duly authorized to sign tenders for and on behalf of _____

(IN CAPITALS)

NOTE:

- Bidder to provide relevant certificates from the above mentioned organizations.
- The name and address of the organization along with key persons, their designation, telephone no. and email address should be provided.

* Satisfactory completion and performance certificate from the principal employer / client for satisfactory execution of similar work as defined in eligibility criteria.

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

Annexure-VI: COMPLIANCE STATEMENT

Please note that any deviations mentioned elsewhere in the bid will not be considered and evaluated by the Bank. Bank reserve the right to reject the bid, if bid not submitted in proper format as per Tender Document.

| <u>Compliance</u> | <u>Description</u> | <u>Compliance (Yes/No)</u> |
|--------------------------|---|-----------------------------------|
| Terms and Conditions | We hereby undertake and agree to abide by all the terms and conditions including all annexure, corrigendum(s) etc. stipulated by the Bank in this Bid Document. (Any deviation may result in disqualification of bids). | |

Signature of Authorised Signatory _____

In the capacity of / Designation _____

Duly authorized to sign tenders for and on behalf of _____
(IN CAPITALS)

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

Annexure-VII: UNDERTAKING FOR PROCUREMENT FROM COUNTRY SHARING LAND BORDER WITH INDIA

(To be submitted in bidder's letter head)

(Designation, Name of Office along with Complete address to be inserted here)

Reg: Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's Premises

"I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India and on sub-contracting to contractors from such countries; I certify that I am not from such a country or, if from such a country, have been registered with the Competent Authority and will not sub-contract any work to a contractor from such countries unless such contractor is registered with the Competent Authority. I hereby certify that I fulfill all requirements in this regard and is eligible to be considered. [Where applicable, evidence of valid registration by the Competent Authority shall be attached.]"

Dated this day of _____ 2024.

Name of Authorised Signatory _____

Sign and Stamp of Authorised Signatory _____

In the capacity of / Designation _____

Duly authorized to sign tenders for and on behalf of _____ (IN CAPITALS)

(Signature of Authorised Signatory)

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

Annexure-VIII: INTEGRITY PACT

To,

**Chief Manager (Electrical),
Head Office,
General Services Administration Division,
Punjab National Bank,
Dwarka, New Delhi - 110075**

Sub: Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's Premises

Dear Sir,

I/We acknowledge that PNB is committed to follow the principles thereof as enumerated in the Integrity Agreement enclosed with the tender/ bid document.

I/We agree that the Notice Inviting Tender (NIT) is an invitation to offer made on the condition that I/ We will sign the enclosed integrity Agreement, which is an integral part of tender documents, failing which I/ We will stand disqualified from the tendering process. I/ We acknowledge that THE MAKING OF THE BID SHALL BE REGARDED AS AN UNCONDITIONAL AND ABSOLUTE ACCEPTANCE of this condition of the NIT.

I/ We confirm acceptance and compliance with the Integrity Agreement in letter and spirit and further agree that execution of the said Integrity Agreement shall be separate and distinct from the main contract, which will come into existence when tender/bid is finally accepted by PNB.

I/ We acknowledge and accept the duration of the Integrity Agreement, which shall be in the line with the enclosed Integrity Agreement.

I/ We acknowledge that in the event of my/ our failure to sign and accept the Integrity Agreement, while submitting the tender/ bid, PNB shall have unqualified, absolute and unfettered right to disqualify the tenderer/ bidder and reject the tender/ bid in accordance with terms and conditions of the tender/bid.

Name of Authorised Signatory _____

Sign and Stamp of Authorised Signatory _____

In the capacity of / Designation _____

Duly authorized to sign tenders for and on behalf of _____ (IN CAPITALS)

(Signature of Authorised Signatory)

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

Pre Contract Integrity Pact

Punjab National Bank, a body corporate constituted under the Banking Companies (Acquisition and Transfer of Undertaking) Act 1970 (Act no V of 1970) and having its Head Office at Plot no. 4, Sector 10, Dwarka, New Delhi 110075, hereinafter referred to as "The Principal", which expression shall mean and include unless the context otherwise requires, its successors in office and assigns of the First Part.

And

M/s. _____ having its registered office at _____ hereinafter referred to as "The Bidder/ Contractor", expression shall mean and include unless the context otherwise requires, successors and permitted assigns of the Second part.

Preamble

The Principal intends to award, under laid down organizational procedures, contract/s for..... The Principal values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness/ transparency in its relations with its Bidder(s) and/or Contractor(s).

In order to achieve these goals, the Principal will appoint Independent External Monitors (IEMs) who will monitor the tender process and the execution of the contract for compliance with the principles mentioned above.

Section 1- Commitments of the Principal

(1) The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles:-

a. No employee of the Principal, personally or through family members, will in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.

b. The Principal will, during the tender process treat all Bidder(s) with equity and reason. The Principal will in particular, before and during the tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential/ additional information through which the Bidder(s) could obtain an advantage in relation to the tender process or the contract execution.

c. The Principal will exclude from the process all known prejudiced person.

(2) If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the IPC/ PC Act, or if there be a substantive suspicion in this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary actions.

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Section 2- Commitments of the Bidder(s)/ Contractor(s)

(1) The Bidder(s)/ Contractor(s) commit themselves to take all measures necessary to prevent corruption during any stage of bid process/ contract. The Bidder(s)/ Contractor(s) commit themselves to observe the following principles during participation in the tender process and during the contract execution.

a. The Bidder(s)/ Contractor(s) will not, directly or through any other person or firm, offer promise or give to any of the Principal's employees involved in the tender process or the execution of the contract or to any third person any material or the other benefit which he/ she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or during the execution of the contract.

b. The Bidder(s)/ Contractor(s) will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.

c. The Bidder(s)/ Contractor(s) will not commit any offence under the relevant IPC/PC Act; further the Bidder(s)/ Contractor(s) will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal as part of the business relationship, regarding plans., technical proposal and business details, including information contained or transmitted electronically.

d. The Bidder(s)/ Contractor(s) of foreign origin shall disclose the name and address of the Agents/representatives in India, if any, similarly the Bidder(s)/ Contractor(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any. Further details as mentioned in the "Guidelines on Indian Agents of Foreign Suppliers" shall be disclosed by the Bidder(s)/ Contractor(s). Further, as mentioned in the Guidelines all the payments made to the Indian agent/ representative have to be in Indian Rupees only.

e. The Bidder(s)/ Contractor(s) will, when presenting their bid, disclose any, and all payments made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.

f. Bidder(s)/ Contractor(s) who have signed the Integrity Pact shall not approach the Courts while representing the matter to IEMs and shall wait for their decision in the matter.

(2). The Bidder(s)/ Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

Section 3- Disqualification from tender process and exclusion from future contracts.

If the Bidder(s)/ Contractor(s) before award or during execution has committed a transgression through a violation of Section 2, above or in any other form such as to put their reliability or credibility in question, the Principal is entitled to disqualify the

(Signature of Authorised Signatory)

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Bidder(s)/ Contractor(s) from the tender process or take action as per the procedure mentioned in the "Guidelines on Banning of business dealings".

Section 4- Compensation for Damages

(1). If the Principal has disqualified the Bidder(s) from the tender process prior to the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to earnest Money Deposit/ Bid Security.

(2). If the Principal has terminated the contract according to Section 3, or the Principal is entitled to terminate the contract according to Section 3, the Principal shall be entitled to demand and recover from the Contractor liquidated damages of the contract value or the amount equivalent to Performance Bank Guarantee/ Initial Security Deposit.

Section 5- Previous transgression

(1) The Bidder declares that no previous transgression occurred in the last three years immediate before signing of this integrity pact with any other Company in any country conforming to the anti-corruption approach or with any Public Sector Enterprises or central/ state government department in India that could justify his exclusion from the tender process.

(2). If the Bidder makes incorrect statement on this subject, he can be disqualified from the tender process or action can be taken as per the procedure mentioned in "Guidelines on Banning of business dealing".

Section 6- Equal treatment of all Bidders/ Contractors/ Subcontractors

(1) In case of Sub-contracting, the Principal Contractor shall take the responsibility of the adoption of integrity Pact by the Sub-contractor.

(2) The Principal will enter into agreements with identical conditions as this one with all Bidders and Contractors.

(3) The Principal will disqualify from the tender process all the Bidders who do not sign this Pact or violate its provisions.

Section 7- Criminal charges against violating Bidder(s) / Contractor(s) / Subcontractor (s)

If the Principal obtains knowledge of conduct of a Bidder, Contractor or Sub contractor, or of an employee or a representative or an associate of a Bidder, Contractor or Subcontractor which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal will inform the same to the Chief Vigilance Officer.

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Section 8- Independent External Monitor

(1) The Principal appoints competent and credible Independent External Monitor for this Pact after approval by Central Vigilance Commission. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under the agreement.

Sh. Madhusudan Prasad, IAS (Retd.) and Sh. Ajay Kumar Sharma (IDES-Retd.) have been appointed as Independent External Monitors (IEMs) by our Bank. Their e-mail addresses are as under:

| Sl. | Name of IEM | e-mail | Mob. No. |
|------------|------------------------------------|---------------------|-----------------|
| 1. | Sh. Madhusudan Prasad, IAS (Retd.) | mprasad23@gmail.com | 9717585556 |
| 2. | Sh. Ajay Kumar Sharma (IDES-Retd.) | aajayced@gmail.com | 9990699002 |

(Note to Bidders: the above persons are not to be contacted for generic tender related queries, as the queries must be directed to contact details mentioned in Notice Inviting Tender)

(2) The Monitor is not subject to instructions by the representatives of the parties and performs his/ her functions neutrally and independently. The Monitor would have access to all Contract documents, whenever required. It will be obligatory for him/her to treat the information and documents of the Bidders/ Contractors as confidential. He/she reports to the Managing Director and CEO, Punjab National Bank.

(3) The Bidder(s)/ Contractor(s) accepts that the Monitor has the right to access without restriction to all project documentation of the Principal including that provided by the Bidder(s)/ Contractor(s). The Bidder(s)/ Contractor(s) will also grant the Monitor, upon his/ her request and demonstration of a valid interest, unrestricted and unconditional access to their project documentation. The same is applicable to Sub-contractor.

(4) The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/ Contractor(s)/ Subcontractor(s) with confidentiality. The Monitor has also signed declarations on "Non-Disclosure of Confidential Information" and of "Absence of Conflict of Interest". In case of any conflict of interest arising at a later date, the IEM shall inform MD & CEO, Punjab National Bank and recues himself/ herself from that case.]

(5) The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Principal and Contractor. The parties offer to the Monitor the option to participate in such meetings.

(6) As soon as the Monitor notices, or believes to notice, a violation of this agreement, he/ she will so inform the Management of the Principal and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner,

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refrain from action or tolerate action. The Monitor will submit a written report to the MD & CEO, Punjab National Bank within 8 to 10 weeks from the date of reference or intimation to him by the Principal and, should the occasion arise, submit proposals for correcting problematic situations.

(7) If the Monitor has reported to the MD& CEO, Punjab National Bank, a substantiated suspicion of an offence under relevant IPC/PC Act, and the MD & CEO, PNB has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.

(8) The word '**Monitor**' would include both singular and plural.

Section 09- Pact Duration

This Pact begins when both parties have legally signed it. It expires for the Contractor 12 months after the last payment under the contract, and for all other Bidders 6 months after the contract has been awarded. Any violation of the same would entail disqualification of the bidders and exclusion future business dealings.

If any claim is made/ lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged/ determined by MD & CEO, PNB.

Section 10- Other provisions

- (1) This agreement is subject to Indian Law. Place of performance and jurisdiction is the "Place of award of work".
- (2) The actions stipulated in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of to the extant law in force relating to any civil or criminal proceedings.
- (3) Changes and supplements as well as termination notices need to be made in writing. Side agreements have not been made.
- (4) If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.
- (5) Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.
- (6) Issues like warranty/ Guarantee etc. shall be outside the purview of IEMs.
- (7) In the event of any contradiction between the Integrity Pact and its Annexure, the Clause in the Integrity Pact will prevail.

(For & On behalf of the Principal)

(For & On behalf of Bidder/ Contractor)

(Signature of Authorised Signatory)

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(Office Seal)

Place.....

Date.....

(Office Seal)

Witness 1:

Witness 2:

(Name & Address)

(Name & Address)

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Annexure-IX: MANUFACTURER'S AUTHORISATION FORM FOR LARGE FORMAT DISPLAY

(On Original Equipment Manufacturer's Letterhead)

**Chief Manager (Electrical),
Head Office,
General Services Administration Division,
Punjab National Bank,
Dwarka, New Delhi - 110075**

Reg: Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's Premises.

We _____ who are established and reputed manufacturer of Professional Large Format Displays hereby authorize M/s _____ (Name and address of Agent/Dealer) for the Bid "**Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's Premises**".

2. We hereby extend our full warranty and technical support for the equipment delivered under contract resulting from this bid (including any time extensions, renewals thereof) based on the terms and conditions of the bid document. We also hereby undertake to provide service support during the Warranty period for any faults arising out of manufacturing / installation.

3. We have understood the delivery timelines mentioned herein this bid document and extend our cooperation towards the timely delivery of components procured from us for delivery under this contract.

Yours faithfully

Authorized Sign with Seal

_____ (Name of The OEM)

Note:

1. This letter of authority should be on the letterhead of the OEM and should be signed by a person competent and having the power of attorney to bind the manufacturer. It should be submitted in "original" by the bidder in technical bid.

(Signature of Authorised Signatory)

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Annexure-X: AUTHORISATION FORM FOR CMS SOFTWARE

(On Software Publisher's / Supplier's Letterhead)

**Chief Manager (Electrical),
Head Office,
General Services Administration Division,
Punjab National Bank,
Dwarka, New Delhi - 110075**

Reg: Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's Premises.

We _____ who are established and reputed publisher / supplier of Content Management Software hereby authorize M/s _____ (Name and address of Agent/Dealer) for the Bid "**Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's Premises**".

2. We hereby extend our full technical support for the software installed under contract resulting from this bid (including any time extensions, renewals thereof) based on the terms and conditions of the bid document. We also hereby undertake to provide licenses to Punjab National Bank through M/s _____ (Name and address of Agent/Dealer) as per the terms and conditions of the bid document.

3. We have understood the software requirements mentioned herein this bid document and extend our cooperation towards keeping our software updated and patching vulnerabilities regularly for the software procured from us.

Yours faithfully

Authorized Sign with Seal

_____ (Name of the software publisher / supplier)

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

Annexure-XI: MALICIOUS CODE CERTIFICATE

(To be submitted on bidder's letter head)

**Chief Manager (Electrical),
Head Office,
General Services Administration Division,
Punjab National Bank,
Dwarka, New Delhi - 110075**

Reg: Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's Premises.

This is to certify that the Hardware and the Software being offered, as part of the bid, does not contain Embedded Malicious code that would activate procedures to:-

- (i) Inhibit the desired and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

Dated this day of _____ 2024.

Signature of Authorised Signatory _____

In the capacity of / Designation _____

Duly authorized to sign tenders for and on behalf of _____ (IN CAPITALS)

(Signature of Authorised Signatory)

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

Annexure-XII: DRAFT NON DISCLOSURE AGREEMENT

(To be executed by the successful bidder after award of work)

This Confidentiality –cum- Non disclosure Agreement is entered into at New Delhi on _____, between _____, a company within the meaning of Companies Act, 1956, having its Registered Office at _____ (herein after called 'Solution Provider')

And

Punjab National Bank, a Body Corporate constituted under the Banking Companies (Acquisition & Transfer of Undertakings) Act, 1970 having its Head Office at Plot No 4, Sector -10 Dwarka New Delhi - 110075 (herein after referred to as 'PNB').

The Solution Provider and PNB would be having discussions and negotiations concerning the establishment of and during continuance of a business relationship between them as per Agreement dated _____ (hereinafter referred to as 'Agreement'). In the course of such discussions and negotiations, it is anticipated that either party may disclose or deliver to the other party certain of its trade secrets or confidential or proprietary information for the purpose of enabling the other party to evaluate the feasibility of such a business relationship. The parties have entered into this Agreement, in order to assure the confidentiality of such trade

Secrets and confidential & proprietary information in accordance with the terms of this Agreement. As used in this Agreement, the party disclosing Proprietary Information (as defined below) is referred to as the 'Disclosing Party' and will include its affiliates and subsidiaries, the party receiving such Proprietary Information is referred to as the 'Recipient', and will include its affiliates and subsidiaries.

Now this Agreement witnesseth:-

1. Proprietary Information:

As used in this Agreement, the term 'Proprietary Information' shall mean all trade secrets or confidential or Proprietary Information designated as such in writing by the Disclosing Party, whether by letter or by the use of an appropriate prominently placed Proprietary stamp or legend, prior to or at the time such trade secret or confidential or Proprietary Information is disclosed by the Disclosing Party to the Recipient.

Notwithstanding the forgoing, information which is orally or visually disclosed to the recipient by the Disclosing Party or is disclosed in writing unaccompanied by a covering letter, proprietary stamp or legend, shall constitute proprietary information if the disclosing party, within 10 (ten) days after such disclosure, delivers to the Recipient a written document or documents describing such Proprietary Information and referencing the place and date of such oral, visual or written disclosure and the names of the employees or officers of the Recipient to whom such disclosure was made

(Signature of Authorised Signatory)

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2. Confidentiality:

- a) Each party shall keep secret and treat in strictest confidence all confidential information it has received about the other party or its customers and will not use the confidential information otherwise than for the purpose of performing its obligations under this Agreement in accordance with its terms and so far as may be required for the proper exercise of the Parties' respective rights under this Agreement.
- b) The term 'confidential information' shall include all written or oral information (including information received from third parties that the 'Disclosing Party' is obligated to treat as confidential) that is (i) clearly identified in writing at the time of disclosure as confidential and in case of oral or visual disclosure, or (ii) that a reasonable person at the time of disclosure reasonably would assume, under the circumstances, to be confidential. Confidential information shall also include, without limitation, software programs, technical data, methodologies, know-how, processes, designs, new products, developmental work, marketing requirements, marketing plans, customer names, prospective customer names, customer information and business information of the 'Disclosing Party'.

3. Non-Disclosure of Proprietary Information:

For the period during the Agreement or its renewal, the Recipient will:

- (a) Use such Proprietary Information only for the purpose for which it was disclosed and without prior written authorization of the Disclosing Party shall not use or exploit such Proprietary Information for its own benefit or the benefit of others.
- (b) Protect the Proprietary Information against disclosure to third parties in the same manner and with the reasonable degree of care, with which it protects its confidential information of similar importance: and
- (c) Limit disclosure of Proprietary Information received under this Agreement to persons within its organization and to those 3rd party contractors performing tasks that would otherwise customarily or routinely be performed by its employees, who have a need to know such Proprietary Information in the course of performance of their duties and who are bound to protect the confidentiality of such Proprietary Information.

4. Limit on Obligations:

The obligations of the Recipient specified in clause 3 above shall not apply and the Recipient shall have no further obligations, with respect to any Proprietary Information to the extent that such Proprietary Information:

- a) is generally known to the public at the time of disclosure or becomes generally

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- known without any wrongful act on the part of the Recipient,
- b) is in the Recipient's possession at the time of disclosure otherwise than as a result of the Recipient's breach of a legal obligation;
 - c) becomes known to the Recipient through disclosure by any other source, other than the Disclosing Party, having the legal right to disclose such Proprietary Information.
 - d) Is independently developed by the Recipient without reference to or reliance upon the Proprietary Information; or
 - e) Is required to be disclosed by the Recipient to comply with applicable laws or governmental regulation, provided that the recipient provides prior written notice of such disclosure to the Disclosing Party and takes reasonable and lawful actions to avoid and/or minimize the extent of such disclosure.

5. Return of Documents:

The Recipient shall, upon the request of the Disclosing Party, in writing, return to the Disclosing Party all drawings, documents and other tangible manifestations of Proprietary Information received by the Recipient pursuant to this Agreement (and all copies and reproductions thereof) within a reasonable period. Each party agrees that in the event it is not inclined to proceed further with the engagement, business discussions and negotiations, or in the event of termination of this Agreement, the Recipient party will promptly return to the other party or with the consent of the other party, destroy the Proprietary Information of the other party.

6. Communications:

Written communication requesting or transferring Proprietary Information under this Agreement shall be addressed only to the respective designees as follows (or to such designees as the parties hereto may from time to time designate in writing)

7. Term:

The obligation pursuant to Clause 2 and 3 (Confidentiality and Non-Disclosure of Proprietary Information) will survive for one Year following the term of the Agreement dated _____.

Nothing herein contained shall be construed as a grant by implication, estoppel, or otherwise or a license by either party to the other to make, have made, use or sell any product using Proprietary Information or as a license under any patent, patent application, utility model, copyright or any other industrial or intellectual property right Covering same.

8. Damages

The provisions of this Agreement are necessary for the protection of the business goodwill of the parties and are considered by the parties to be reasonable for such purposes. Both the parties agree that any breach of this Agreement will cause substantial and irreparable damages to the other party and, therefore, in the event of

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

such breach, in addition to other remedies, which may be available, the party violating the terms of Agreement shall be liable for the entire loss and damages on account of such disclosure.

Each party agrees to indemnify the other against loss suffered due to breach of contract and undertakes to make good the financial loss caused directly or indirectly by claims brought about by its customers or by third parties.

9. Miscellaneous

- a) This Agreement may not be modified, changed or discharged, in whole or in part, except by a further Agreement in writing signed by both the parties.
- b) This Agreement will be binding upon and ensure to the benefit of the parties hereto and it also includes their respective successors and assigns
- c) The Agreement shall be construed and interpreted in accordance with the laws prevailing in India.

10. The following documents shall be deemed to form and be read and construed as part of the contract viz: -

- (A) PNB award letter dated _____
- (B) Bid documents of M/s. _____ submitted for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

In witness whereof, the parties hereto have agreed, accepted and acknowledged and signed these presents, on the day, month & year mentioned herein above.

For M/s _____ (Solution Provider) For Punjab National Bank

Authorized Signatory

Authorized Signatory

Name:

Name:

Designation:

Designation:

Address:

Address:

(Signature of Authorised Signatory)

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Annexure-XIII: DETAILS OF INSURANCE POLICIES

(To be submitted by the successful bidder after award of work on their letterhead)

**Chief Manager (Electrical),
Head Office,
General Services Administration Division,
Punjab National Bank,
Dwarka, New Delhi - 110075**

Reg: Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's Premises

This is in reference to the captioned work awarded to me/us vide your award letter dated _____. In this regard, please find enclosed the policies as under

| Type of Policies | Name of Insurance Provider | Amount Insured (Rs.) | Policy No. | Validity |
|--|-----------------------------------|-----------------------------|-------------------|-----------------|
| CAR Policy including 3rd Party Liability | | | | |

2. We understand that Bank is not liable for damage to any works carried out at site, materials brought or affixed at site unless handed over in total, complete in all respects to the Bank.
3. We undertake that the policies shall remain valid for minimum duration of period of work or up to handover of site, whichever is later.
4. We also understand that the above policies shall be suitably updated to cover any increase in insurance coverage of works / materials at site due to:
 - Replacement / rectification of rejected materials, workmanship etc.
 - Extension of time.
 - Increase in scope of work, including extra items, if any.
5. Bank shall be at the liberty to deduct suitable amounts from our payments due / security deposit for gap in / lack of insurance coverage.

Name of Authorised Signatory _____

Sign and Stamp of Authorised Signatory _____

In the capacity of / Designation _____

Duly authorized to sign tenders for and on behalf of _____ (IN CAPITALS)

(Signature of Authorised Signatory)

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15. LIST OF PREFERRED MAKE OF MATERIALS

The material of standard quality from the following preferred makes is to be used. In case it is established that the brands specified below are not available in the market, contractor shall submit alternative proposal for the approval of Bank.

| S.No. | Item | Preferred Makes |
|-------|------------------------------------|---------------------------------------|
| 1. | Professional Large Format Displays | Samsung, Sony, LG, Panasonic, Philips |

E-tender No: 2762 for Request For Proposal For Implementation of Indoor Digital Signage Solution on PAN India Basis in Bank's premises.

16. SCHEDULE OF QUANTITIES

| S.No. | Bill of Quantities | Unit | Qty | Rate (incl GST) | Amount (incl GST) |
|--------------|--|-------------|------------|------------------------|--------------------------|
| 1.1 | Installing and Configuring Content Management Server Software as per the scope of project complete with license fee for one year | Nos | 1 | To Be Submitted online | To Be Submitted online |
| 1.2 | Installing and Configuring Client Software License as per the scope of work complete with license fee for one year | Nos | 1000 | To Be Submitted online | To Be Submitted online |
| 1.3 | Supply, Installation, Testing and Commissioning of Server Hardware for Content Management Server with 1 Year Warranty | Nos | 1 | To Be Submitted online | To Be Submitted online |
| 1.4 | Supply, Installation, Testing and Commissioning of Server Hardware for Router / Network Management with 1 Year Warranty | Nos | 1 | To Be Submitted online | To Be Submitted online |
| 1.5 | Supply, Installation, Testing and Commissioning of Dual M2M IoT sim Based Router with 1 Year Warranty | Nos | 1000 | To Be Submitted online | To Be Submitted online |
| 1.6 | Supply, Installation, Testing and Commissioning of Professional Large Format Display with 3 Year Warranty | Nos | 1000 | To Be Submitted online | To Be Submitted online |
| 1.7 | Annual Data Charges for M2M IOT Sim With Minimum Data Plan of 30 GB per Month for First Year of Operation | Nos | 1000 | To Be Submitted online | To Be Submitted online |
| 1.8 | Annual Charges for On-Site Manpower for First Year of Operation | Nos | 1 | To Be Submitted online | To Be Submitted online |
| 2.1 | License Cost for Central Server Software for Second Year of Operation | Nos | 1 | To Be Submitted online | To Be Submitted online |

(Signature of Authorised Signatory)

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| S.No. | Bill of Quantities | Unit | Qty | Rate (incl GST) | Amount (incl GST) |
|--------------|--|-------------|------------|------------------------|--------------------------|
| 2.2 | License Cost for Client Software for Second Year of Operation | Nos | 1000 | To Be Submitted online | To Be Submitted online |
| 2.3 | Comprehensive AMC Charges for Content Management Server for Second Year of Operation | Nos | 1 | To Be Submitted online | To Be Submitted online |
| 2.4 | Comprehensive AMC Charges for Router / Network Management Server for Second Year of Operation | Nos | 1 | To Be Submitted online | To Be Submitted online |
| 2.5 | Comprehensive AMC Charges for M2M Router for Second Year of Operation | Nos | 1000 | To Be Submitted online | To Be Submitted online |
| 2.6 | Annual Data Charges for M2M IOT Sim With Minimum Data Plan of 30 GB per Month for Second Year of Operation | Nos | 1000 | To Be Submitted online | To Be Submitted online |
| 2.7 | Annual Charges for On-Site Manpower for Second Year of Operation | Nos | 1 | To Be Submitted online | To Be Submitted online |
| 3.1 | License Cost for Central Server Software for Third Year of Operation | Nos | 1 | To Be Submitted online | To Be Submitted online |
| 3.2 | License Cost for Client Software for Third Year of Operation | Nos | 1000 | To Be Submitted online | To Be Submitted online |
| 3.3 | Comprehensive AMC Charges for Content Server for Third Year of Operation | Nos | 1 | To Be Submitted online | To Be Submitted online |
| 3.4 | Comprehensive AMC Charges for Router / Network Management Server for Third Year of Operation | Nos | 1 | To Be Submitted online | To Be Submitted online |
| 3.5 | Comprehensive AMC Charges for M2M Router for Third Year of Operation | Nos | 1000 | To Be Submitted online | To Be Submitted online |

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| S.No. | Bill of Quantities | Unit | Qty | Rate (incl GST) | Amount (incl GST) |
|--------------|--|-------------|------------|------------------------|--------------------------|
| 3.6 | Annual Data Charges for M2M IOT Sim With Minimum Data Plan of 30 GB per Month For Third Year of Operation | Nos | 1000 | To Be Submitted online | To Be Submitted online |
| 3.7 | Annual Charges for On-Site Manpower for Third Year of Operation | Nos | 1 | To Be Submitted online | To Be Submitted online |
| 4.1 | License Cost for Central Server Software for Fourth Year of Operation | Nos | 1 | To Be Submitted online | To Be Submitted online |
| 4.2 | License Cost for Client Software for Fourth Year of Operation | Nos | 1000 | To Be Submitted online | To Be Submitted online |
| 4.3 | Comprehensive AMC Charges for Fourth Year of Operation | Nos | 1 | To Be Submitted online | To Be Submitted online |
| 4.4 | Comprehensive AMC Charges for Router / Network Management Server for Fourth Year of Operation | Nos | 1 | To Be Submitted online | To Be Submitted online |
| 4.5 | Comprehensive AMC Charges for M2M Router for Fourth Year of Operation | Nos | 1000 | To Be Submitted online | To Be Submitted online |
| 4.6 | Annual Data Charges for M2M IOT Sim With Minimum Data Plan of 30 GB per Month for Fourth Year of Operation | Nos | 1000 | To Be Submitted online | To Be Submitted online |
| 4.7 | Comprehensive AMC Charges for Display for Fourth Year of Operation | Nos | 1000 | To Be Submitted online | To Be Submitted online |
| 4.8 | Annual Charges for On-Site Manpower for Fourth Year of Operation | Nos | 1 | To Be Submitted online | To Be Submitted online |
| 5.1 | License Cost for Central Server Software for Fifth Year of Operation | Nos | 1 | To Be Submitted online | To Be Submitted online |

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| S.No. | Bill of Quantities | Unit | Qty | Rate (incl GST) | Amount (incl GST) |
|--------------|---|-------------|------------|------------------------|--------------------------|
| 5.2 | License Cost for Client Software for Fifth Year of Operation | Nos | 1000 | To Be Submitted online | To Be Submitted online |
| 5.3 | Comprehensive AMC Charges for Content Server for Fifth Year of Operation | Nos | 1 | To Be Submitted online | To Be Submitted online |
| 5.4 | Comprehensive AMC Charges for Router / Network Management Server for Fifth Year of Operation | Nos | 1 | To Be Submitted online | To Be Submitted online |
| 5.5 | Comprehensive AMC Charges for M2M Router for Fifth Year of Operation | Nos | 1000 | To Be Submitted online | To Be Submitted online |
| 5.6 | Annual Data Charges for M2M IOT Sim With Minimum Data Plan of 30 GB per Month With Minimum Data Plan of 30 GB per Month for Fifth Year of Operation | Nos | 1000 | To Be Submitted online | To Be Submitted online |
| 5.7 | Comprehensive AMC Charges for Display for Fifth Year of Operation | Nos | 1000 | To Be Submitted online | To Be Submitted online |
| 5.8 | Annual Charges for On-Site Manpower for Fifth Year of Operation | Nos | 1 | To Be Submitted online | To Be Submitted online |
| | Total | | | | To Be Submitted online |

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17. CHECKLIST FOR THE BENEFIT OF BIDDERS

| S.No. | Description | Document Attached (Yes / No) |
|--------------|--|-------------------------------------|
| 1) | Letter Submitting Tender | |
| 2) | Letter of Transmittal | |
| 3) | Tender Document and Corrigendum (if any) Signed and Stamped on all pages by authorised signatory. | |
| 4) | Annexure-I: UNDERTAKING FOR LOCAL CONTENT FROM BIDDER | |
| 5) | Annexure-II: UNDERTAKING FOR NON-BLACKLISTING / DEBARRING AND BACK TO BACK WORKS | |
| 6) | Annexure-III: BIDDERS INFORMATION | |
| 7) | Board Resolution / Power of attorney in favour of authorized person signing the Bid documents. In case of companies, Board Resolution in the favour of authorised signatory is mandatory. | |
| 8) | Certificate of Incorporation, Memorandum of Association, Articles of Association / Partnership Deed as applicable | |
| 9) | Annexure-IV: BIDDER'S FINANCIAL INFORMATION | |
| 10) | Copy of PAN Card | |
| 11) | Copy of GSTIN | |
| 12) | Copy of last three years audited balanced sheet, Profit & Loss Statement, Balance Sheet and ITR (2021-22, 2022-23 and 2023-24). | |
| 13) | Annexure-V: PROFORMA FOR PERFORMANCE STATEMENT | |
| 14) | List of similar work completed in last 7 (Seven) years with details enclosing completion certificate from the principal employer / clients along with the names of two responsible clients/ persons with address & telephone number who will be in position to certify about quality as well as past performance of your organization. | |
| 15) | Performance/Completion Certificate from clients | |

(Signature of Authorised Signatory)

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|-----|---|--|
| 16) | List of Govt./ Quasi-Govt. Deptt. and other organizations of repute with whom the company is empanelled. | |
| 17) | Annexure-VI: COMPLIANCE STATEMENT: | |
| 18) | Annexure-VII: UNDERTAKING FOR PROCUREMENT FROM COUNTRY SHARING LAND BORDER WITH INDIA | |
| 19) | Annexure-VIII: INTEGRITY PACT | |
| 20) | Annexure-IX: MANUFACTURER'S AUTHORISATION FORM FOR LARGE FORMAT DISPLAY | |
| 21) | Annexure-X: AUTHORISATION FORM FOR CMS SOFTWARE | |
| 22) | Annexure-XI: MALICIOUS CODE CERTIFICATE | |
| 23) | Compliance for Technical Specifications for Large Format Displays | |
| 24) | Compliance for Technical Specifications for Content Management Server and Router / Network Management Servers | |
| 25) | Compliance for Technical Specifications for M2M Dual Sim Router and Connectivity | |
| 26) | Compliance for Technical Specifications for Content Management Software (CMS) | |
| 27) | Any other document required in support of bidder's eligibility. | |

---END OF DOCUMENT---